

Travel Demand Forecasts: Predictive Performance

Lessons from the International Toll Road Sector

Rob Bain, **RB**consult | University of Leeds

Topics

Focus on toll roads (but lessons for transportation generally)

Predictive Failure: Bias & Error

- Bias: Optimism Bias (or 'Strategic Misrepresentation'??)
 - Non-Random Error
- Error:
 - Random Error

Why Bias Before Error?

- Before you can consider/examine/assess/quantify error
- ...you have adjust for bias
- Why?
 - Systematic error and random error have a hierarchical relationship
 - Random error is quantified through statistical tests, confidence intervals etc.
 - If an estimate is invalid in the first place, these quantifications (of the role of chance) are pointless
 - Statistical tests have little meaning in the face of systematic error
 - So systematic error (bias) is the place to start...

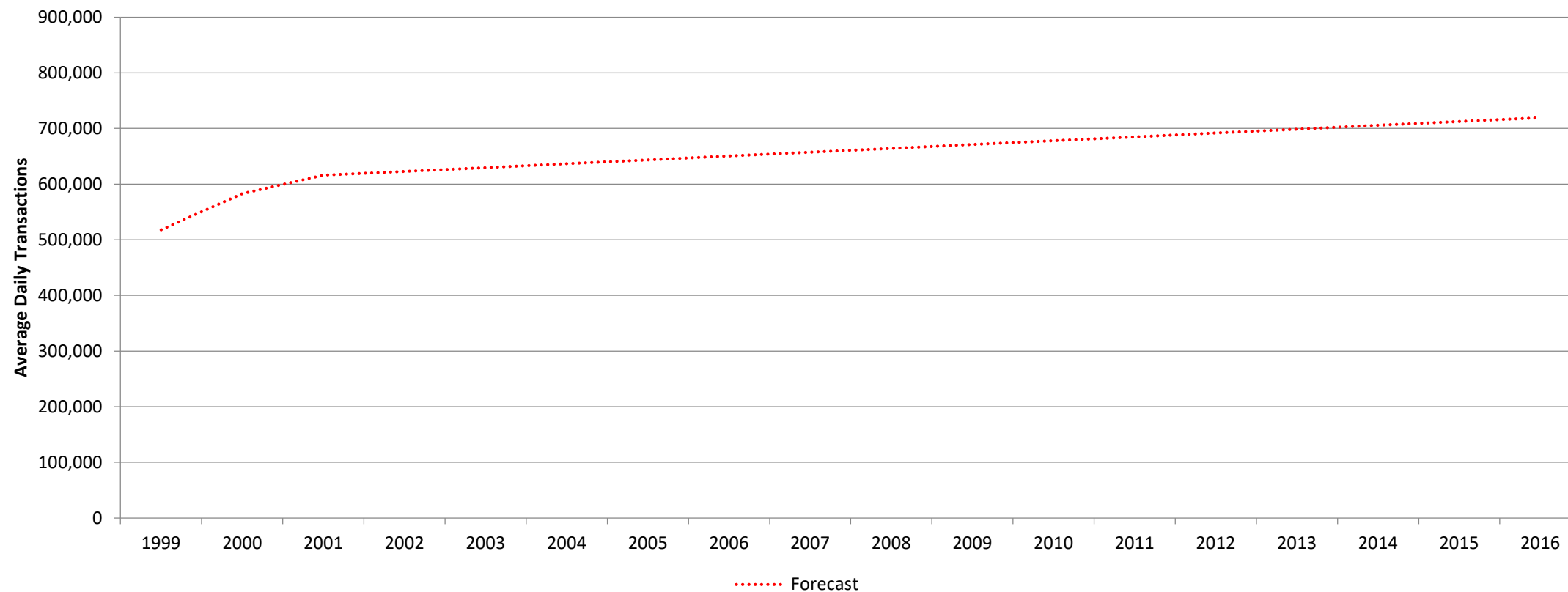
Optimism Bias / Strategic Misrepresentation

Lessons in Systematic Error (from Australia)



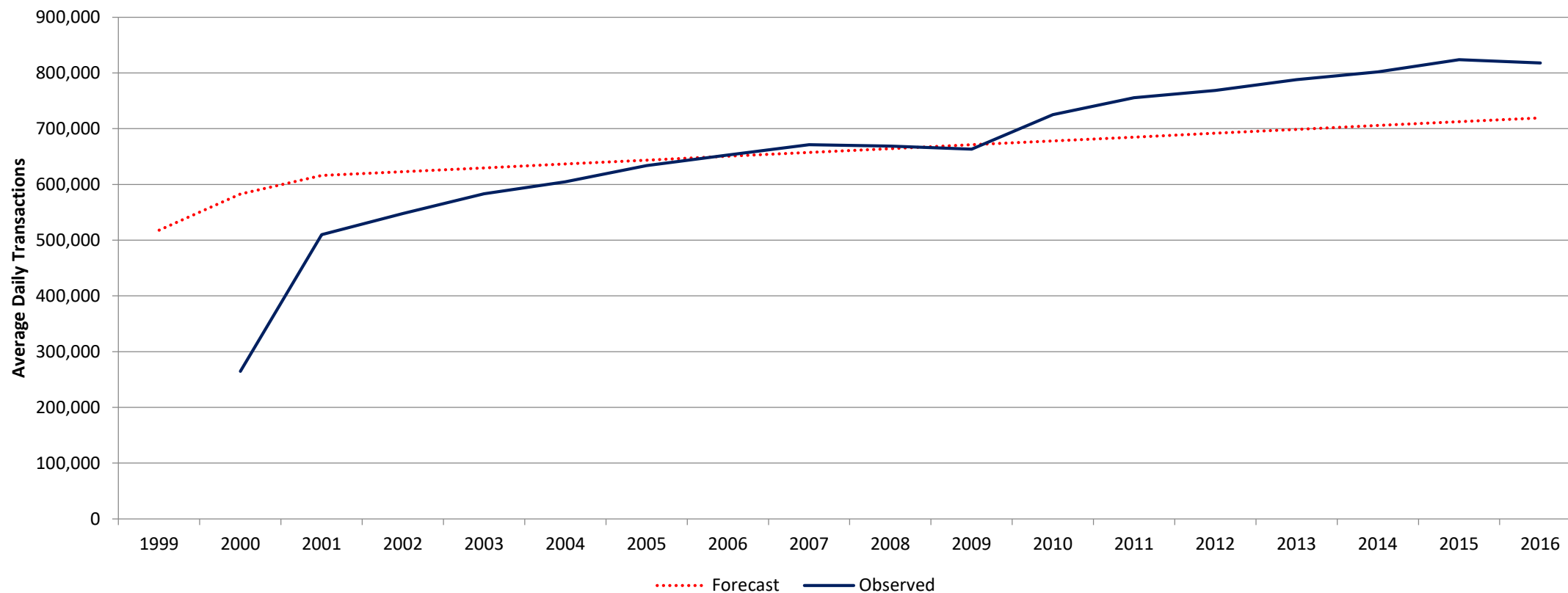
Lesson 1

CityLink, Melbourne



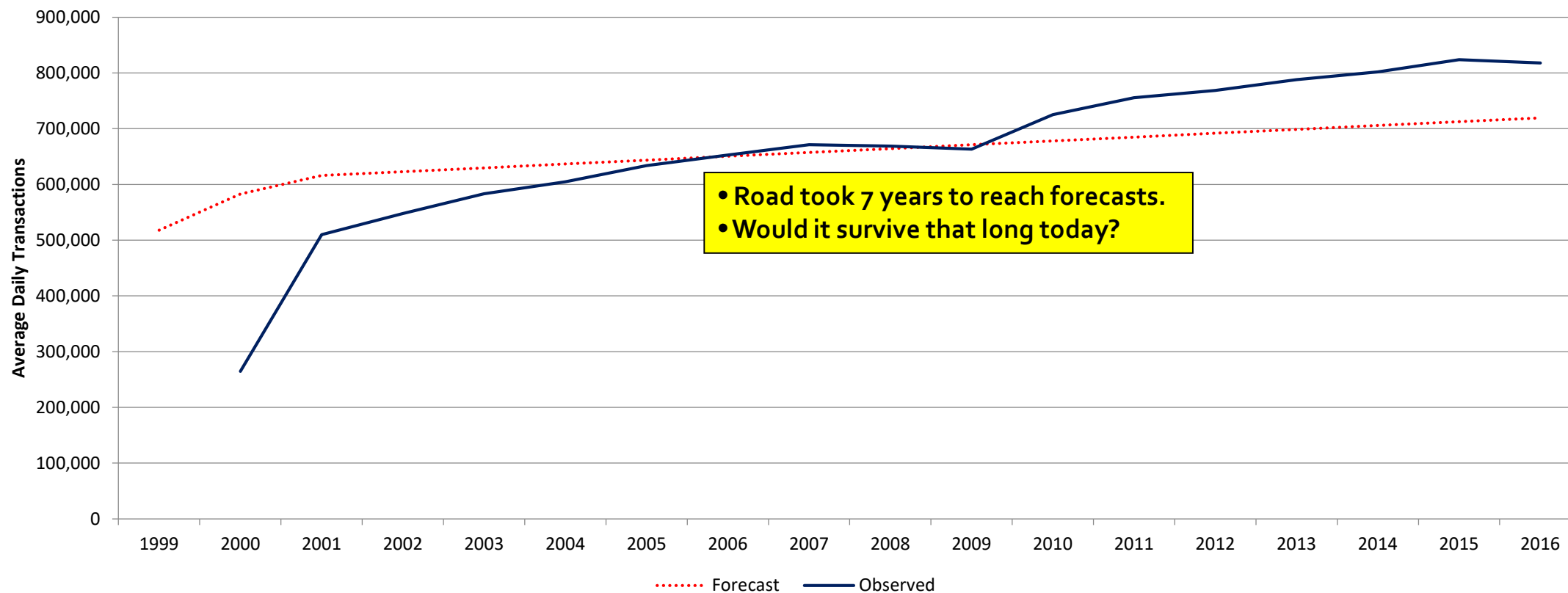
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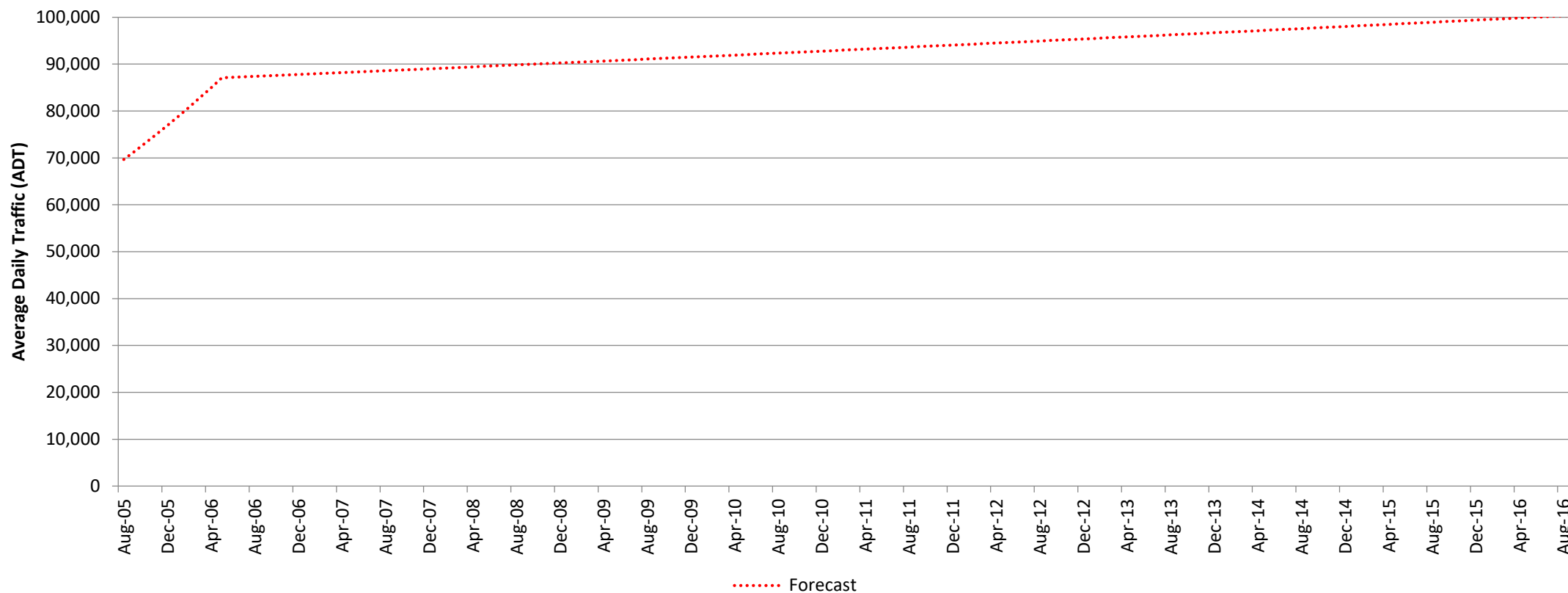
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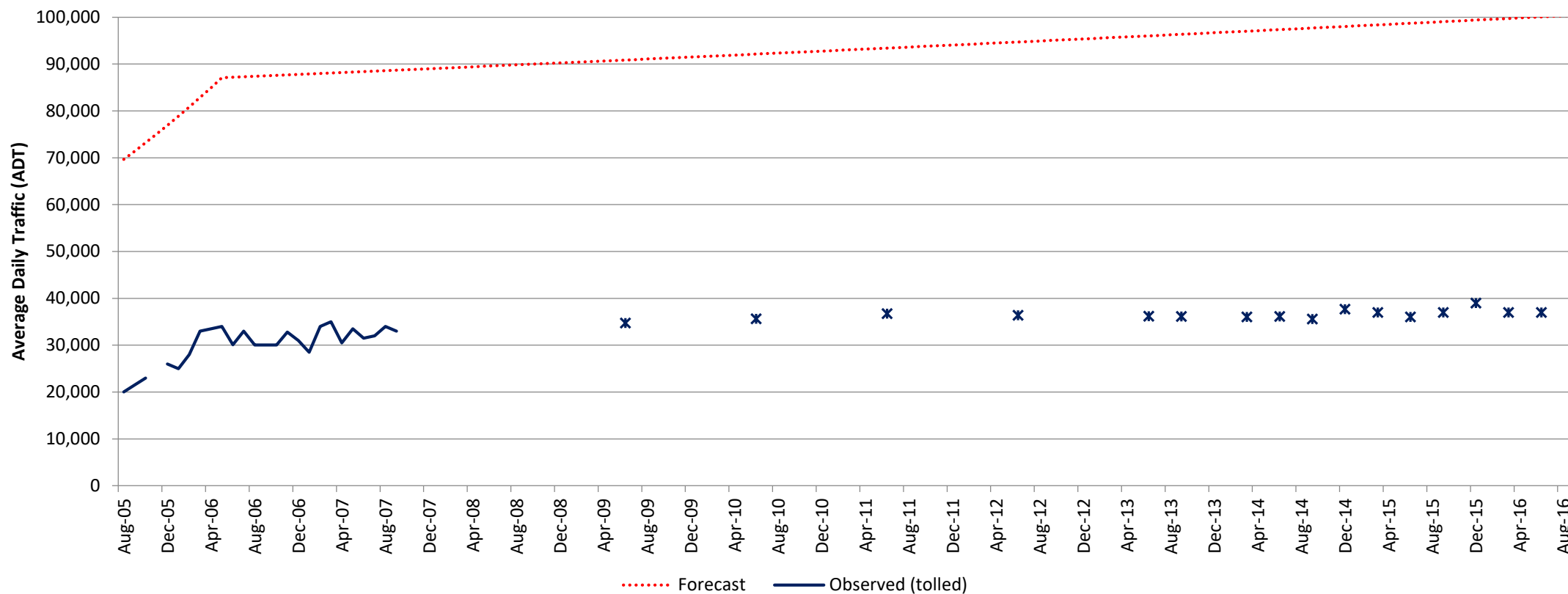
Lesson 2

Cross City Tunnel, Sydney



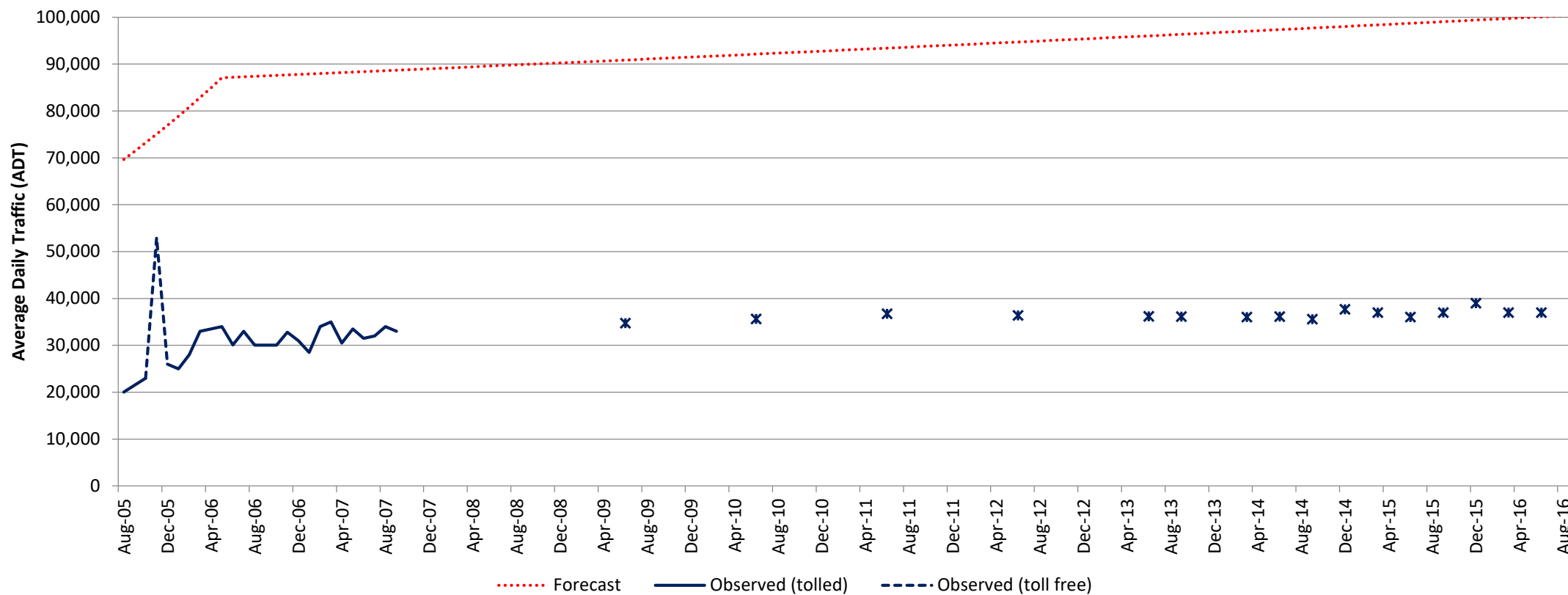
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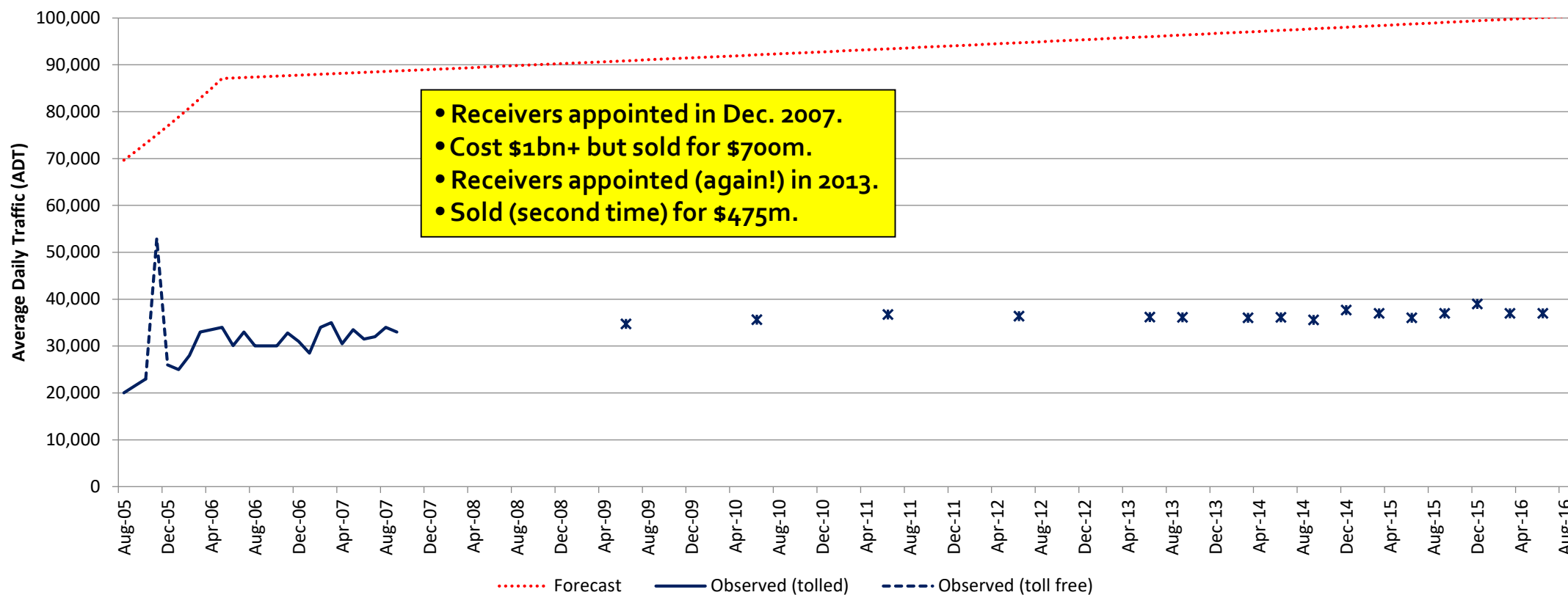
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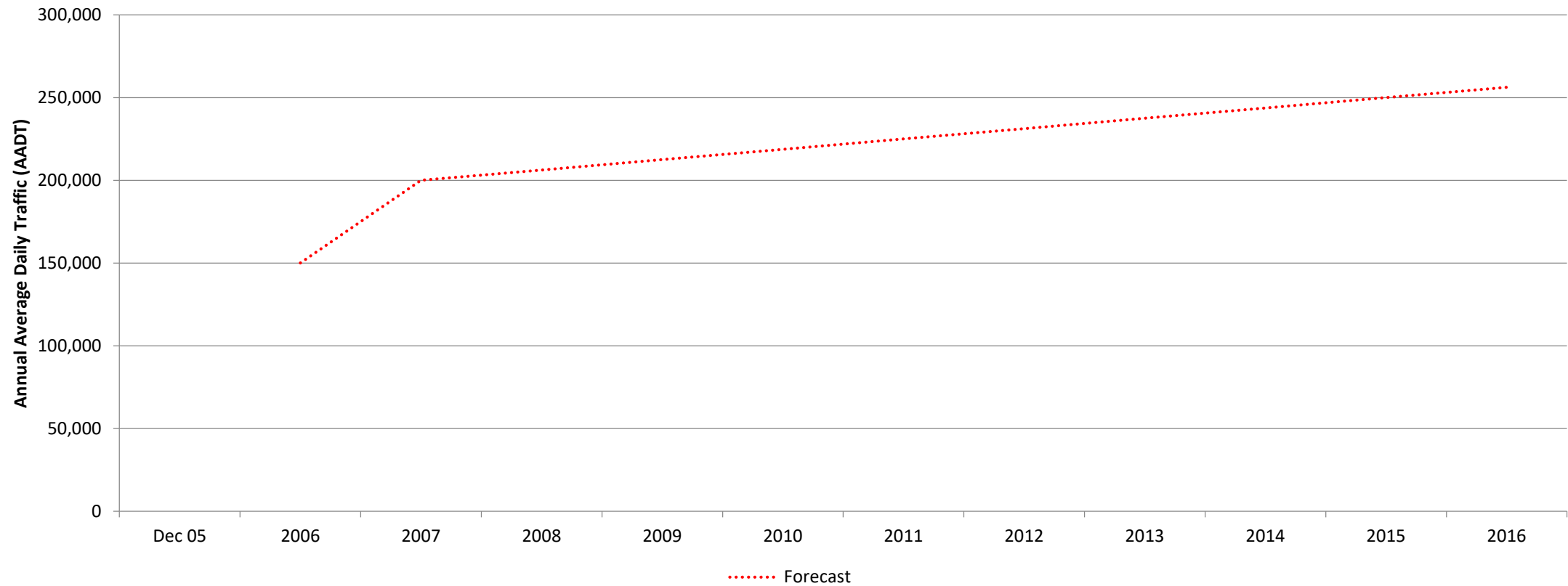
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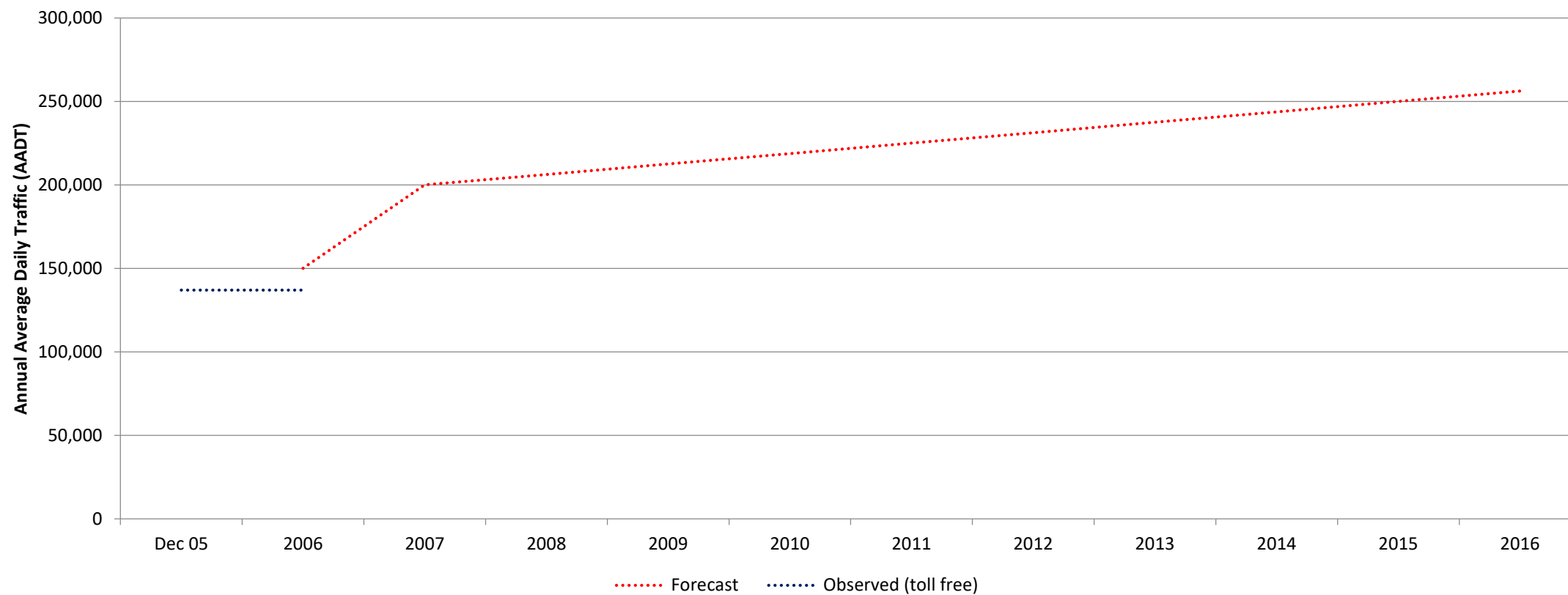
Lesson 3

M7 Westlink, Sydney



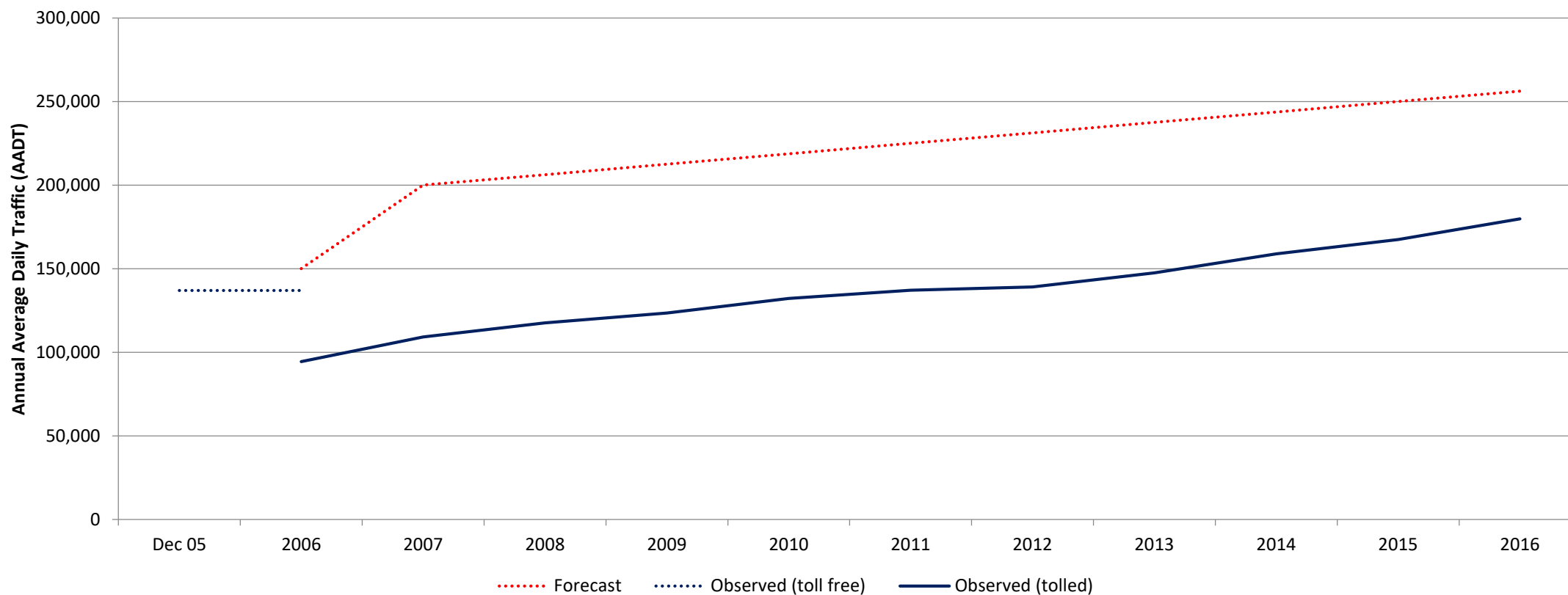
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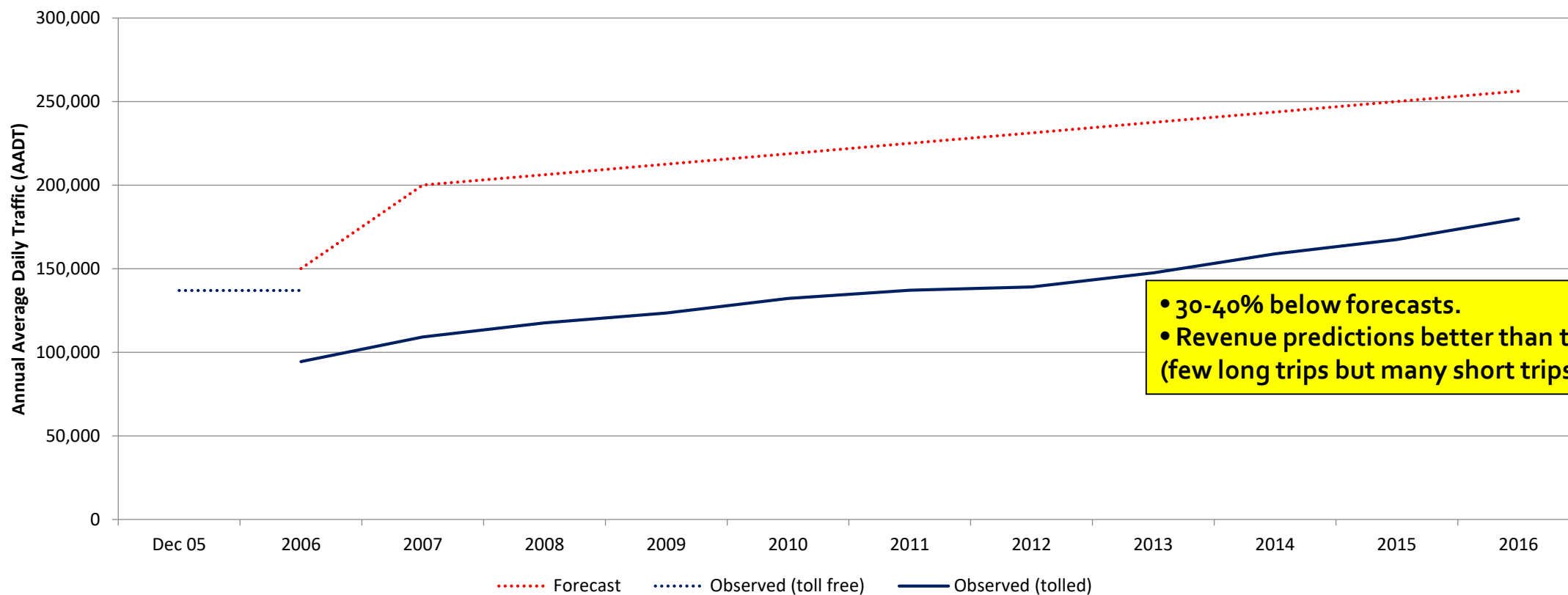
Lesson 3

M7 Westlink, Sydney



Lesson 3

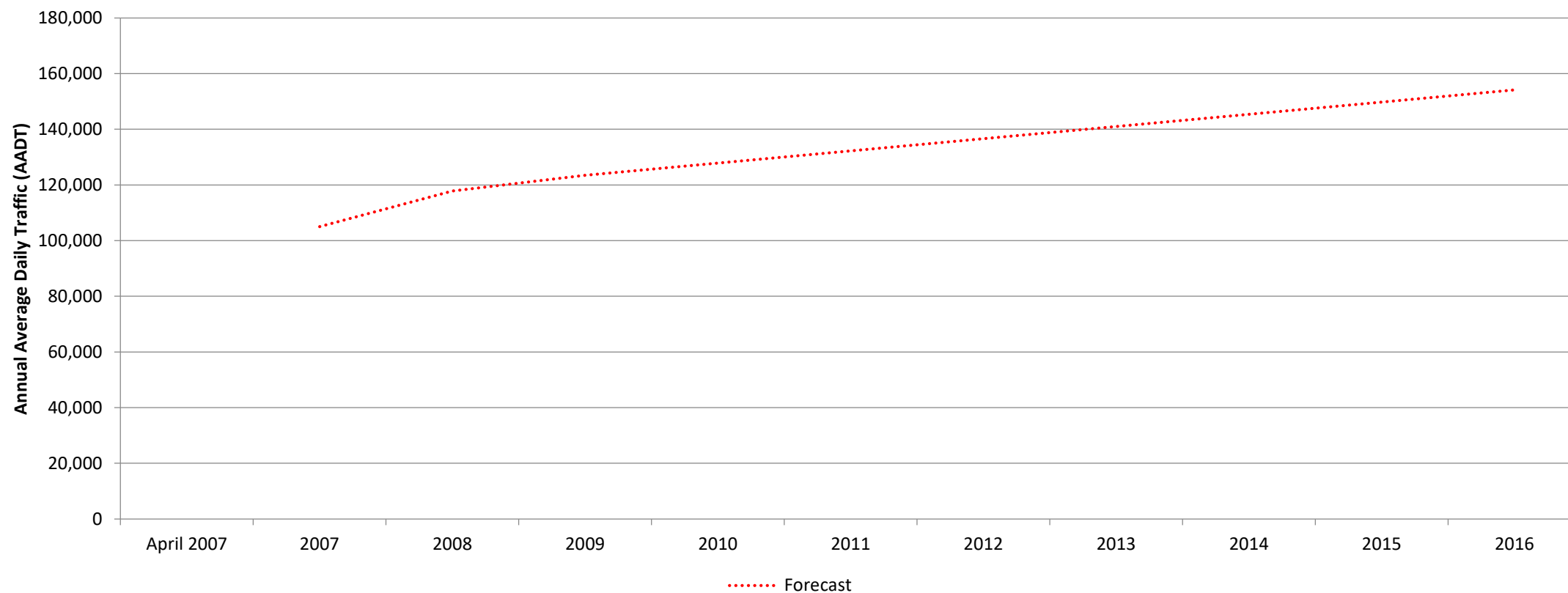
M7 Westlink, Sydney



• 30-40% below forecasts.
 • Revenue predictions better than traffic (few long trips but many short trips).

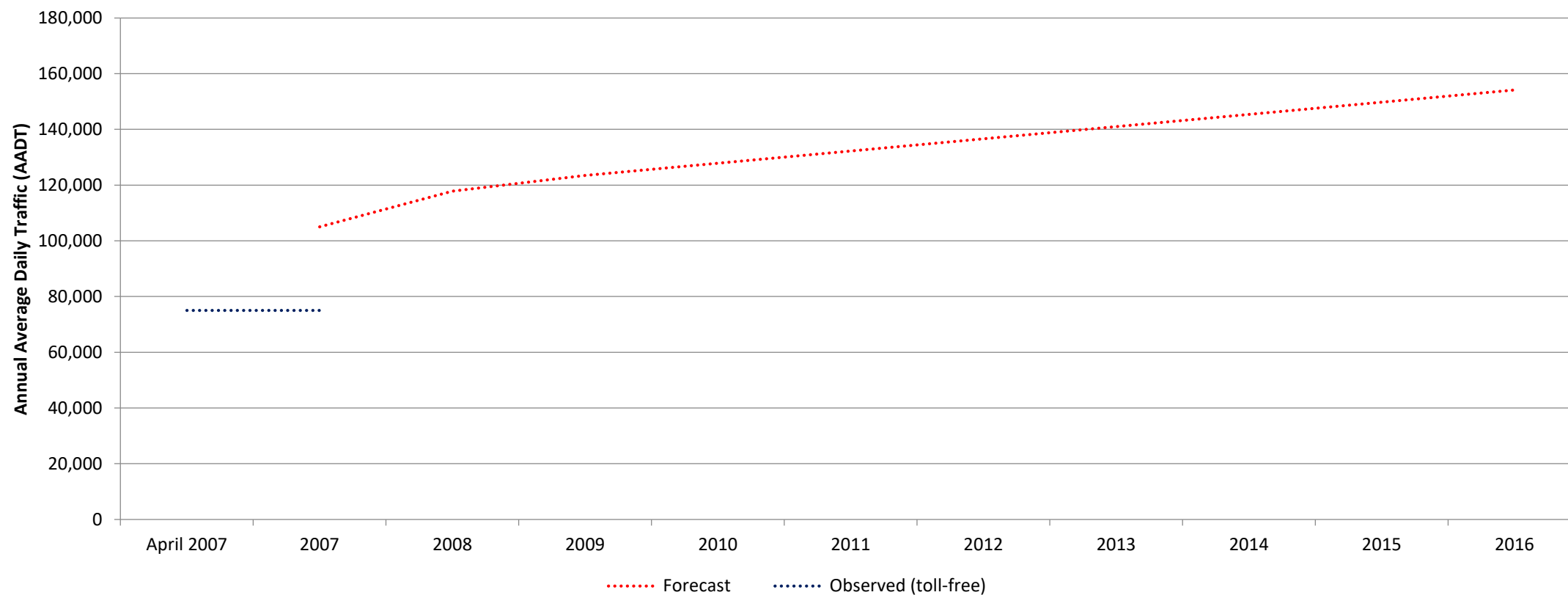
Lesson 4

Lane Cove Tunnel, Sydney



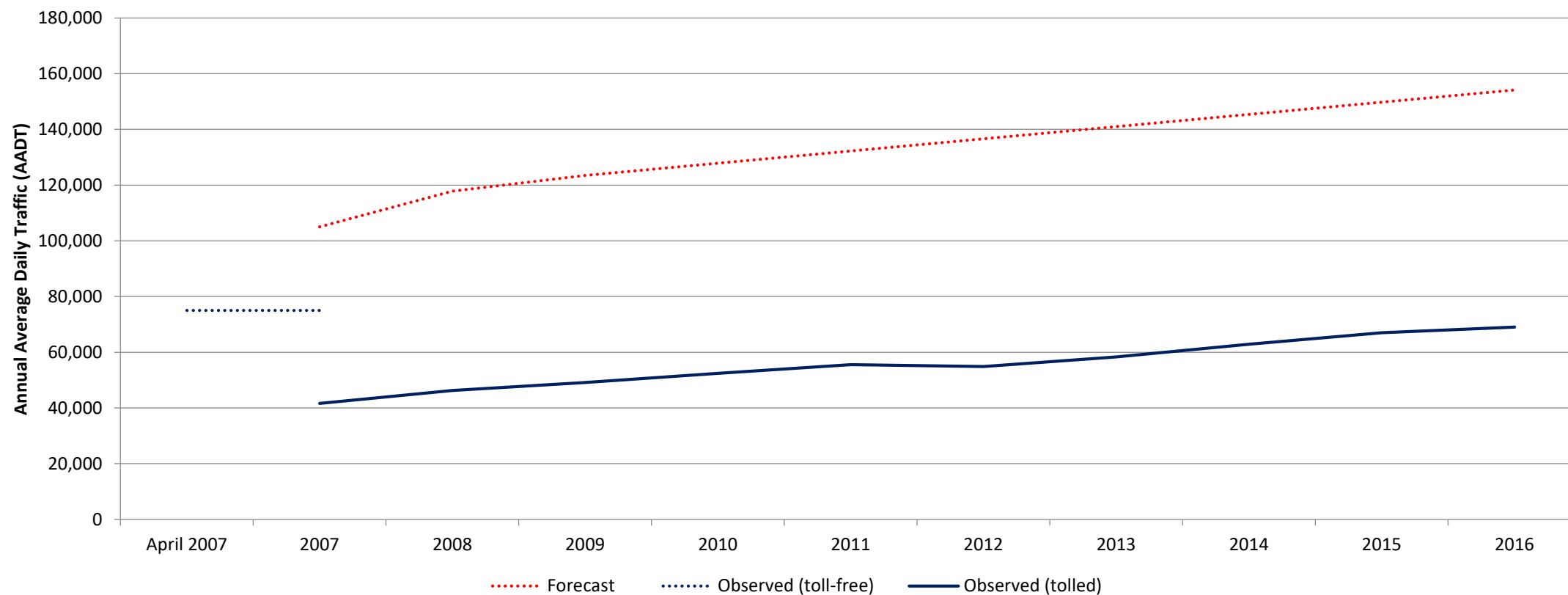
Lesson 4

Lane Cove Tunnel, Sydney



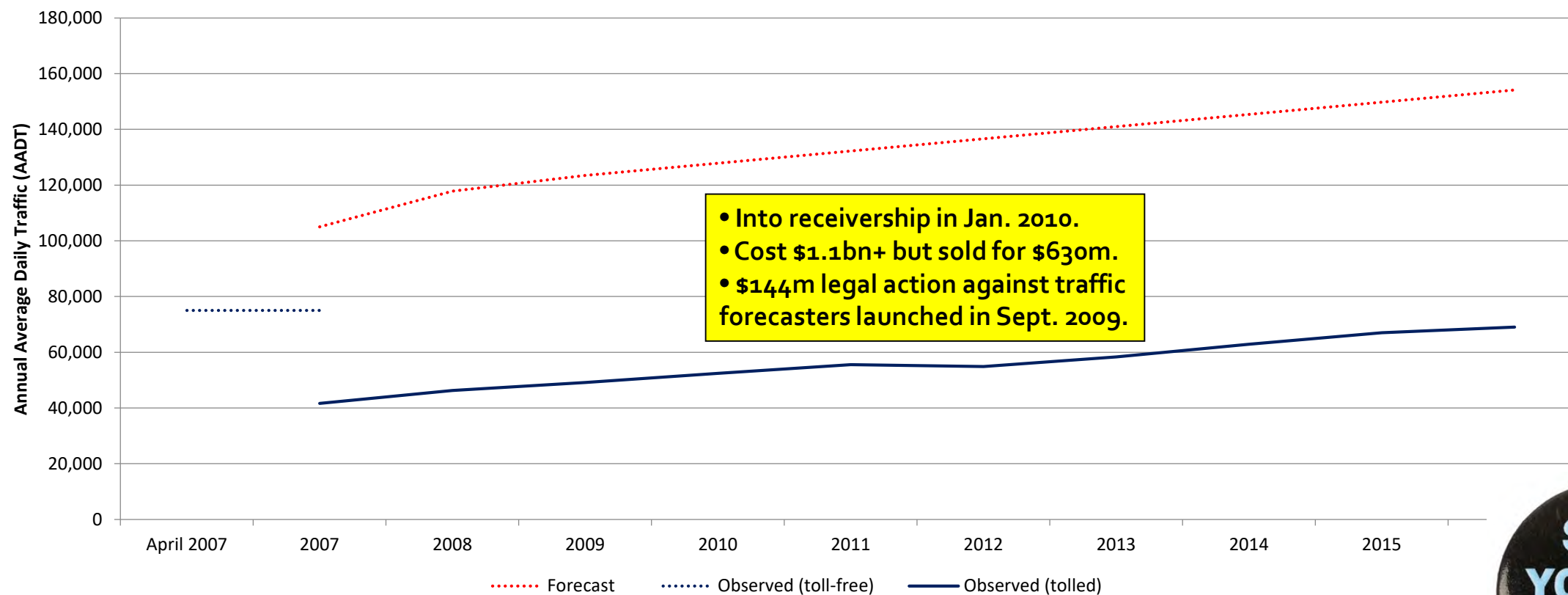
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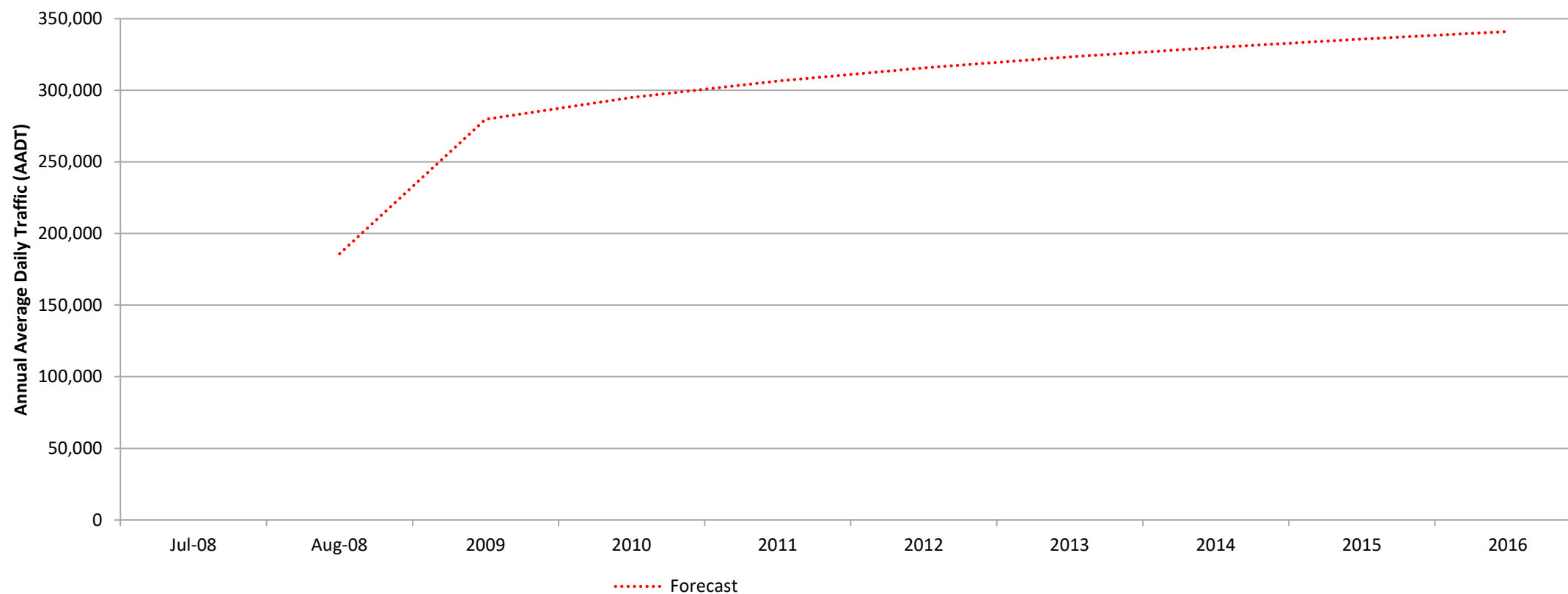
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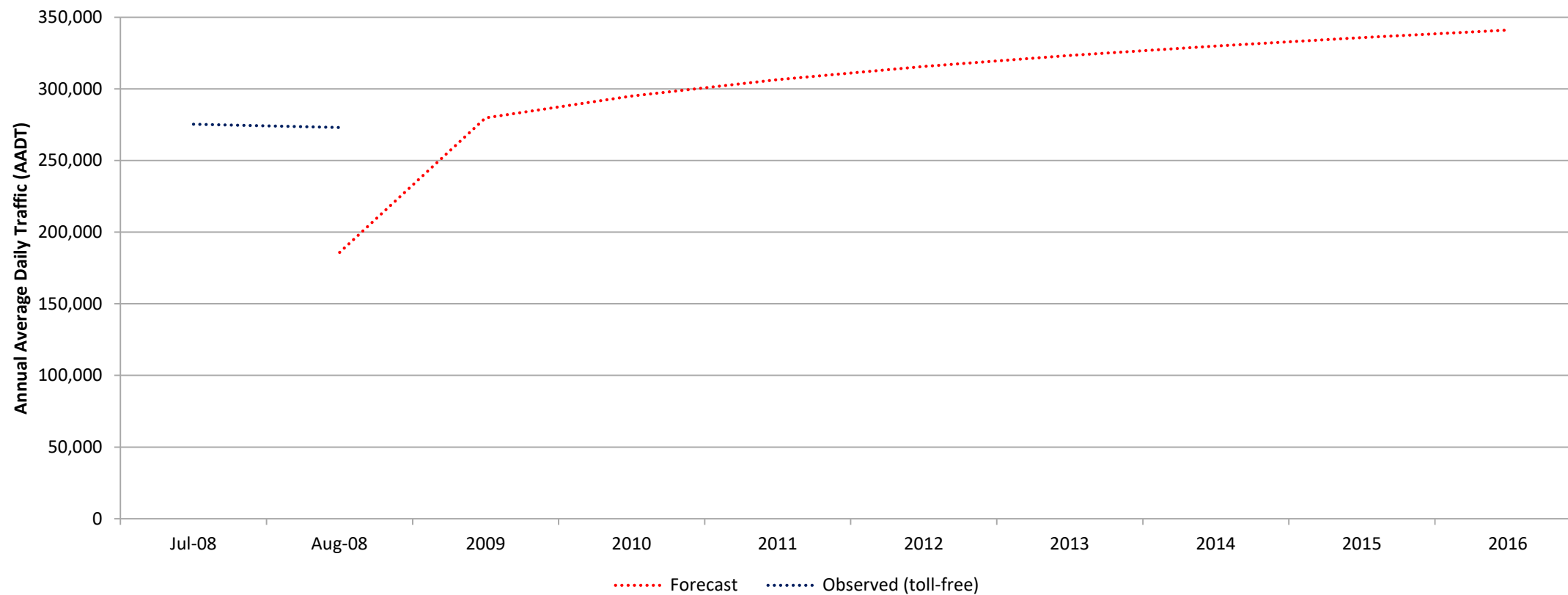
Lesson 5

Eastlink, Melbourne



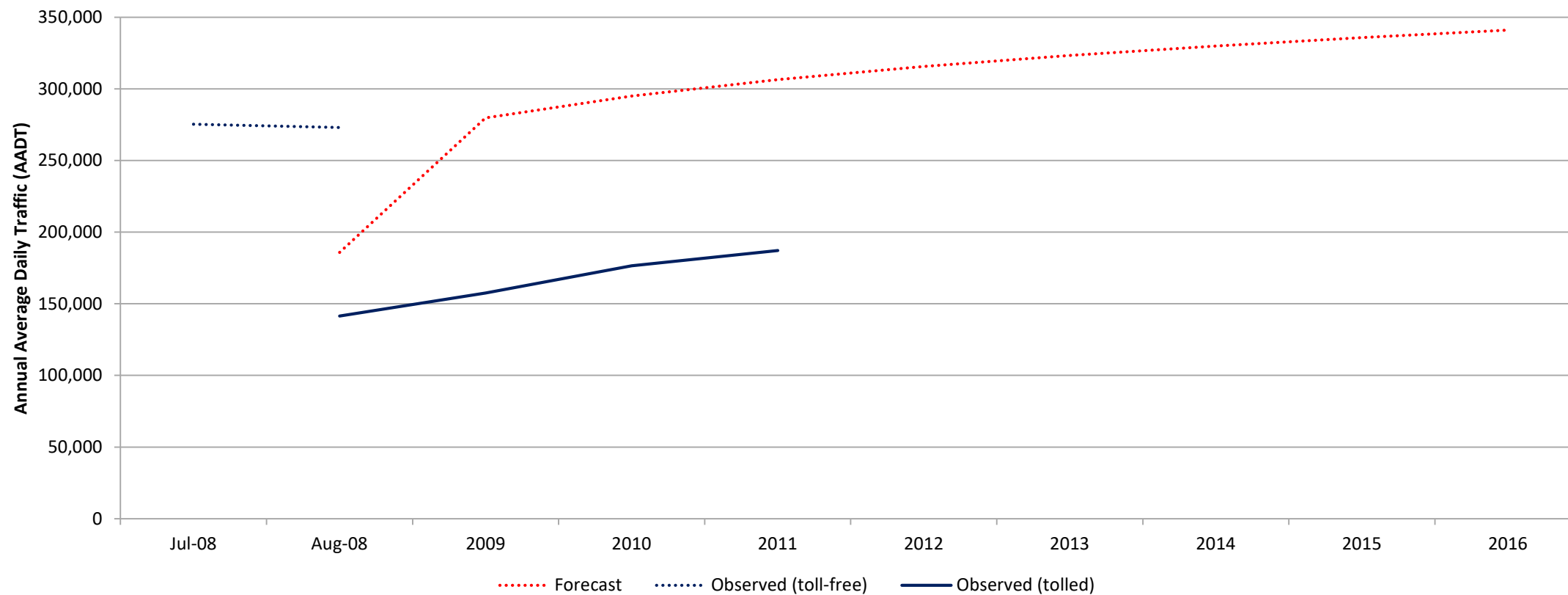
Lesson 5

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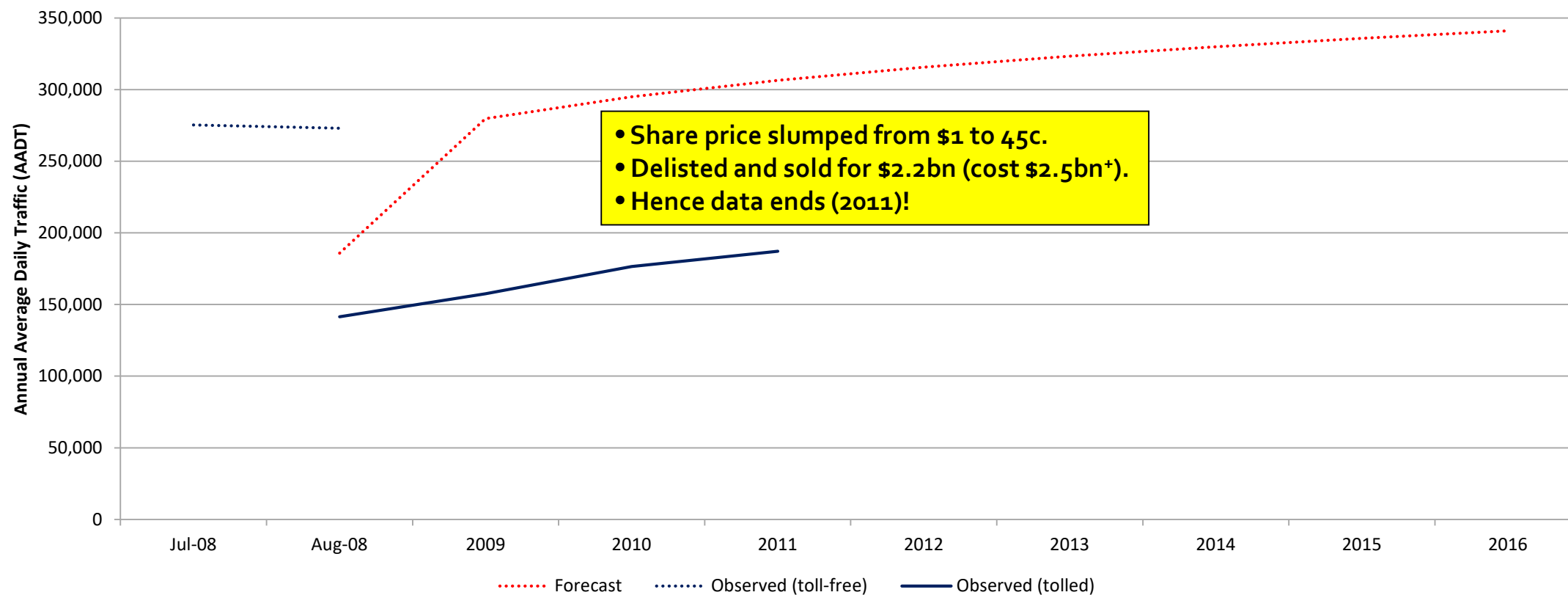
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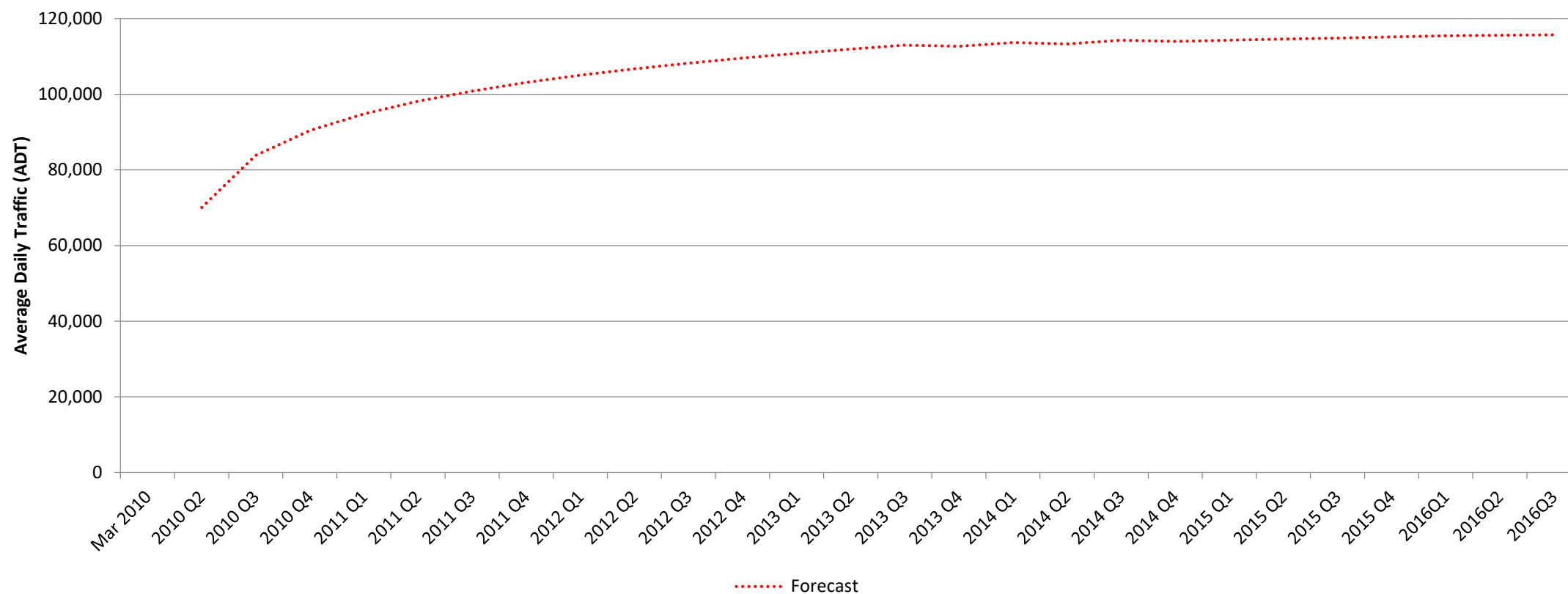
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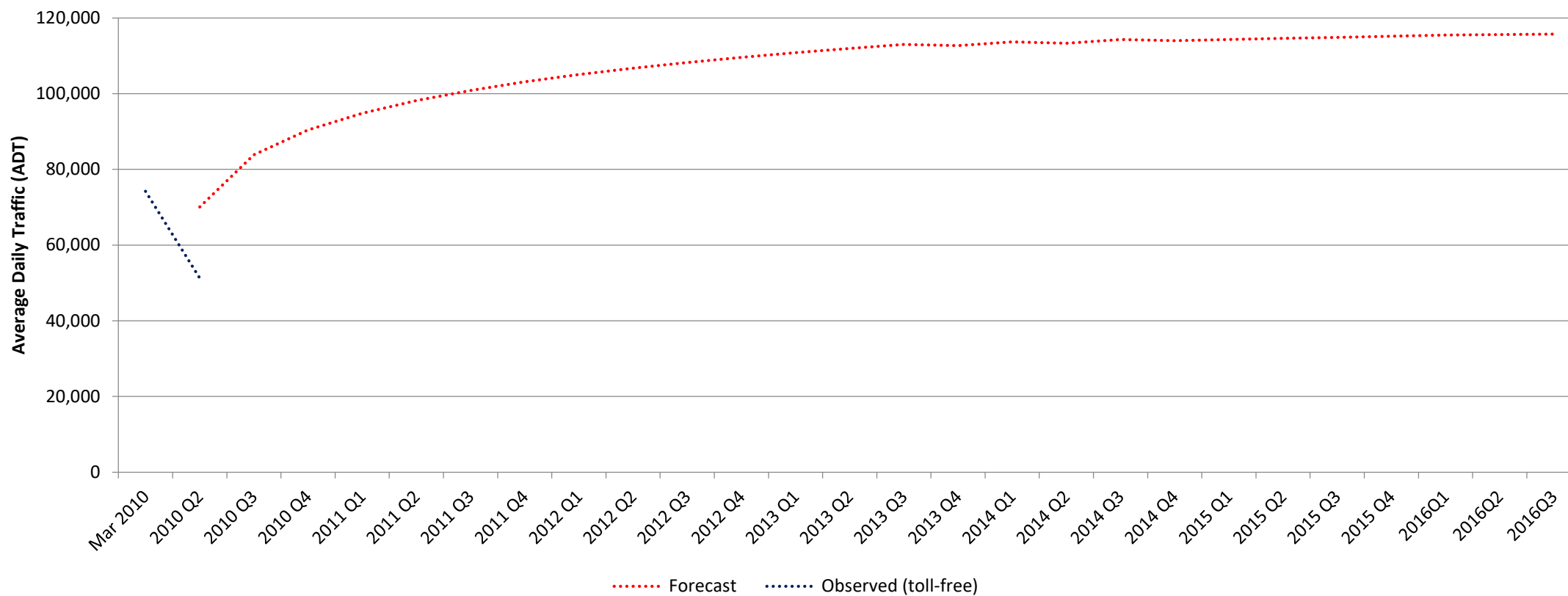
Lesson 6

CLEM7, Brisbane



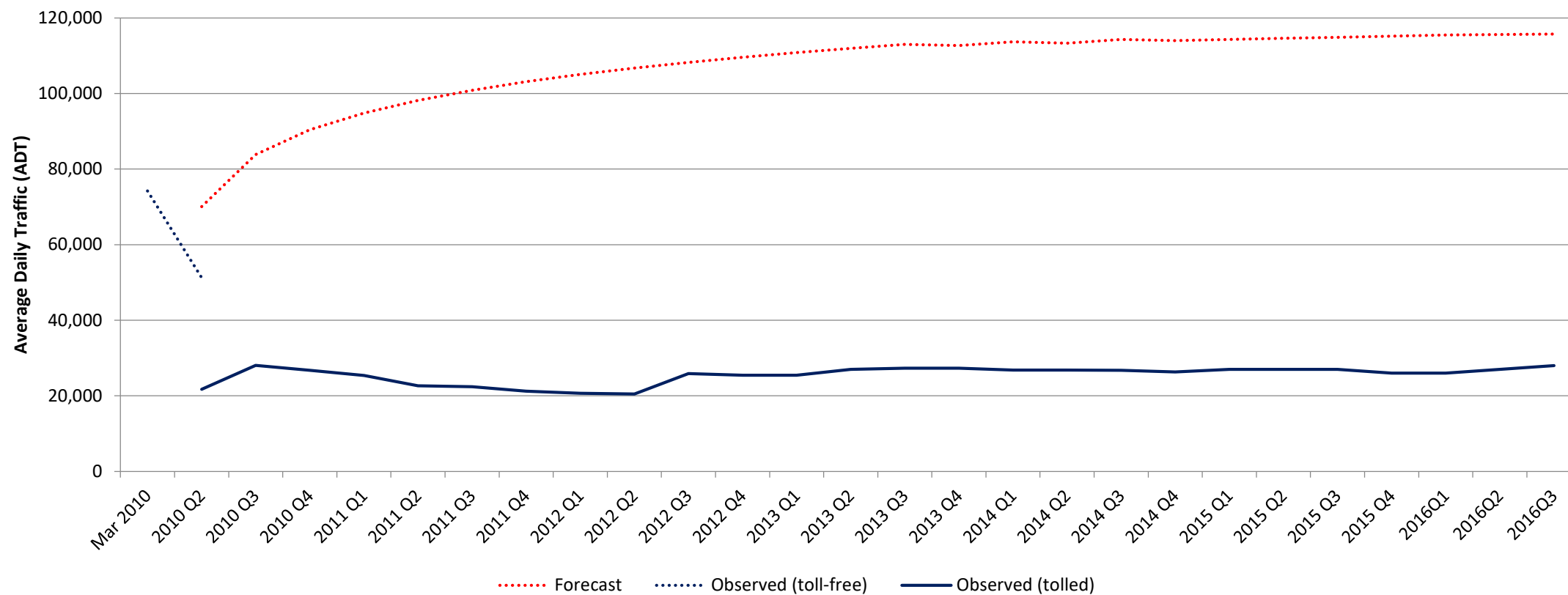
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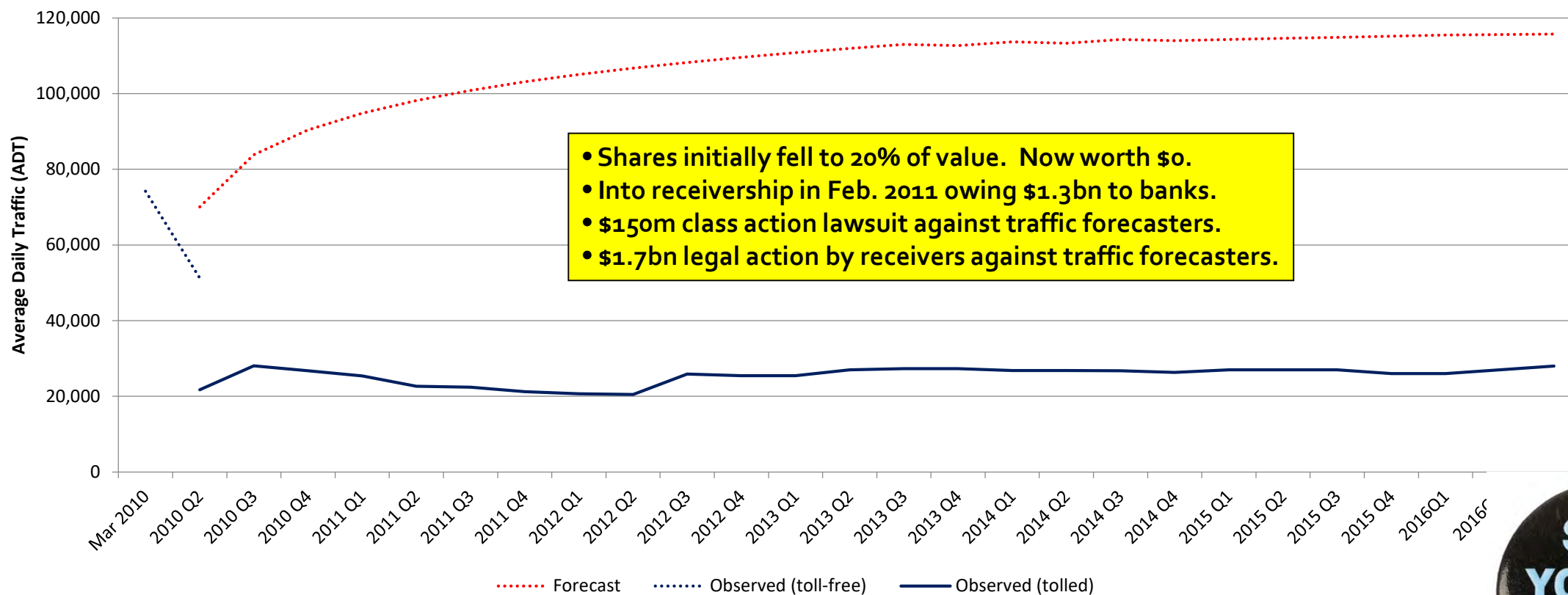
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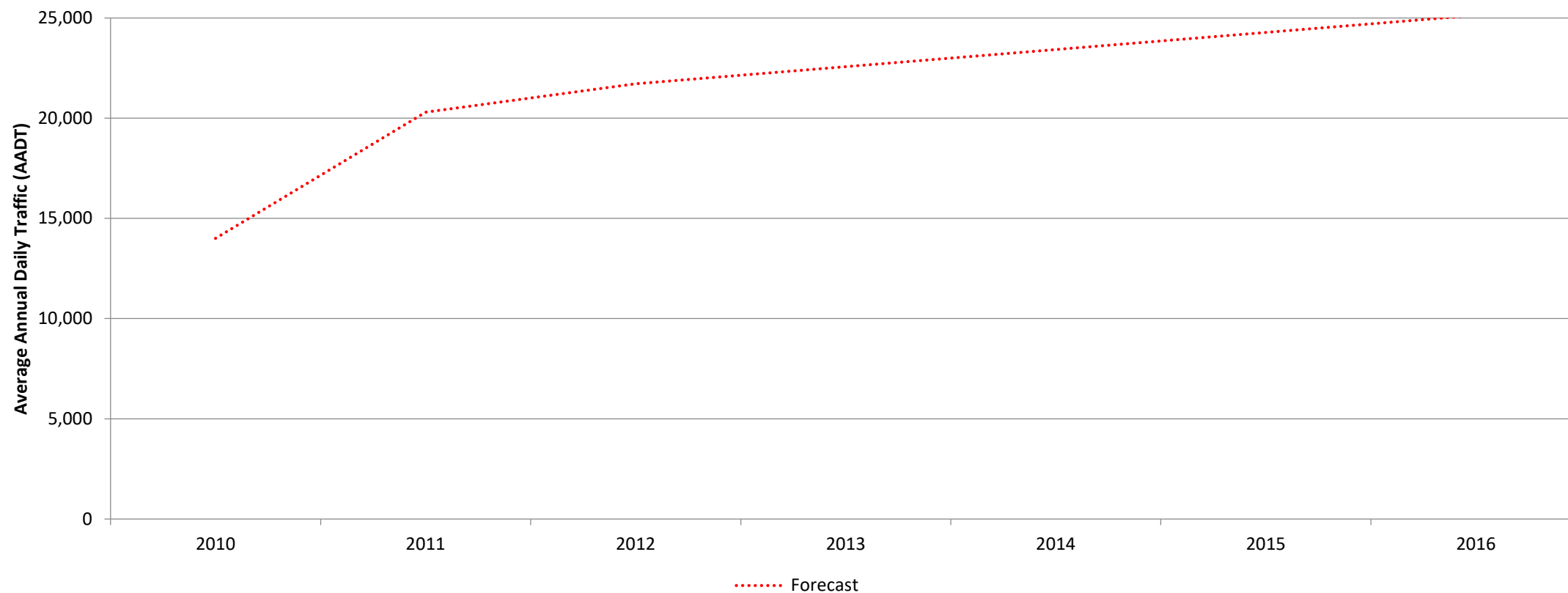


- Shares initially fell to 20% of value. Now worth \$0.
- Into receivership in Feb. 2011 owing \$1.3bn to banks.
- \$150m class action lawsuit against traffic forecasters.
- \$1.7bn legal action by receivers against traffic forecasters.



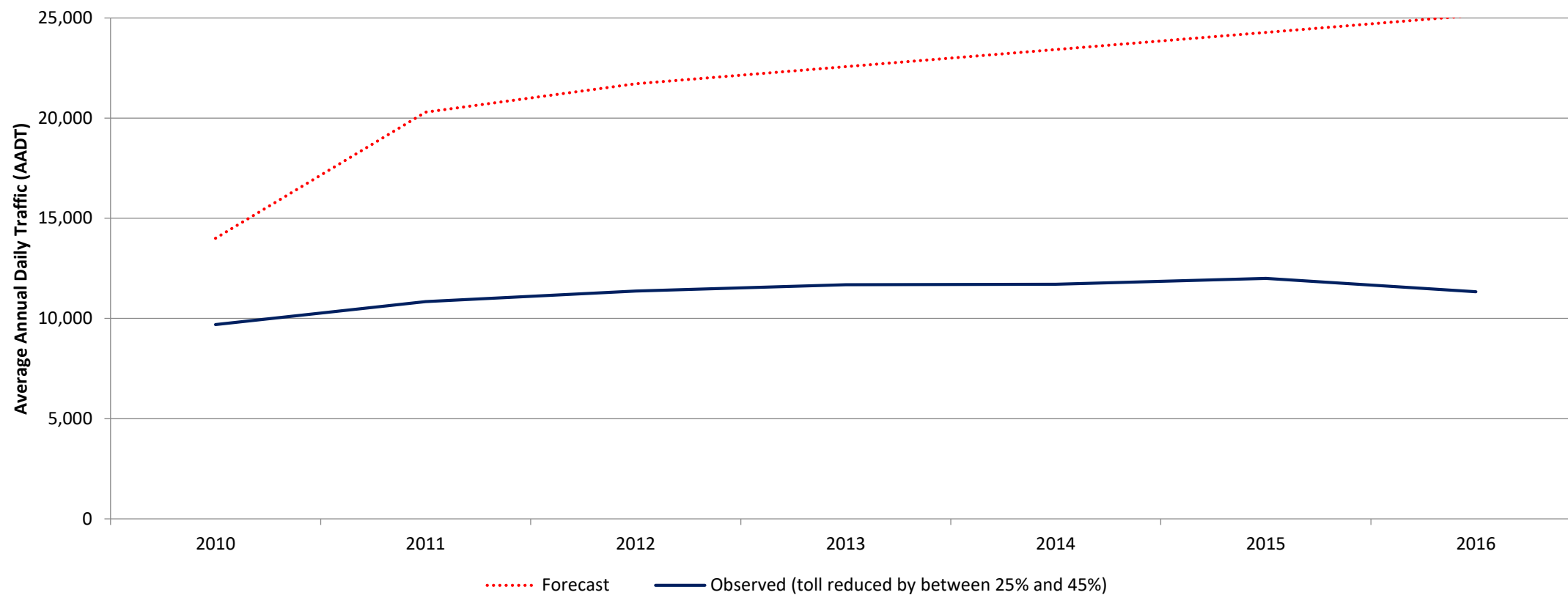
Lesson 7

Go Between Bridge, Brisbane



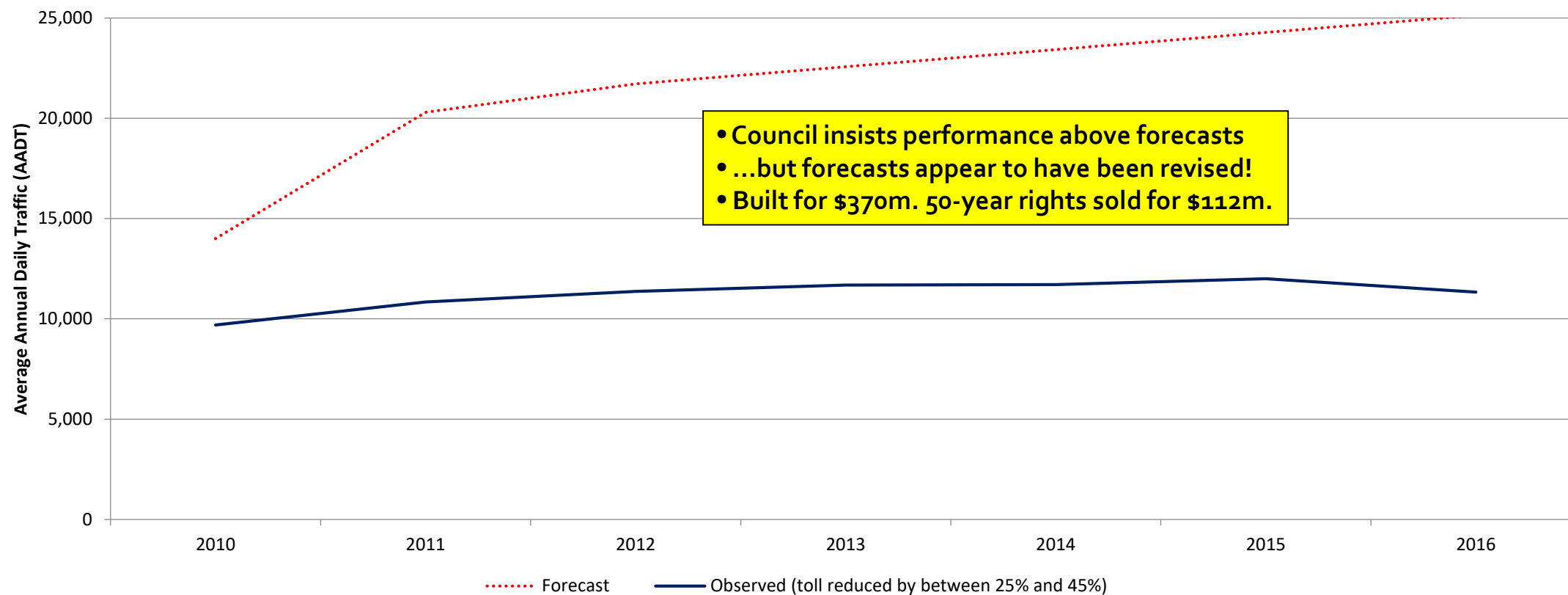
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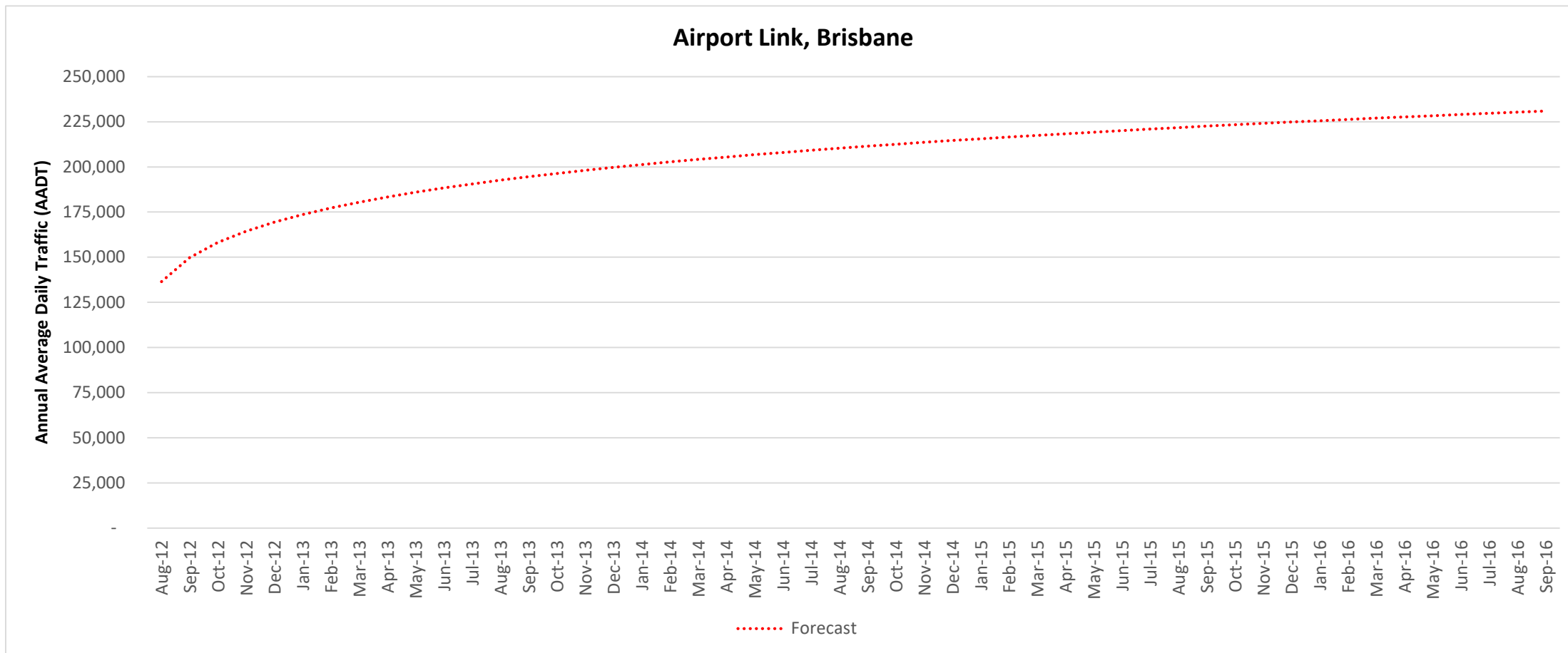
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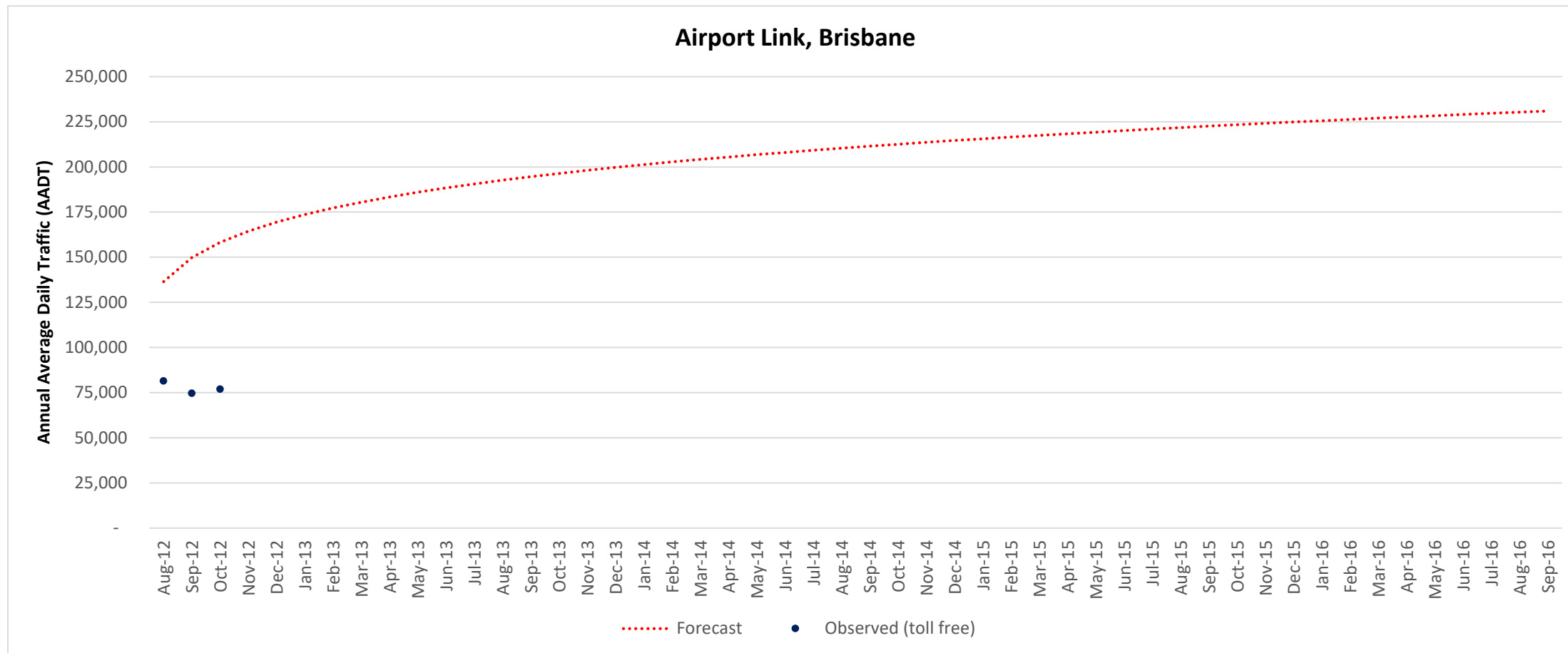


• Council insists performance above forecasts
 • ...but forecasts appear to have been revised!
 • Built for \$370m. 50-year rights sold for \$112m.

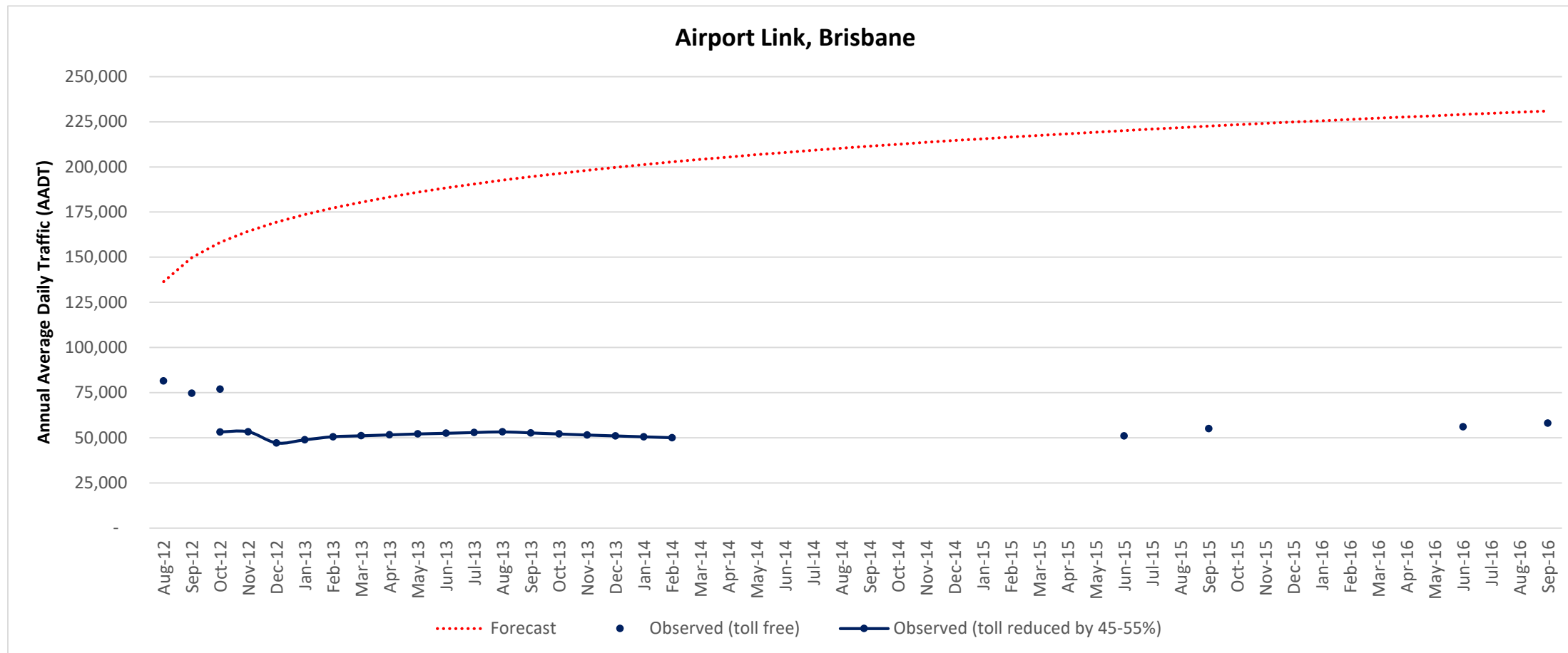
Lesson 8



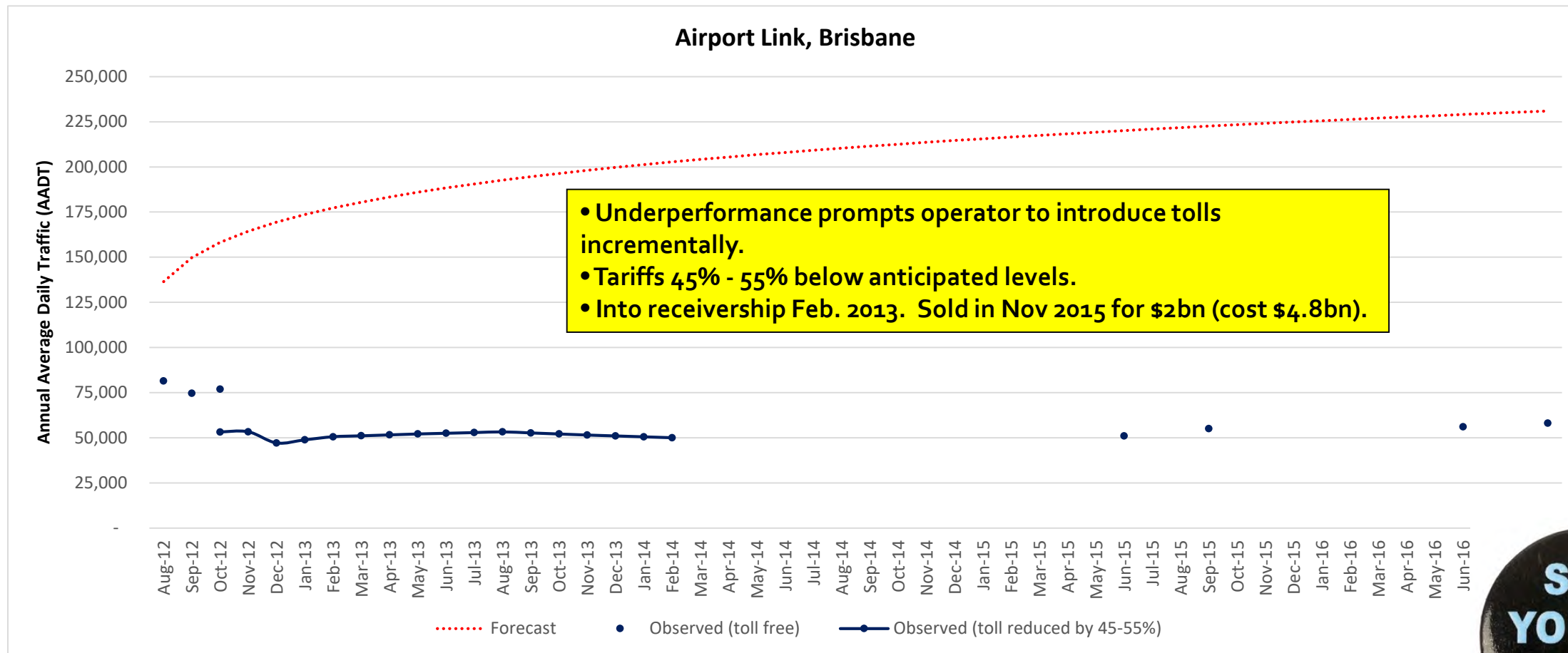
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- Traffic & revenue auditor dispensed with (or remit considerably reduced)
- Winning bidders way out front (runners-up bunched around half of the winning forecast \$s)

Why Bias Before Error?

- Before you can consider/examine/assess error
- ...you have adjust for bias

- Why?
 - Answered earlier

- How?

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Why Bias Before Error?

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- ...you have adjust for bias
- Why?
 - Answered earlier
- How?
 - A **belligerent Scottish** independent reviewer really helps!



Forecasting Error

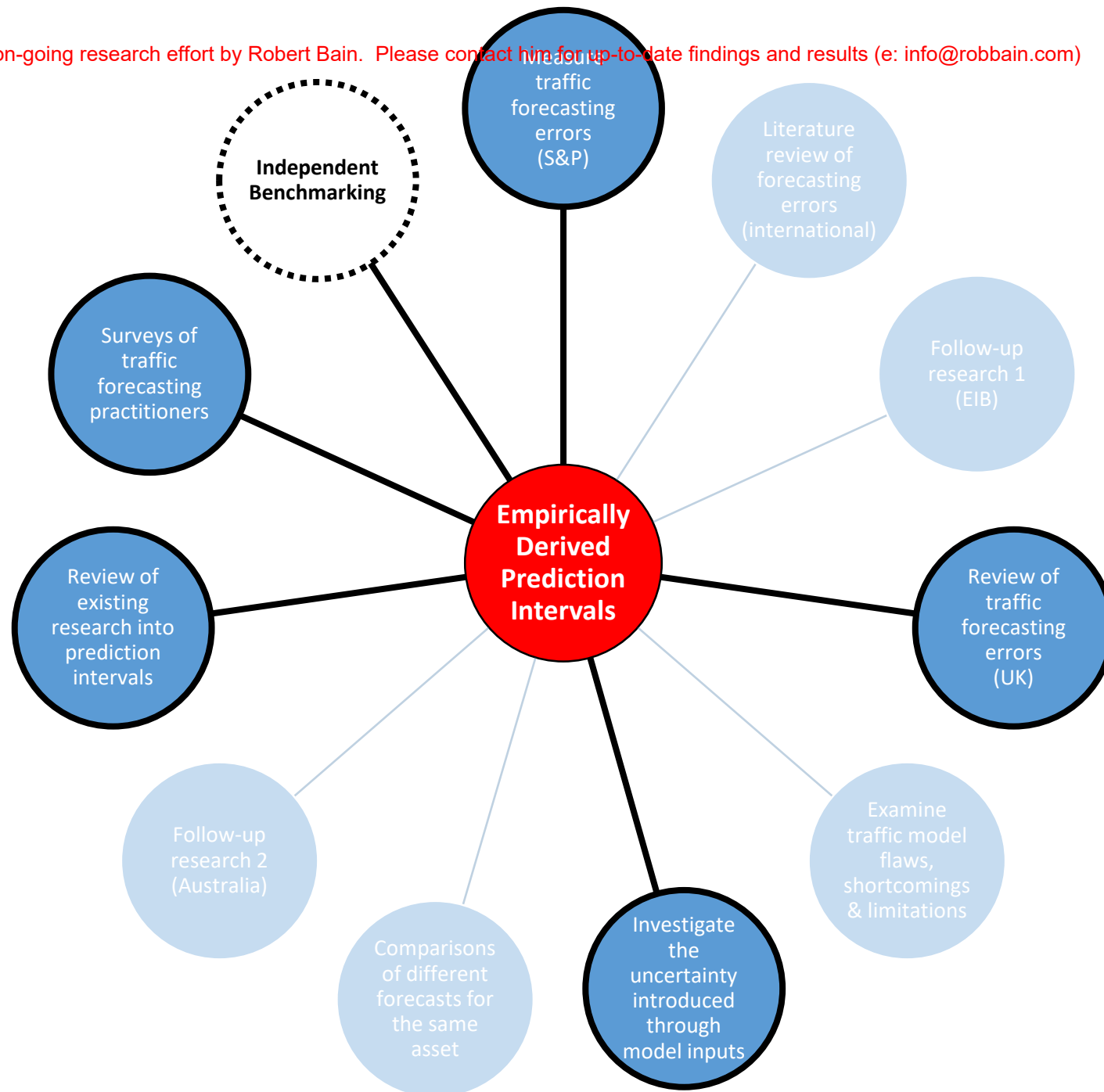
15 Years of Research in 20 Minutes!

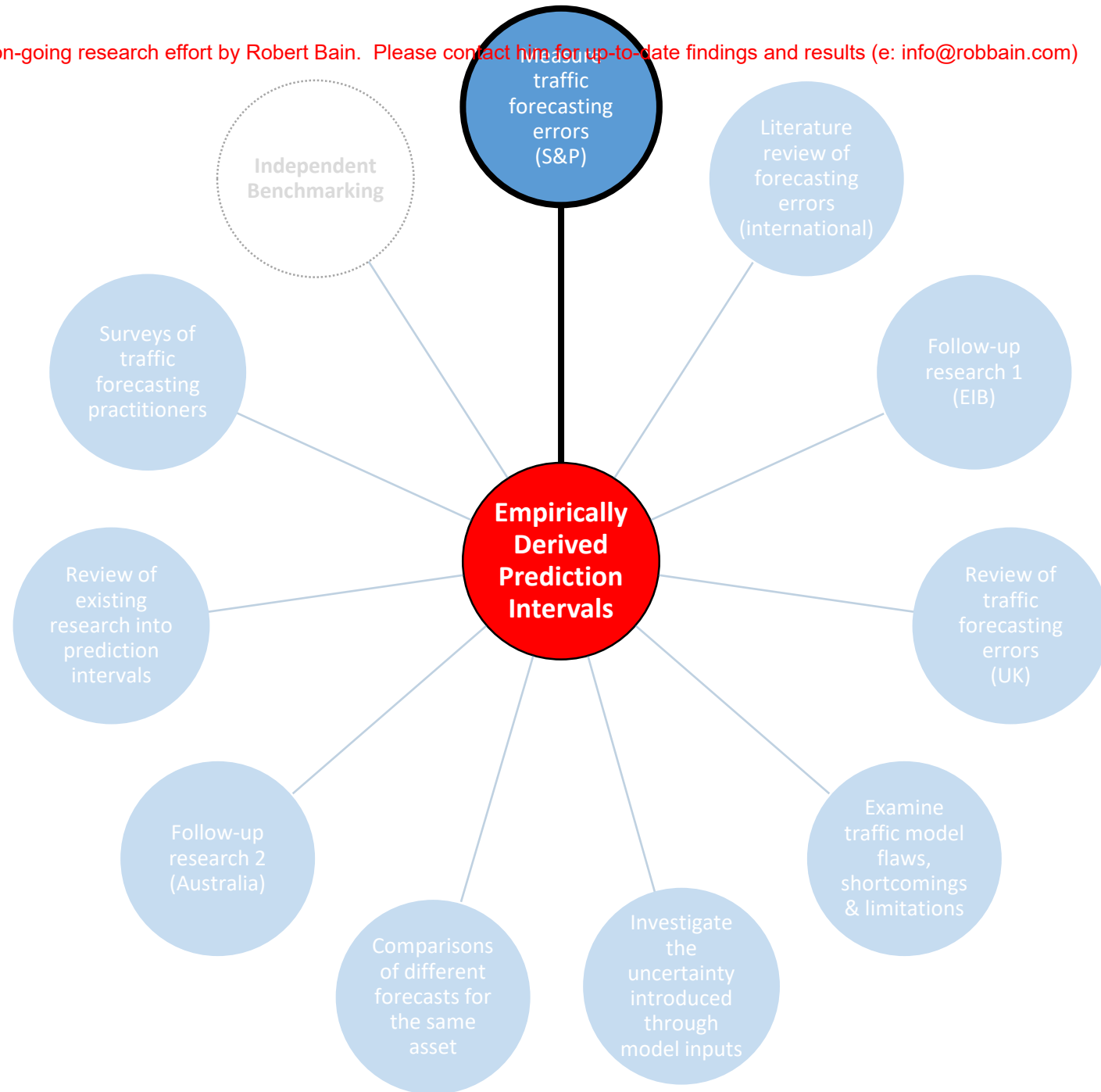
Research Methodology

1. Clearly identify the research subject
 - Quantification of prediction intervals based on empirical evidence
2. Approach the subject from different perspectives using different data/sources
 - ‘Triangulation’
3. Pose the research question
 - Are common themes or consistent lessons emerging?
4. Validate research findings using independent data

**Empirically
Derived
Prediction
Intervals**

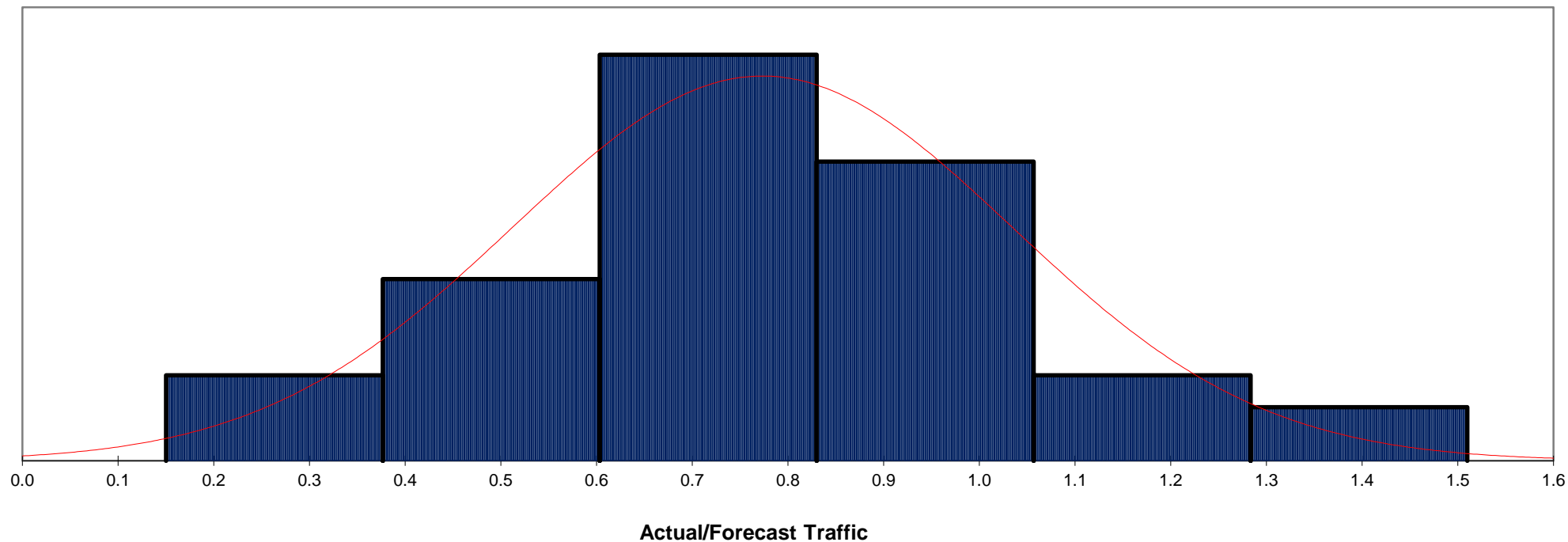






Research at Standard & Poor's (2002-)

Global Toll Road Sample (2005)
Normal (0.77, 0.26), $n = 104$



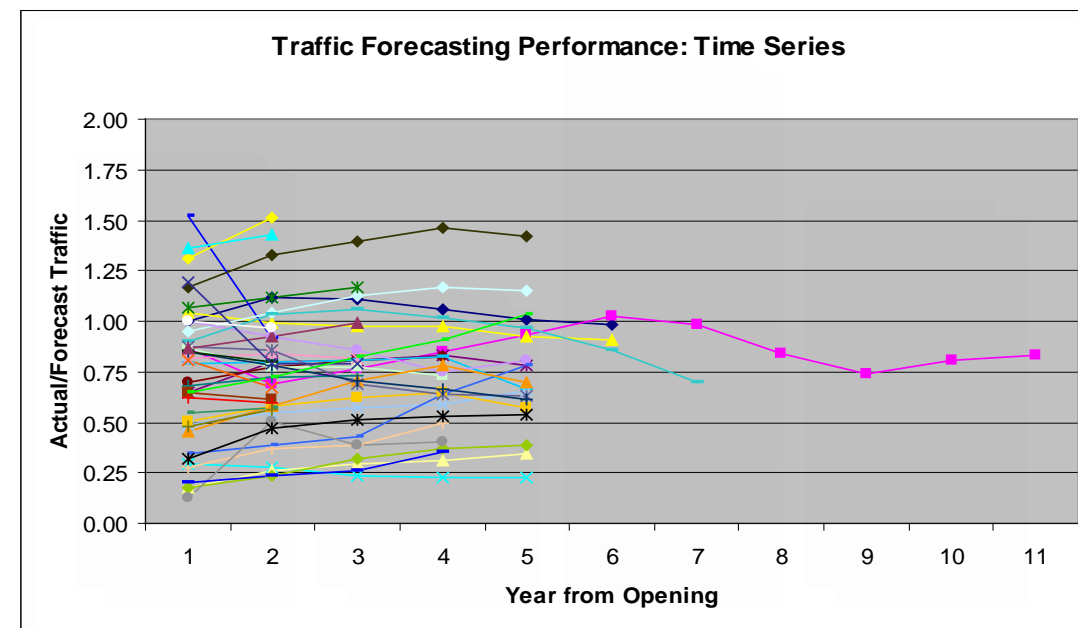
Conclusions

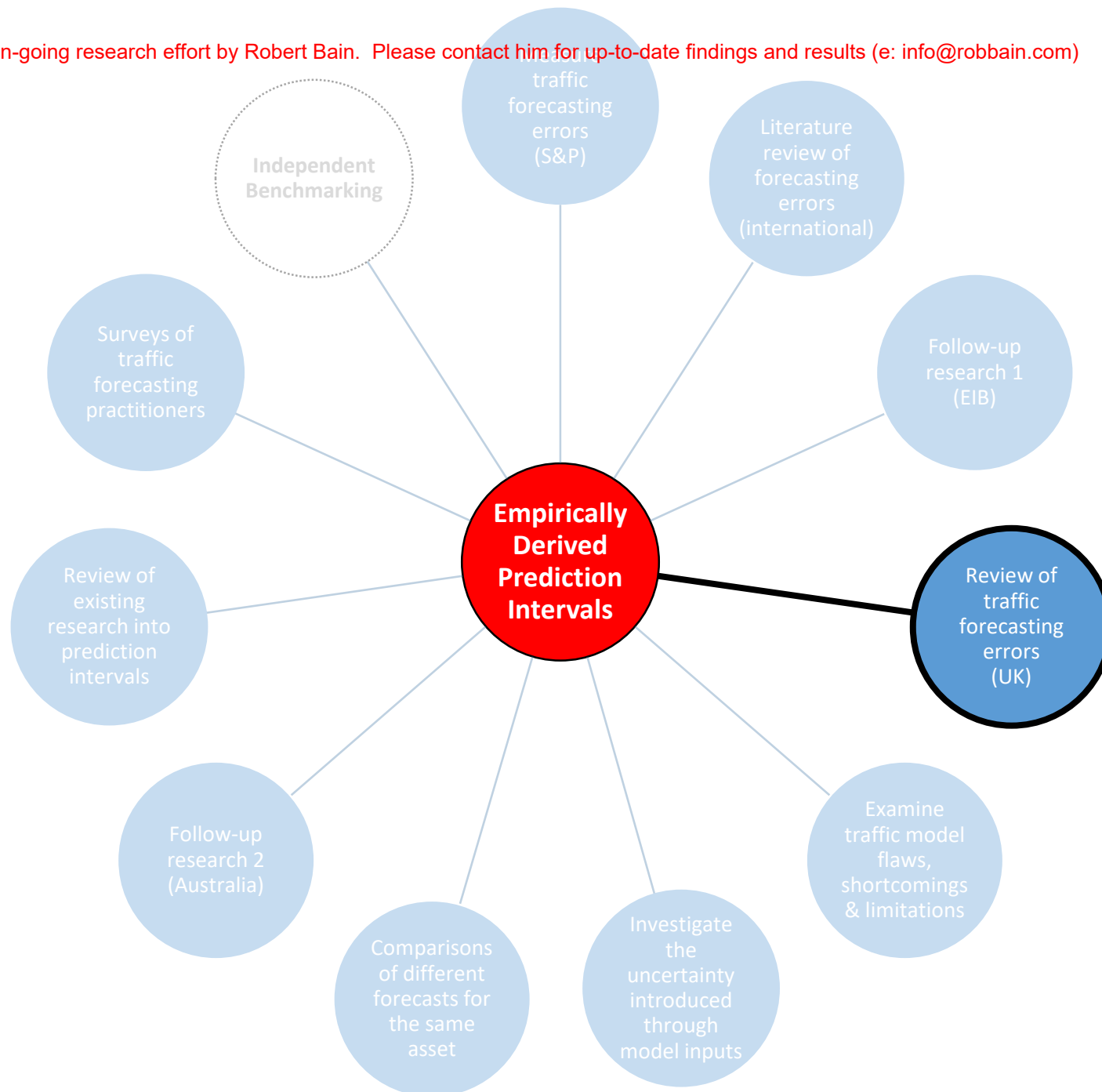
- Toll road forecasting errors...
 - are common
 - are commonly large
 - appear symmetrically distributed (but with a mean < 1)
 - Optimism bias? ✘ Strategic misrepresentation? ✔
- Initial focus was on error (not error propagation through time), but...

Fall-Out From S&P Research

- Lots!
 - *“Focus on first-year forecasts misses the point. Accuracy always improves after Year 1”*

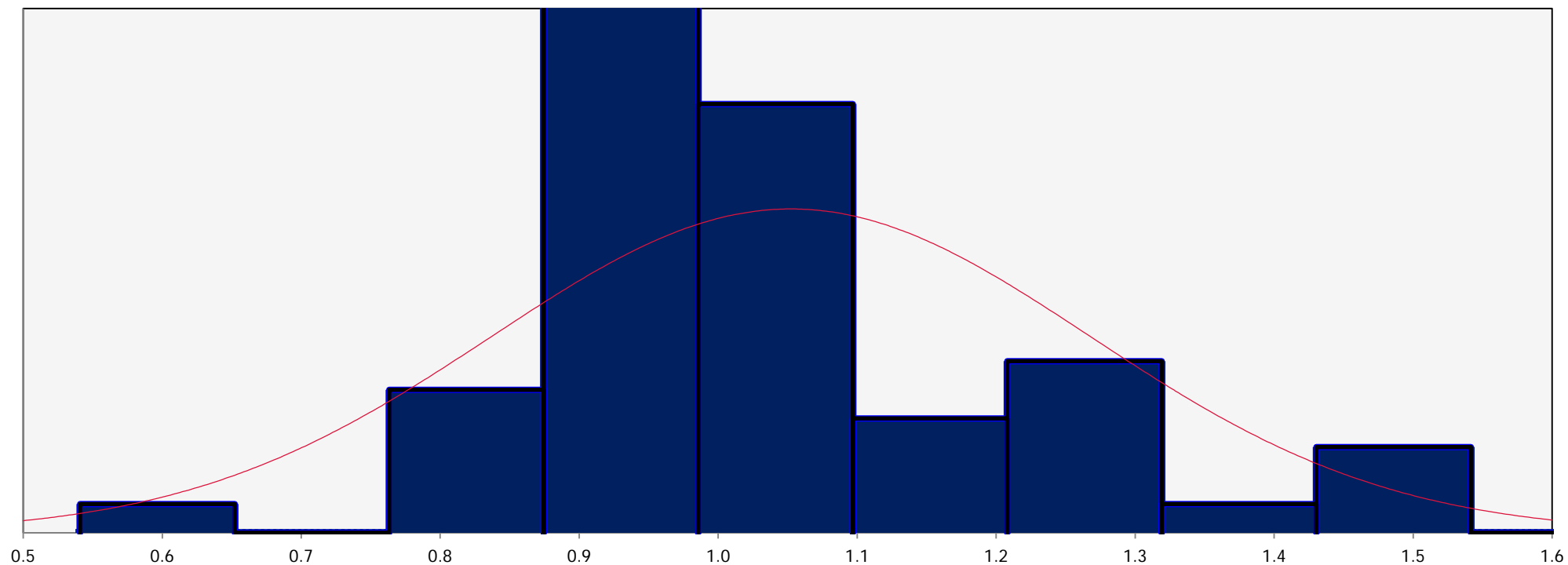
- In 2003 looked at errors across time
 - Can't say much...
 - But no systematic improvement in accuracy





Forecast Accuracy in the UK (toll-free roads)

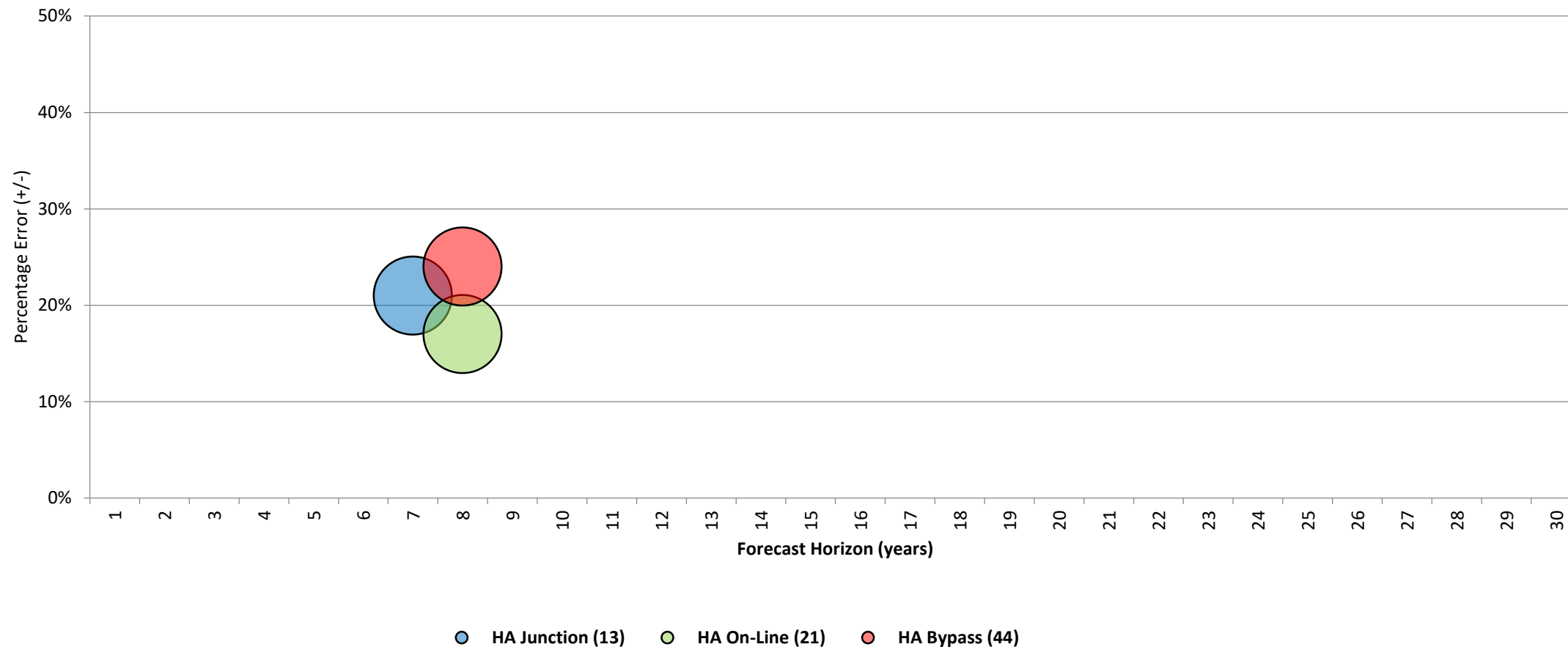
UK Highways Agency Dataset (2012)
(n = 55)

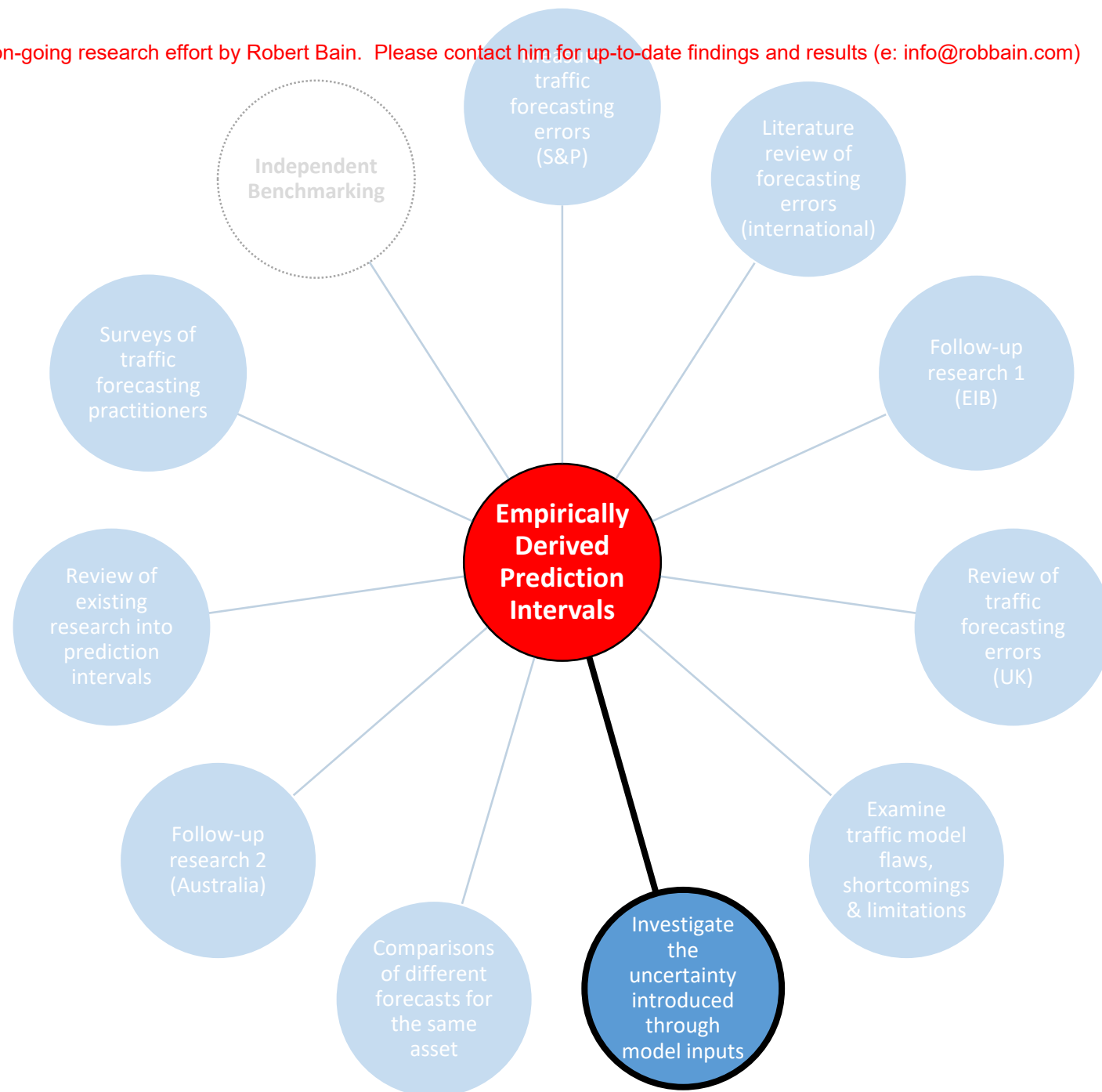


Conclusions

- *“A quarter of forecasts are out by > 15%”*
 - Varied by scheme type
 - From HA raw data I calculated closer to a third!
- In contrast to toll road research findings...
 - Mean is different (≈ 1.0 cf. 0.77)
 - Absence of systematic bias
 - SD is not that different (0.22 cf. 0.26)
 - Still a significant error range
 - Reported errors clustered in the $\pm 15\%$ to $\pm 30\%$ range
- Note of importance (in terms of error propagation)
 - Average age of the forecasts 7-8 years

UK Highways Agency Forecasting Errors



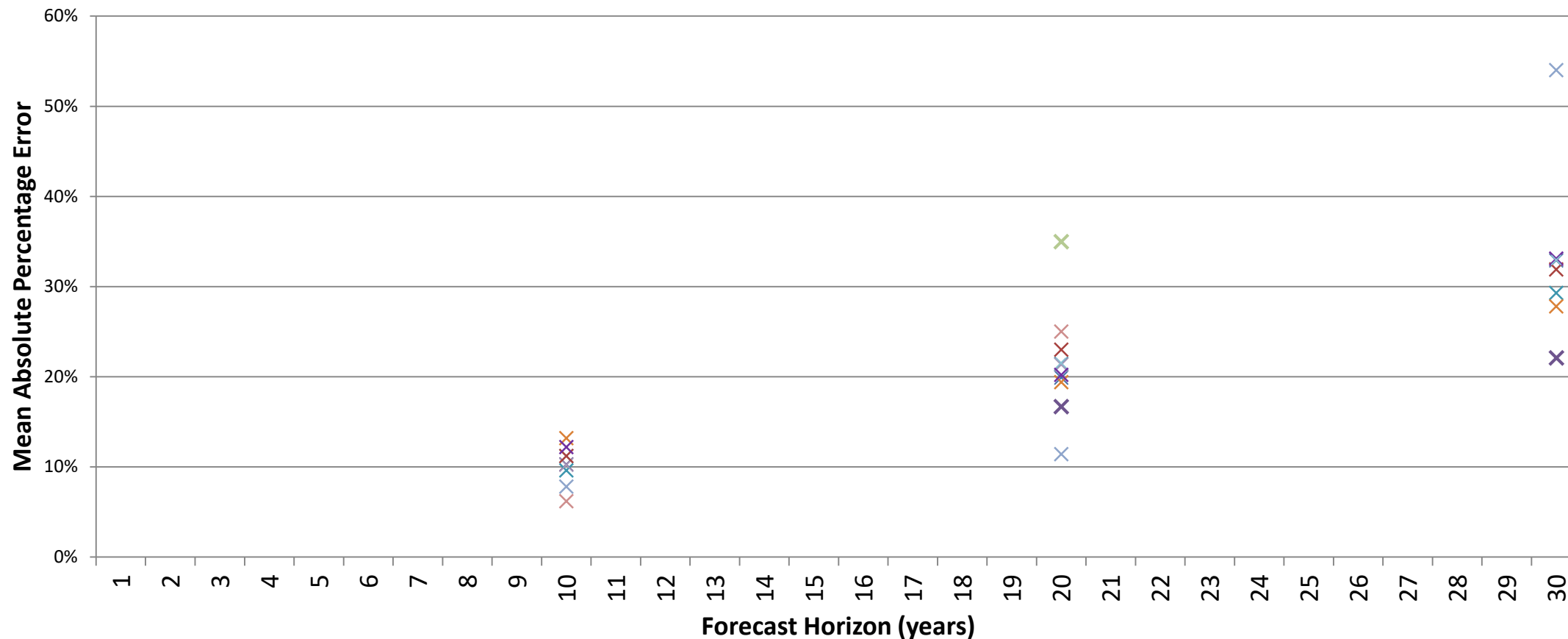


Forecasting Inputs

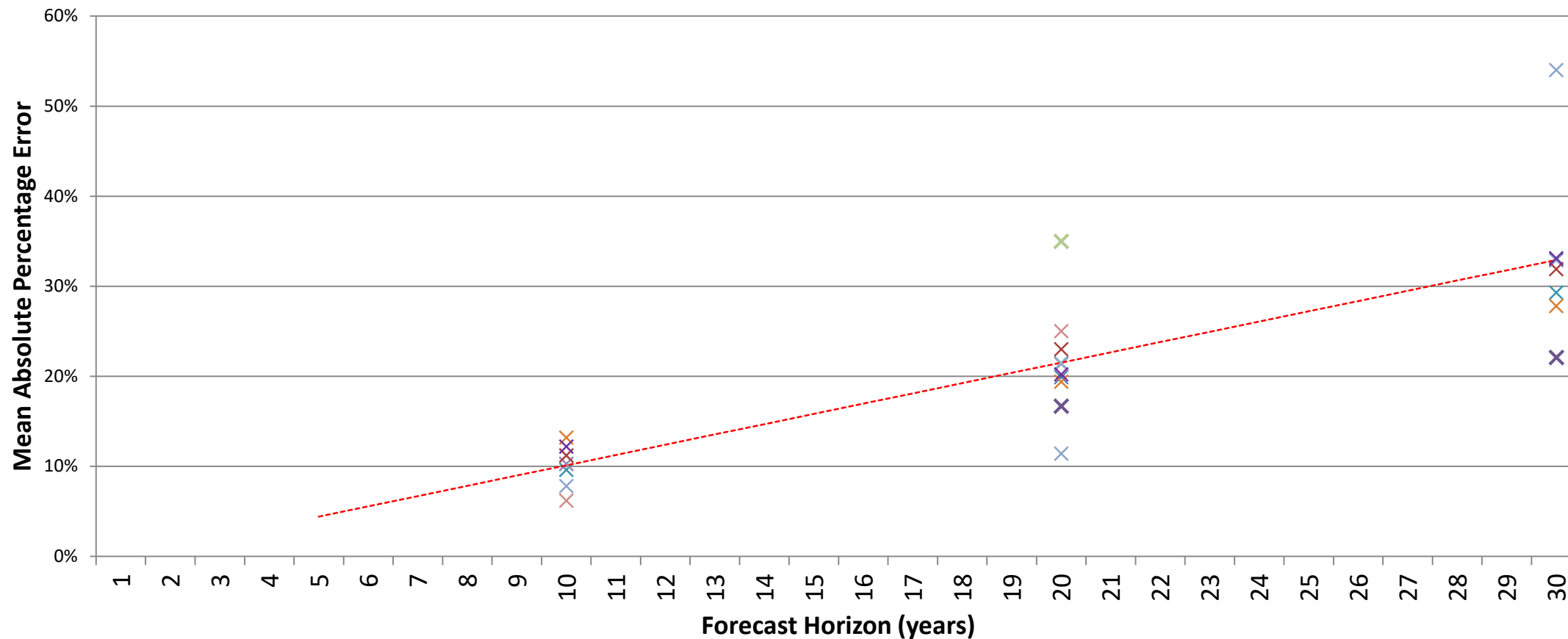
- Population forecasts are a key input for many/most transport demand models
- Population forecasting should be relatively easy
 - We know the population today
 - There is a limited set of influences
 - Births
 - Deaths
 - Migration



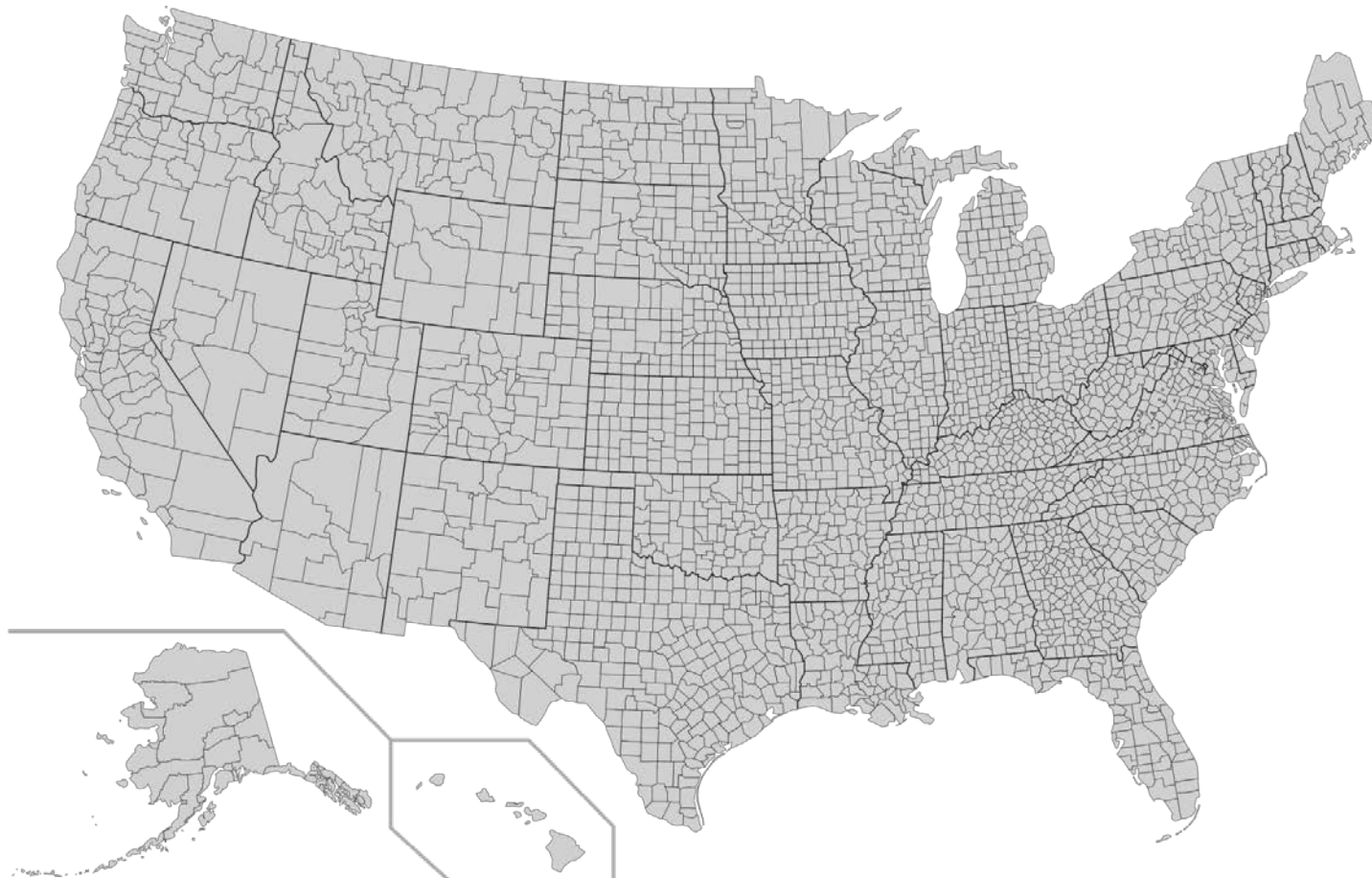
Small-Area Population Forecasts



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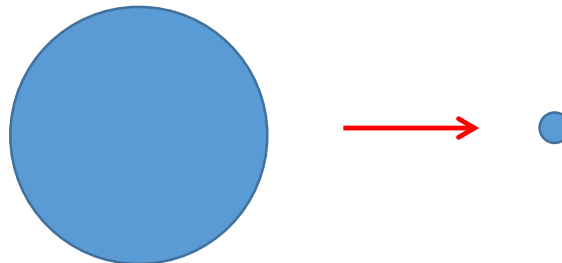


US Small Areas \approx Counties



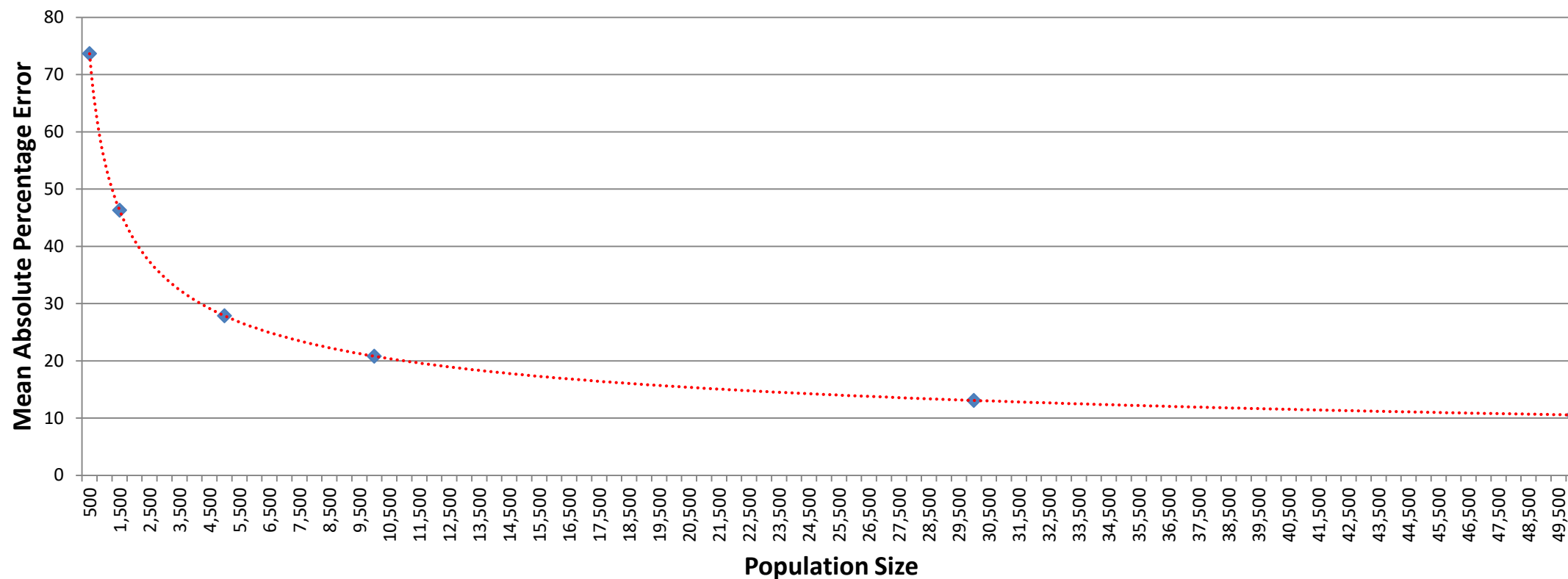
US Counties Are Actually Quite Large

- Average counties/state = 62
- Average population/county = 150,000
- But traffic modelling zones...
 - Populations of around 1,000 - 3,000
 - 70+ times smaller



Predictive Error v Sample Size

10-Year Small-Area Population Forecast Accuracy



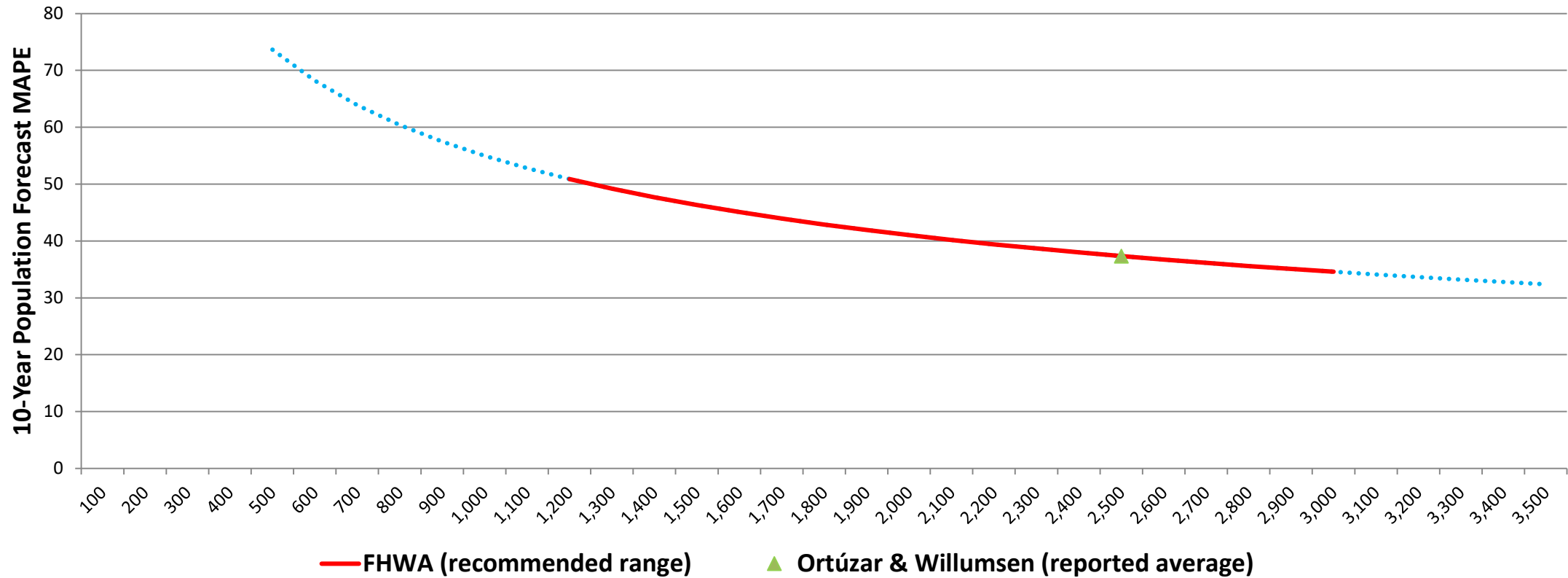
Consistent Research Results

Authors	10-Year MAPEs for Different Population Sizes				
	25,000-100,000	35,000	5,000-7,500	5,000	2,500-5,000
Tayman et al	10.5-12.4	11.5	26.1	27.9	30.6
Others	10.2 ¹	11.0 ²	19.1 ³	27.9 ³	26.8 ²

- 1. Isserman (1977)
- 2. Smith & Shahidullah (1995)
- 3. Murdock et al (1984)

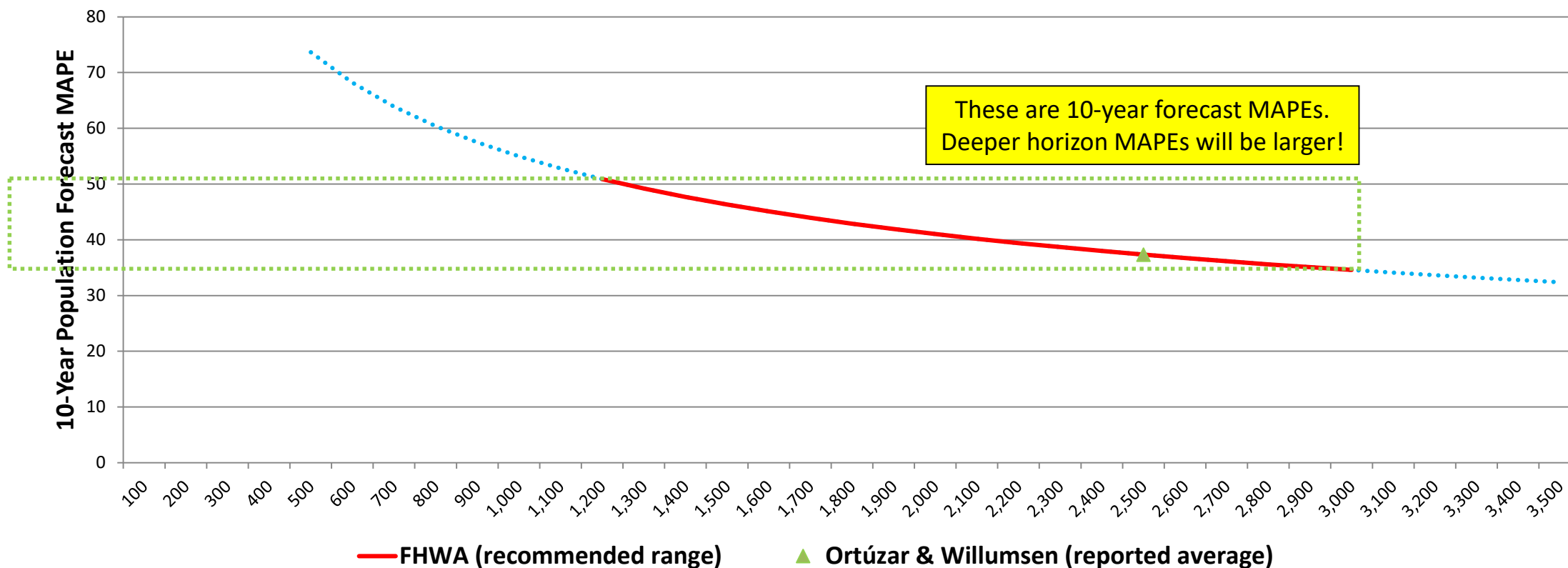
Our 'Zone' of Interest

Typical Traffic Model Zone Population Sizes



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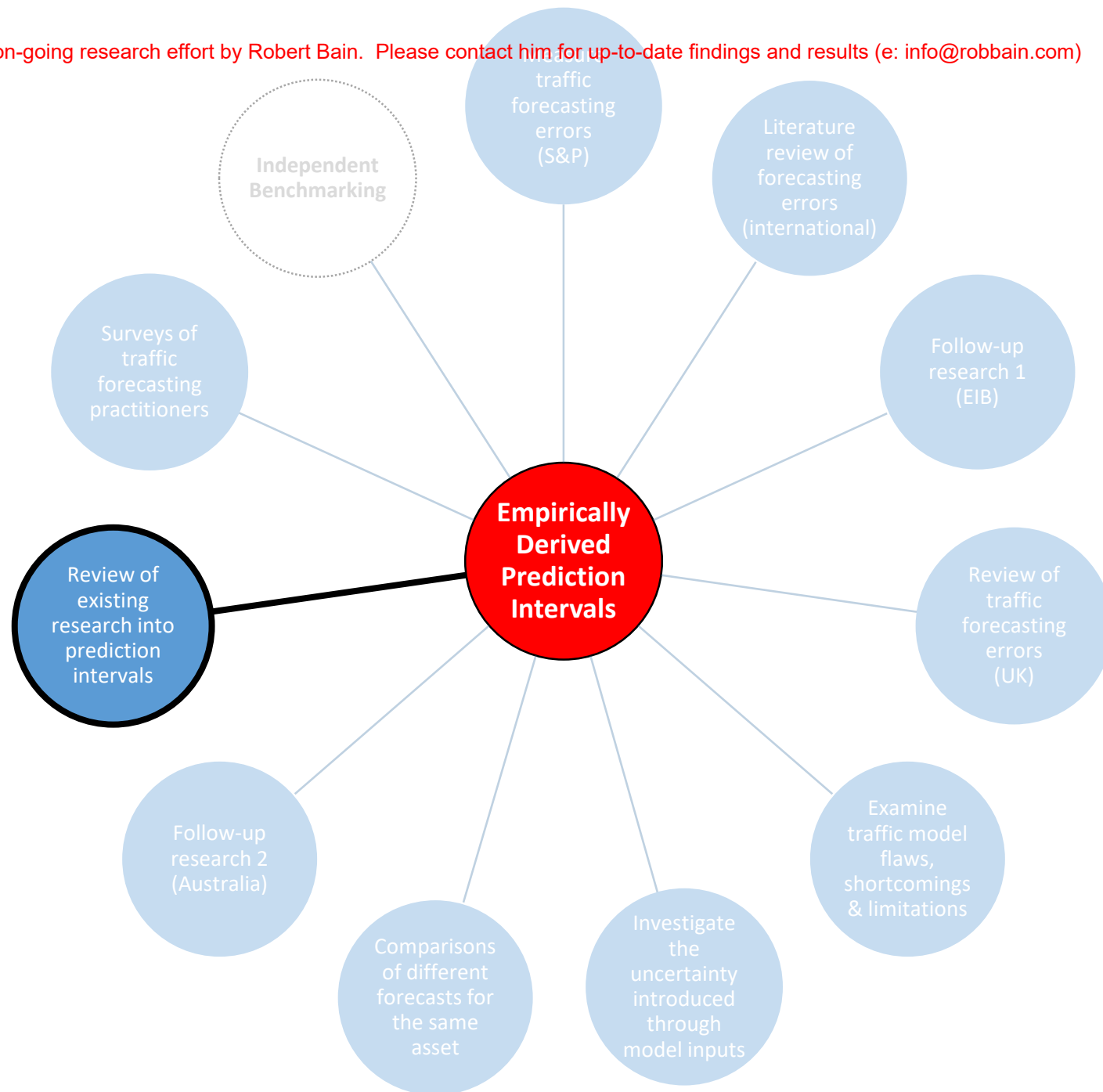


Conclusions 1

- Population forecasts have sizeable error ranges associated with them
- The error range increases as the forecasting horizon increases
 - Linear relationship?
- The error range increases as the study area decreases
 - Non-linear inverse relationship
- And, as an aside
 - The distributional characteristics of MAPEs appear stable over time (Smith & Sincich, 1988)
 - Therefore, past errors can be used to estimate CIs for current forecasts

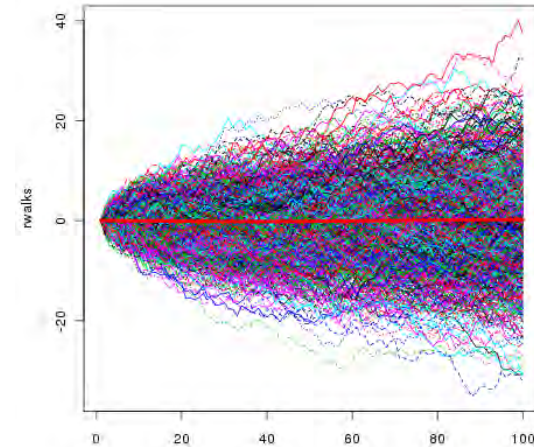
Conclusions 2

- Population is one of the more predictable variables commonly used to explain traffic growth
 - Try forecasting employment
 - ...and allocating that to the correct zones
 - US evidence suggests that employment projections can be twice as inaccurate as population forecasts
- Transportation Research Board, 2009*
- Try forecasting GDP, income or fuel price!



UK Department for Transport Guidance 1

- ‘Forecasting and Uncertainty’ (TAG Unit M4, November 2014)
 - “Use a range about the core scenario growth forecast of...”
 - $\pm 2.5\% * \sqrt{n}$ (n = number of years ahead)
 - Prediction interval estimated from national traffic forecasting performance
- Functional form is intuitively appealing
 - If error variance increases linearly with time...
 - ...SD will vary with the square root of the forecast horizon
- Note: this is for national traffic forecasting
 - Local forecasts will have a wider (much wider?) range

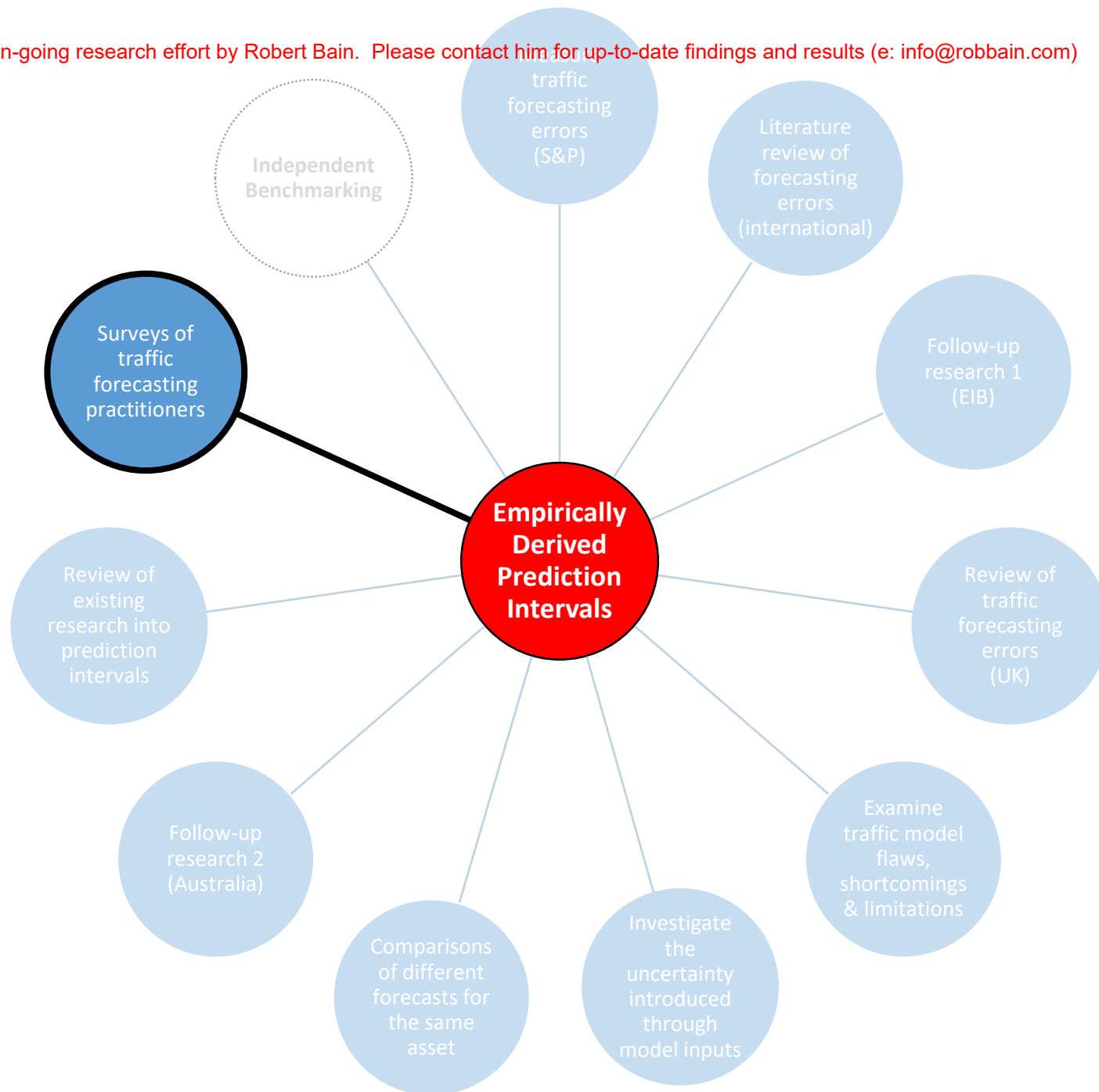


UK Department for Transport Guidance 2 and email exchanges

- Turning from national to regional forecasts...
 - *“For total traffic at the GOR level...uncertainty should widen to about $\pm 25\%$ at the 35th year”*
 - $25\% / (\sqrt{35}) \rightarrow 4.2\%$
 - **e:** *“ $\pm 25\%$ at GOR level feels narrow compared to $\pm 15\%$ (Year 36) at the national level”*

- So, DfT has estimated the proportionality constants to be:
 - National level: 2.5%
 - Regional level: $\geq 4.2\%$
 - Local level: ???
 - **e:** *“The range for individual area types/links will be greater than GOR level ($\gg 4.2\%$)”*





Practitioner Survey

- Specialist email lists – with international reach
- 46 replies (but high quality responses/respondents)
- Consultants/modelling practitioners
 - President
 - Managing Director
 - Director of Transport Planning
- Government officers
 - Transport Modelling Manager
 - Senior Transport & Economics Advisor
 - Traffic & Toll Modelling Manager
- Academics/researchers
 - 4 professors
 - Including one of the authors of '*Modelling Transport*'
 - Senior lecturers
 - Deputy Director, Centre for Transport Studies

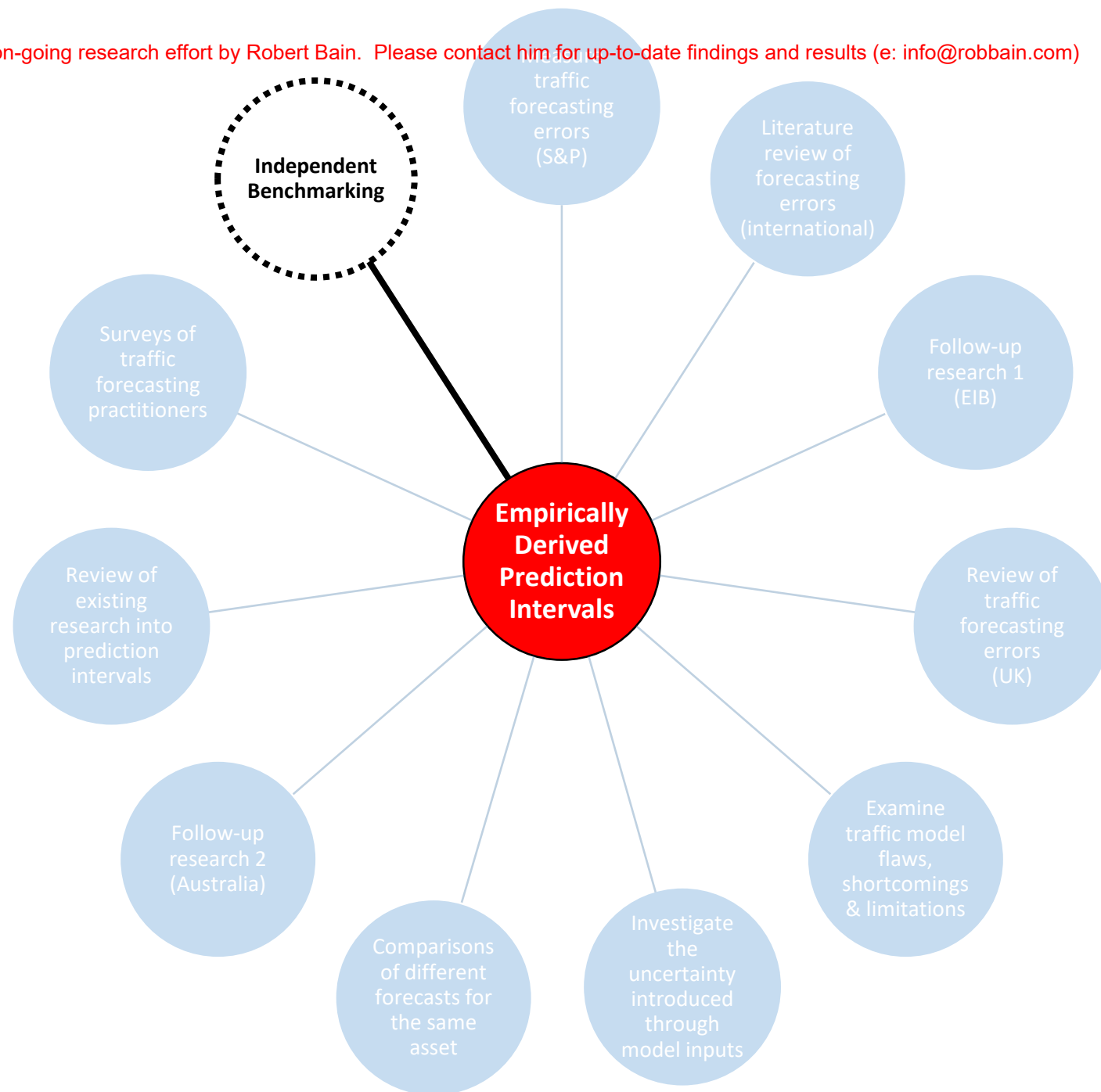


Predictive Performance Survey Results

Forecast Horizon	Traffic Forecasting Accuracy	
	Existing Road	New Road
Next Day		
1 Year		
5 Years		
20 Years		

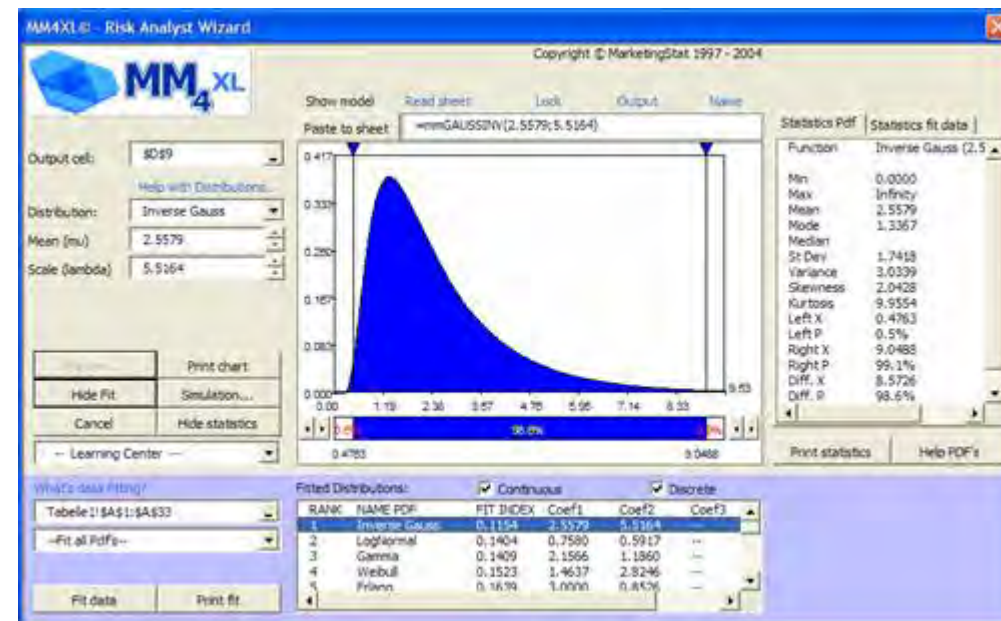
Predictive Performance Survey Results

Forecast Horizon	Traffic Forecasting Accuracy	
	Existing Road	New Road
Next Day	± 7.5%	n/a
1 Year	± 10%	± 15%
5 Years	± 15%	± 25%
20 Years	± 32.5%	± 42.5%



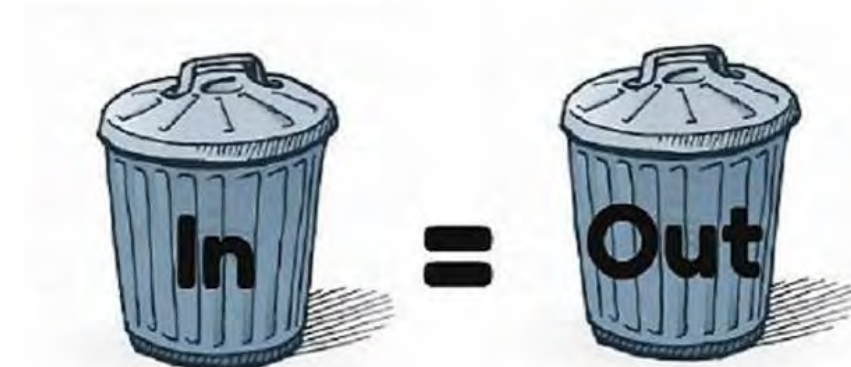
Independent Benchmarking

- Compare my emerging results
 - ...with those from demand studies that have explicitly examined future uncertainty
- Most common industry techniques?
 - Scenario analysis
 - Use of Monte Carlo simulation

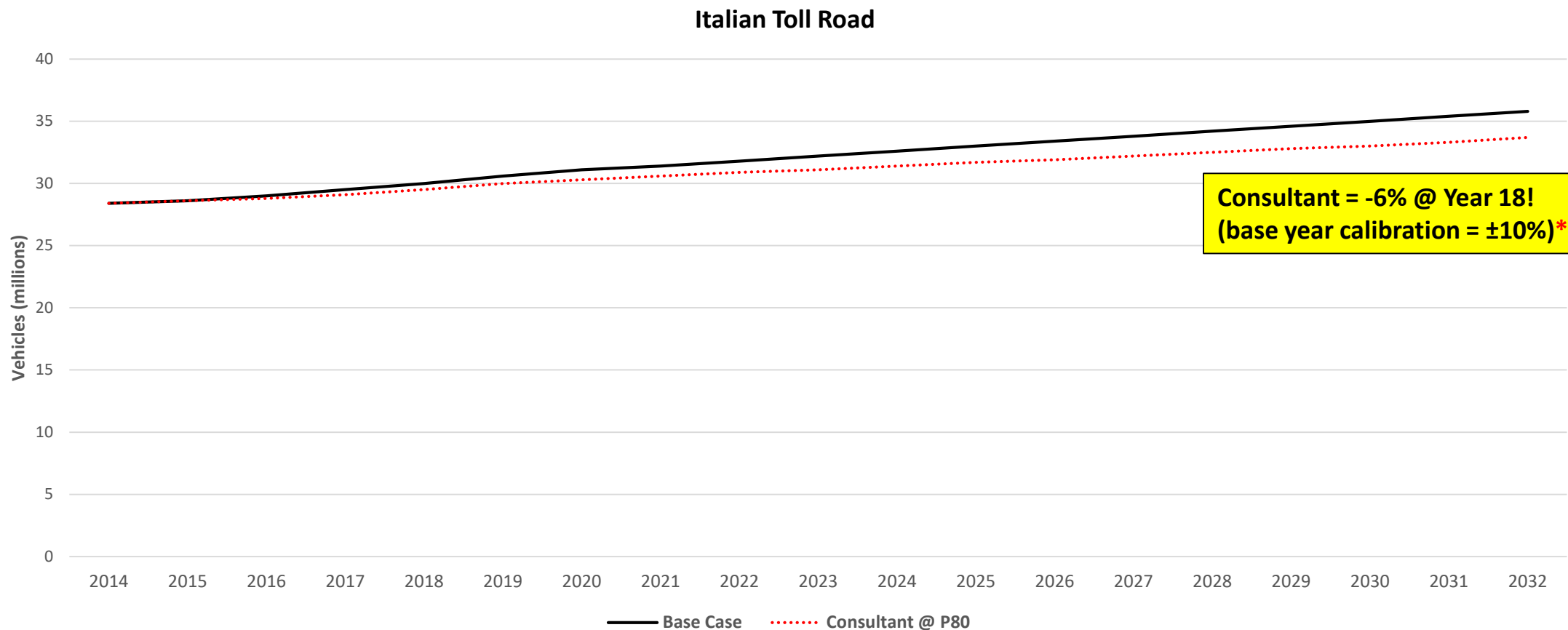


Monte Carlo Simulations: General Caution

- Stochastic results are only as good as the skill, accuracy and discipline of the modeller
- Modelling decisions (distributions, correlations etc.) dictate outputs
 - Or can be 'tailored' to dictate required outputs
- Garbage in, garbage out (ie. nonsense)

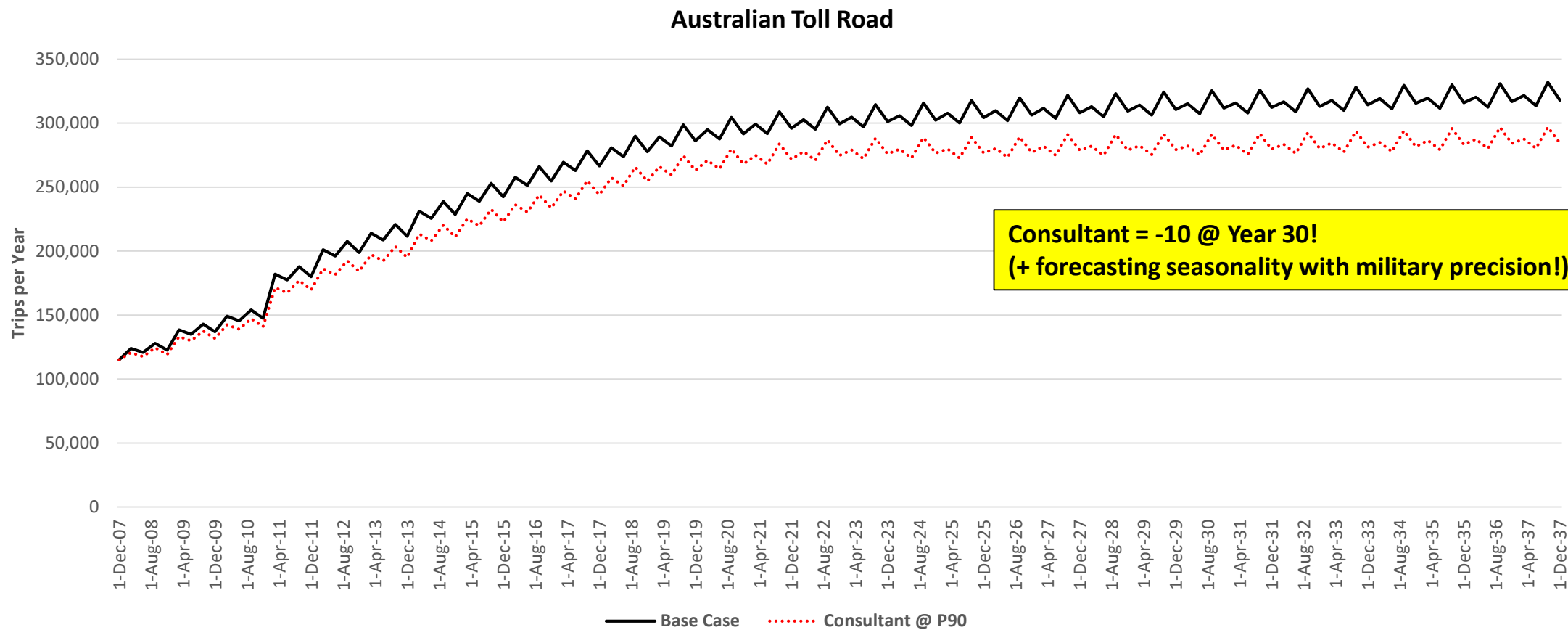


Nonsense!



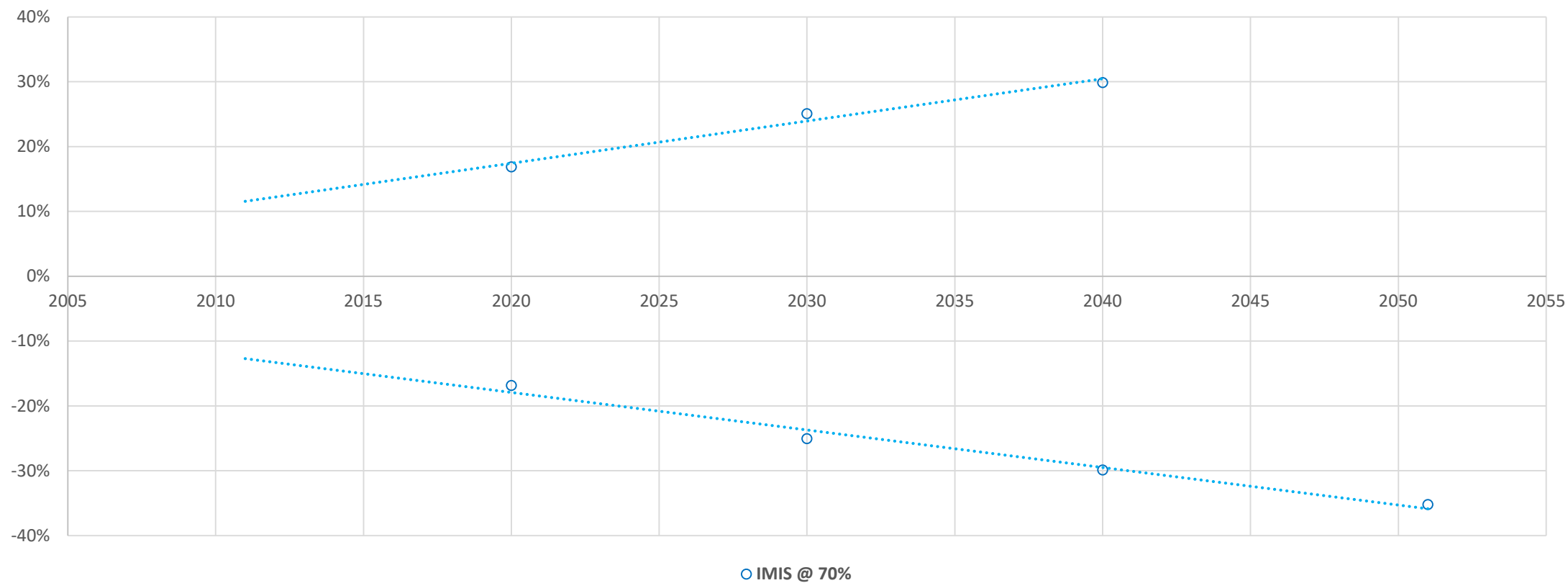
* ±15% for flows of 700-2,700 vph (DfT TAG Unit M3.1, January 2014)

Nonsense!

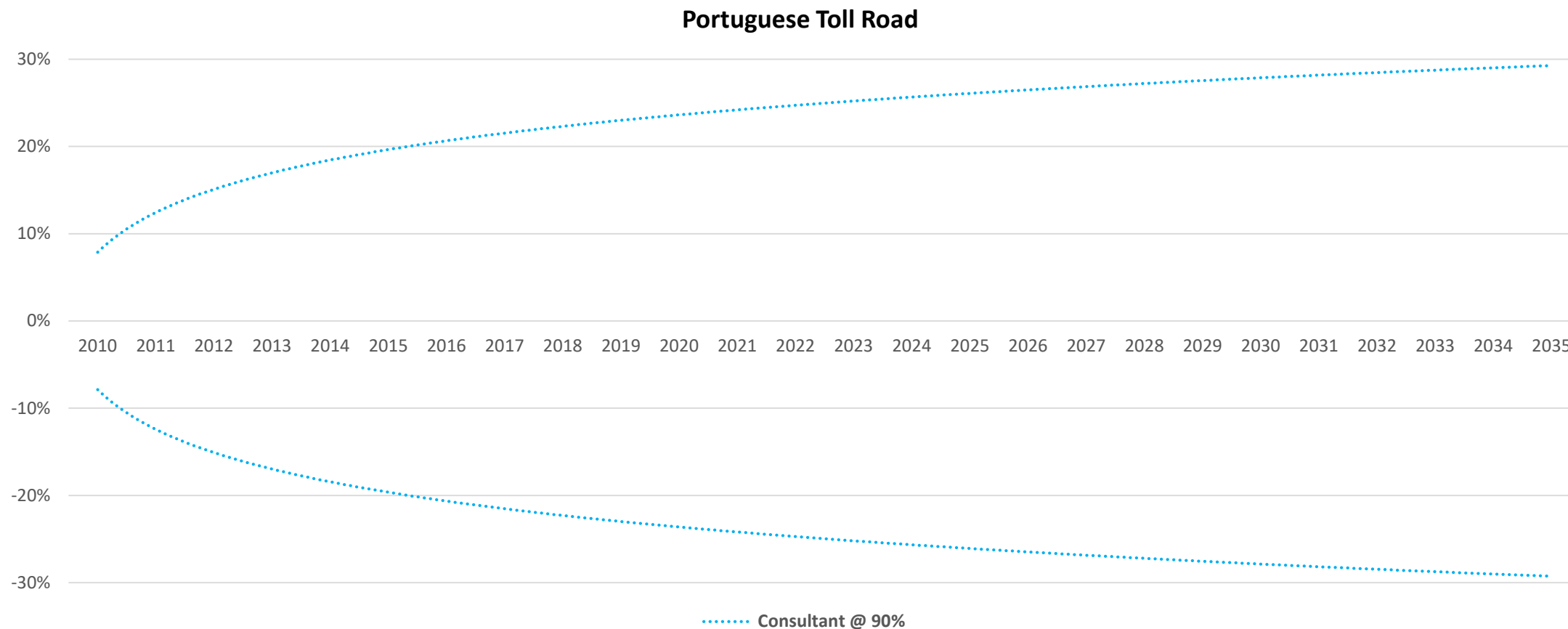


Monte Carlo Simulation

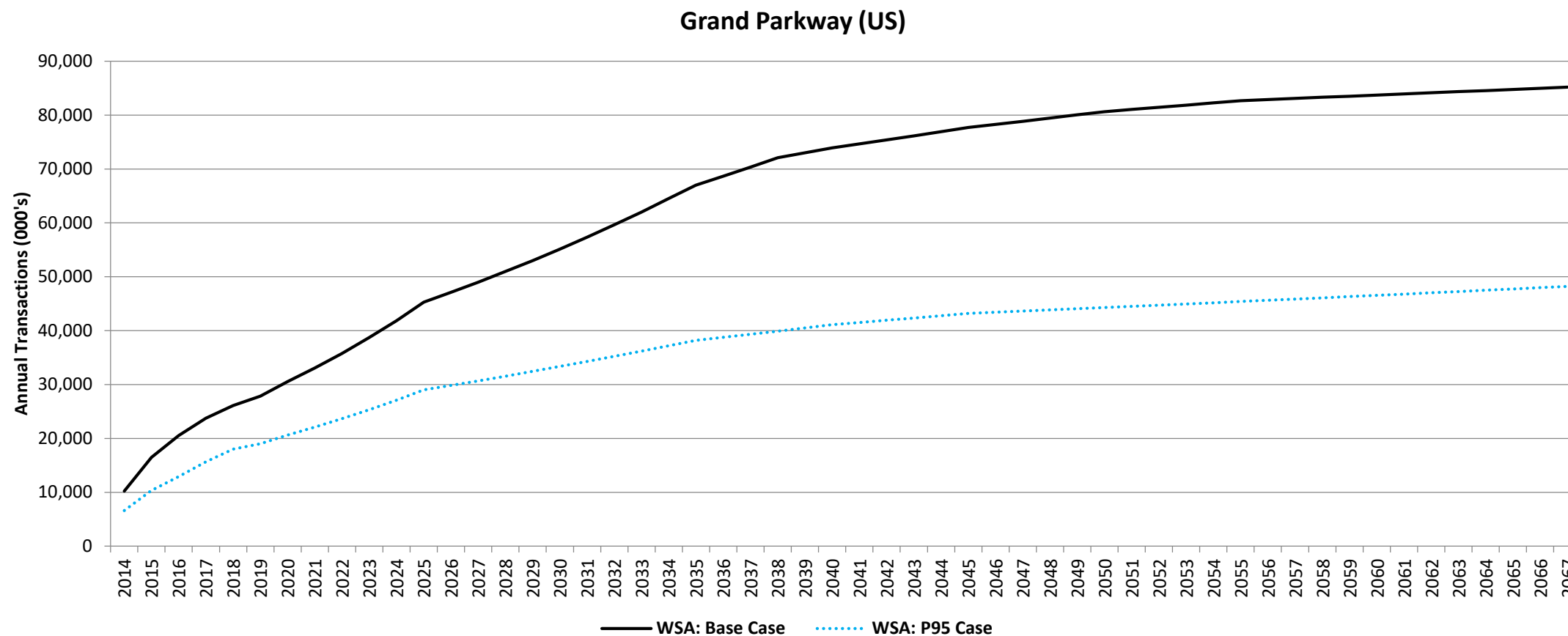
Australian Toll Road



Monte Carlo Simulation

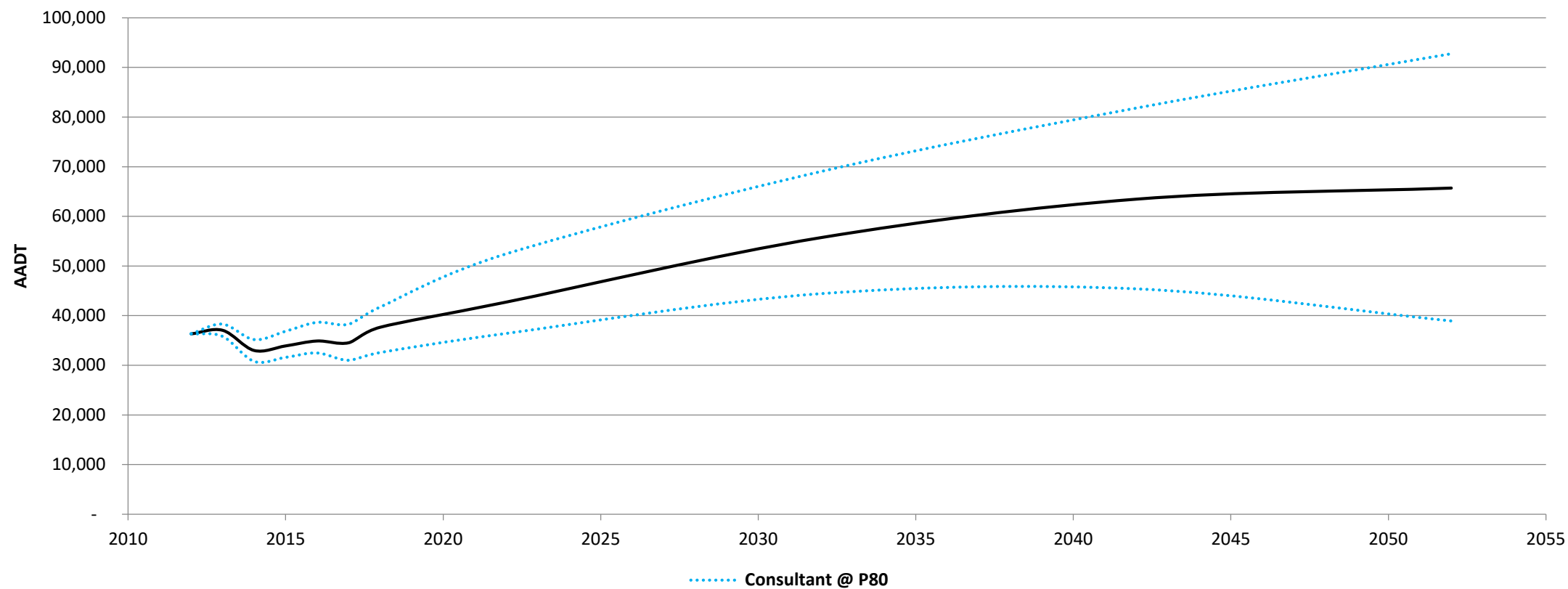


Monte Carlo Simulation

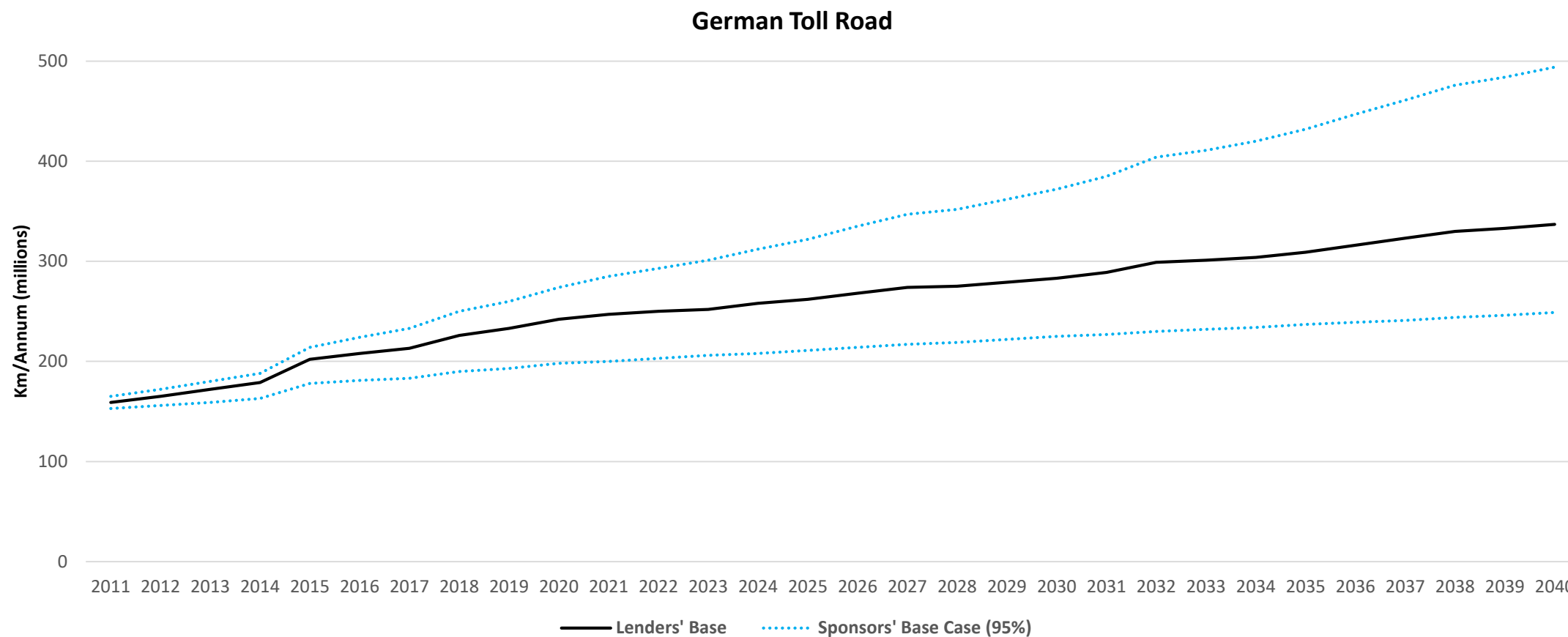


Monte Carlo Simulation

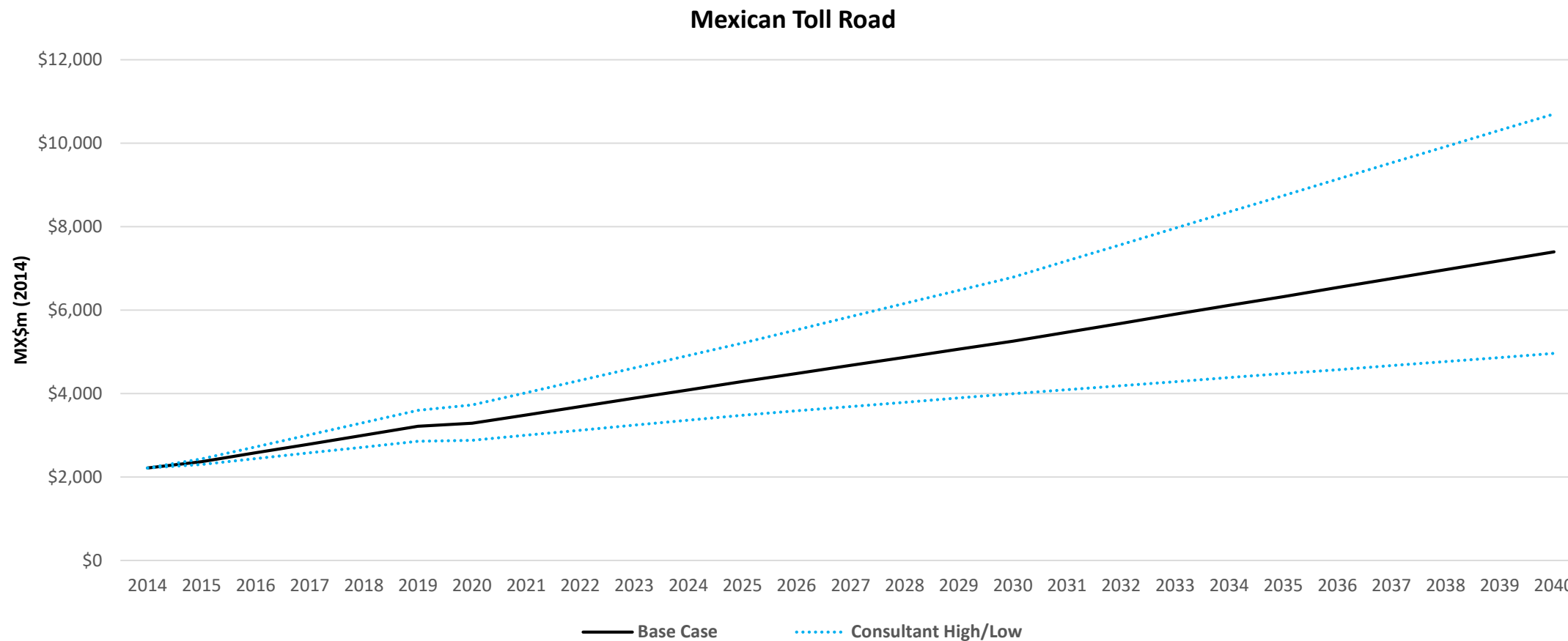
European Toll Road



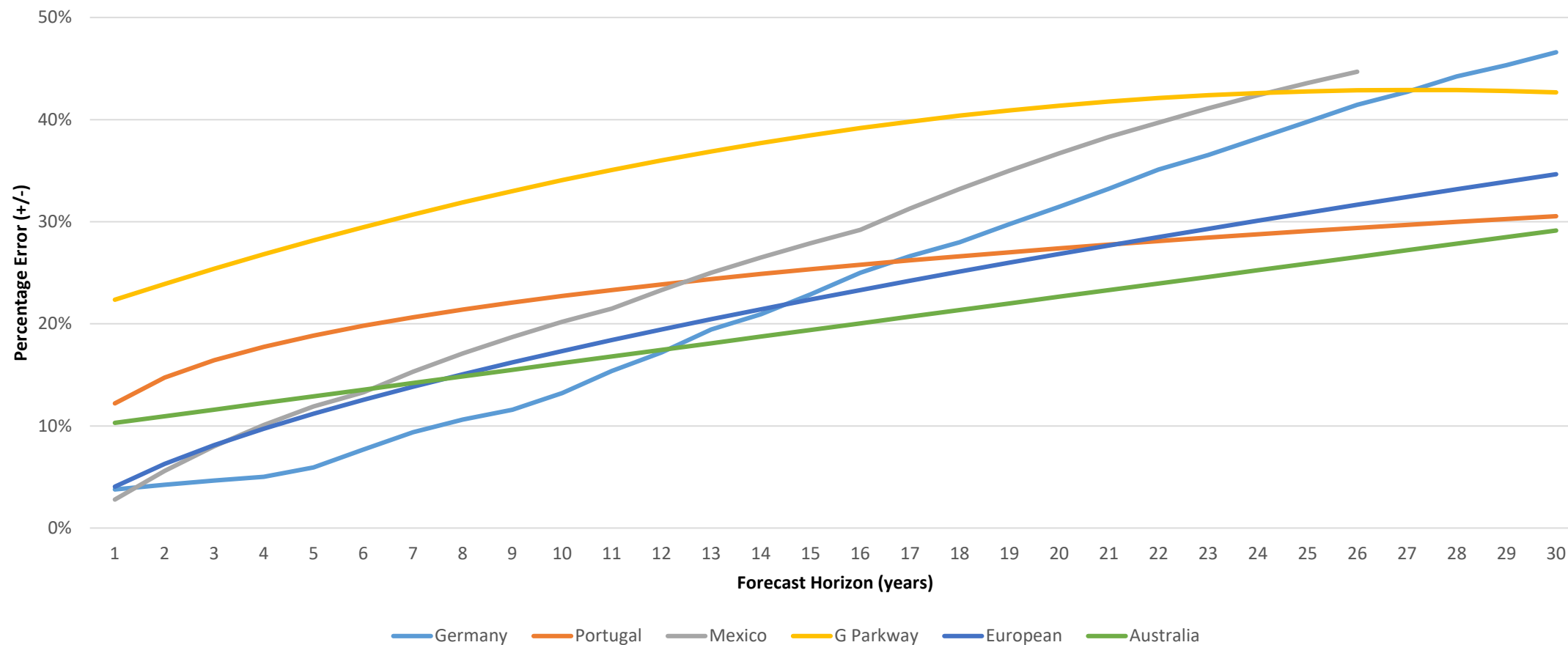
Monte Carlo Simulation



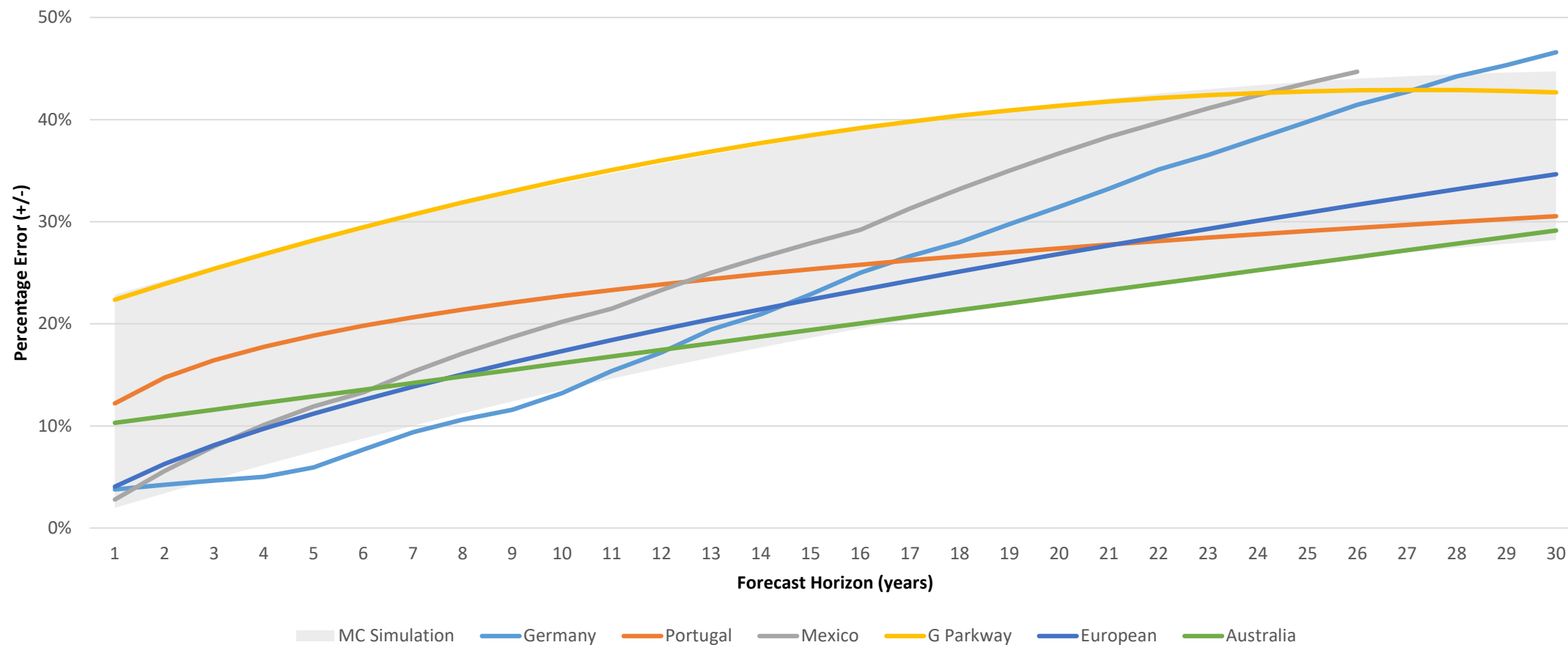
Monte Carlo Simulation



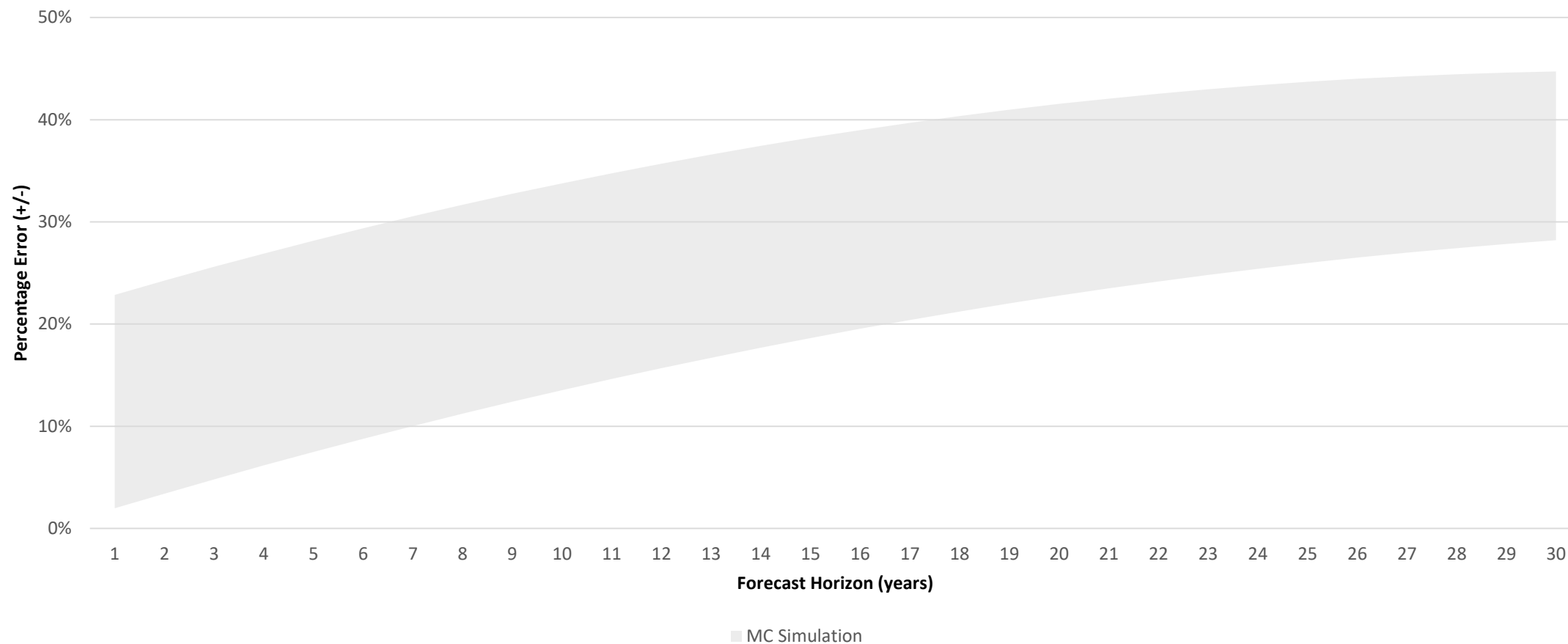
Monte Carlo Simulation: Consolidated



Monte Carlo Simulation: Consolidated

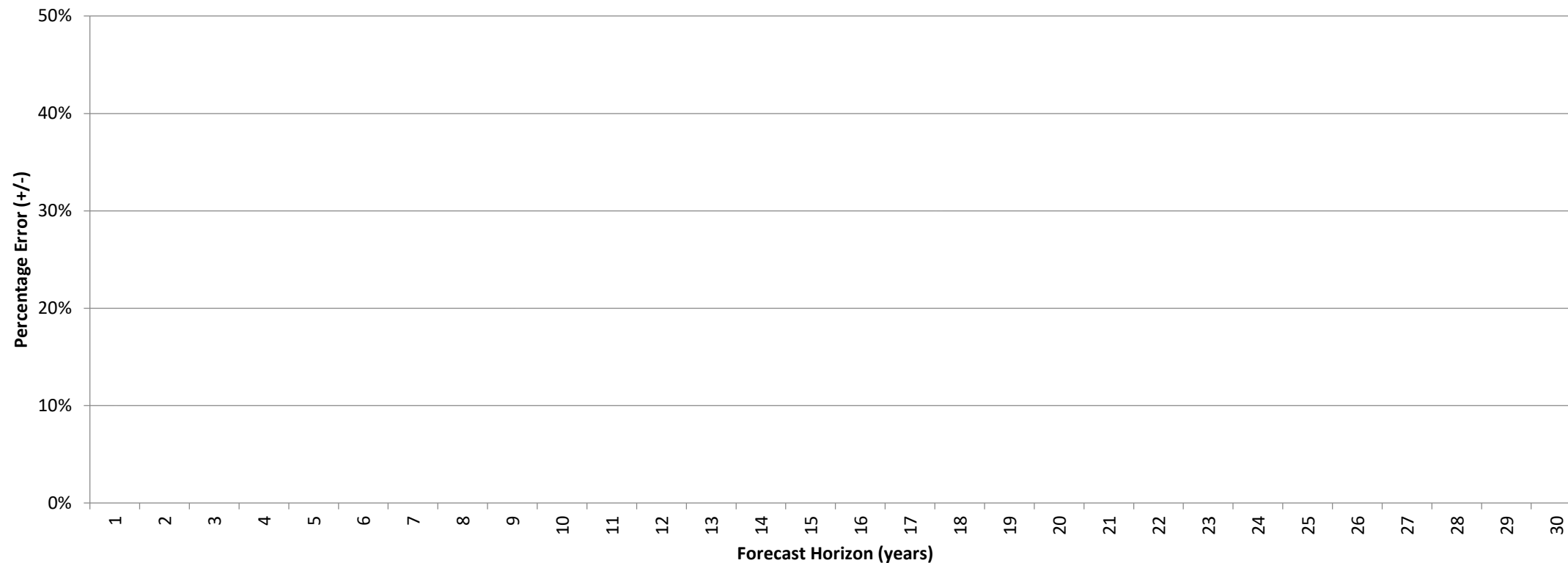


Monte Carlo Simulation: Consolidated

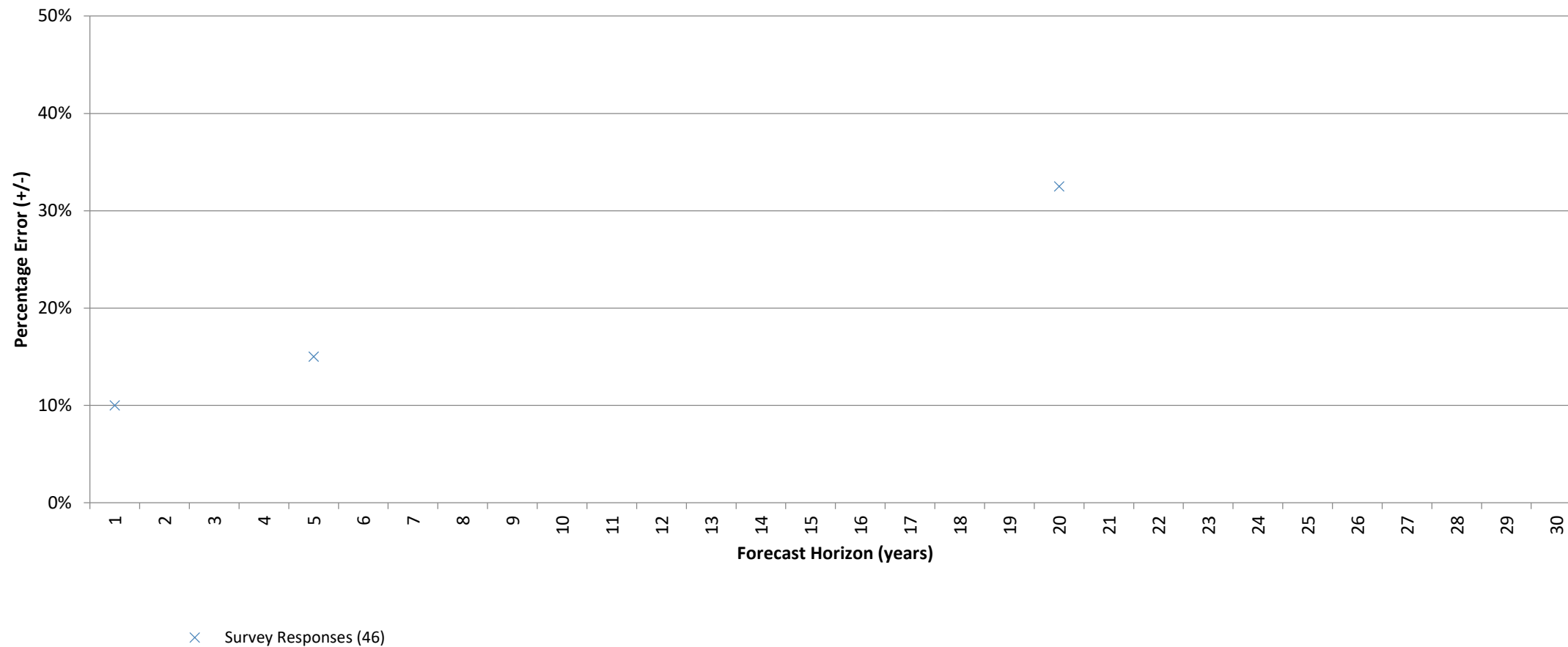


Putting it Altogether

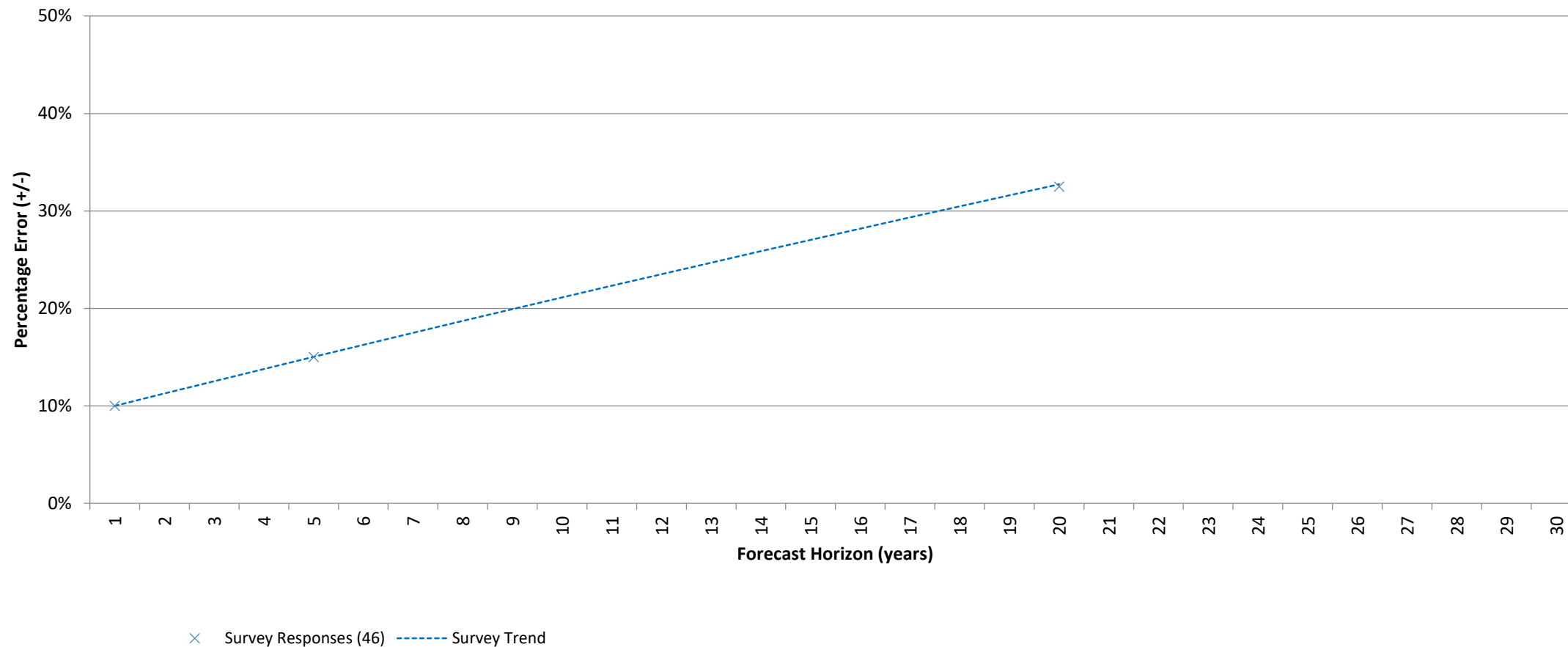
Putting it Altogether



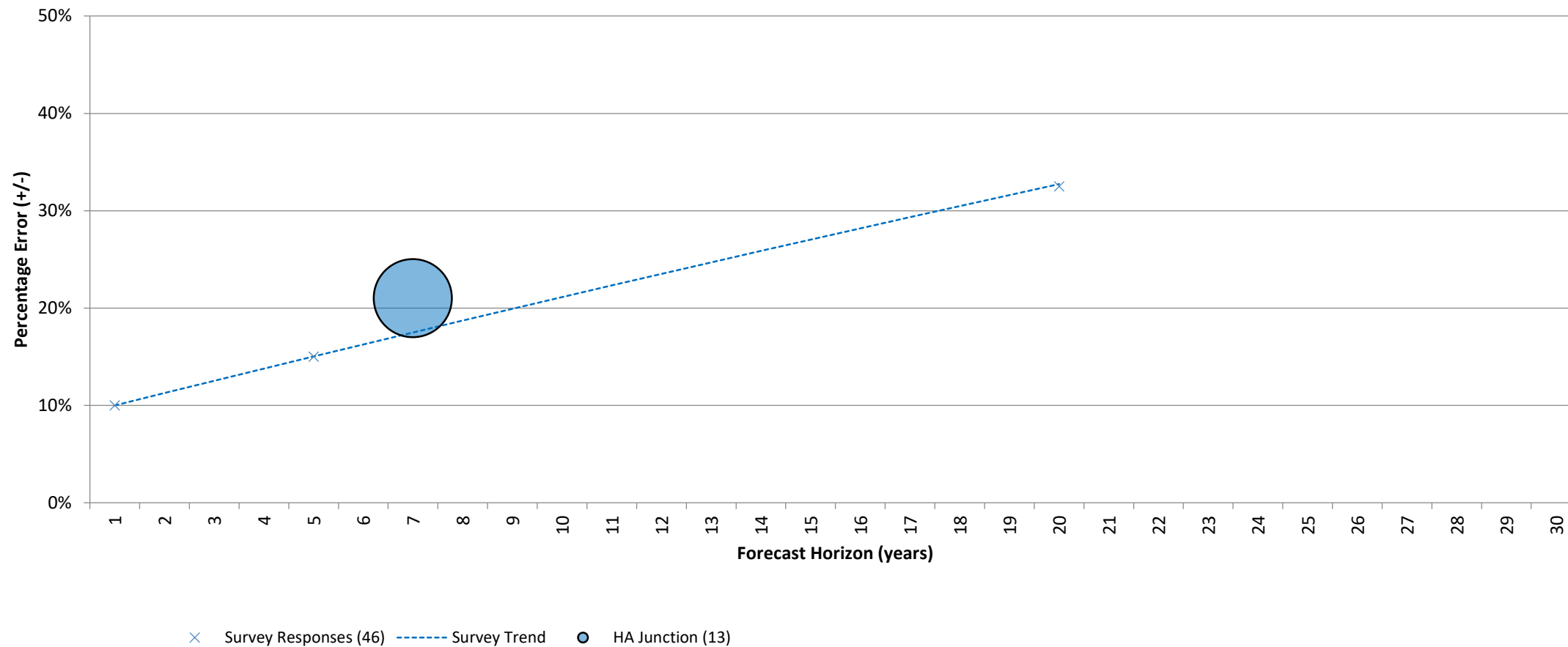
Putting it Altogether



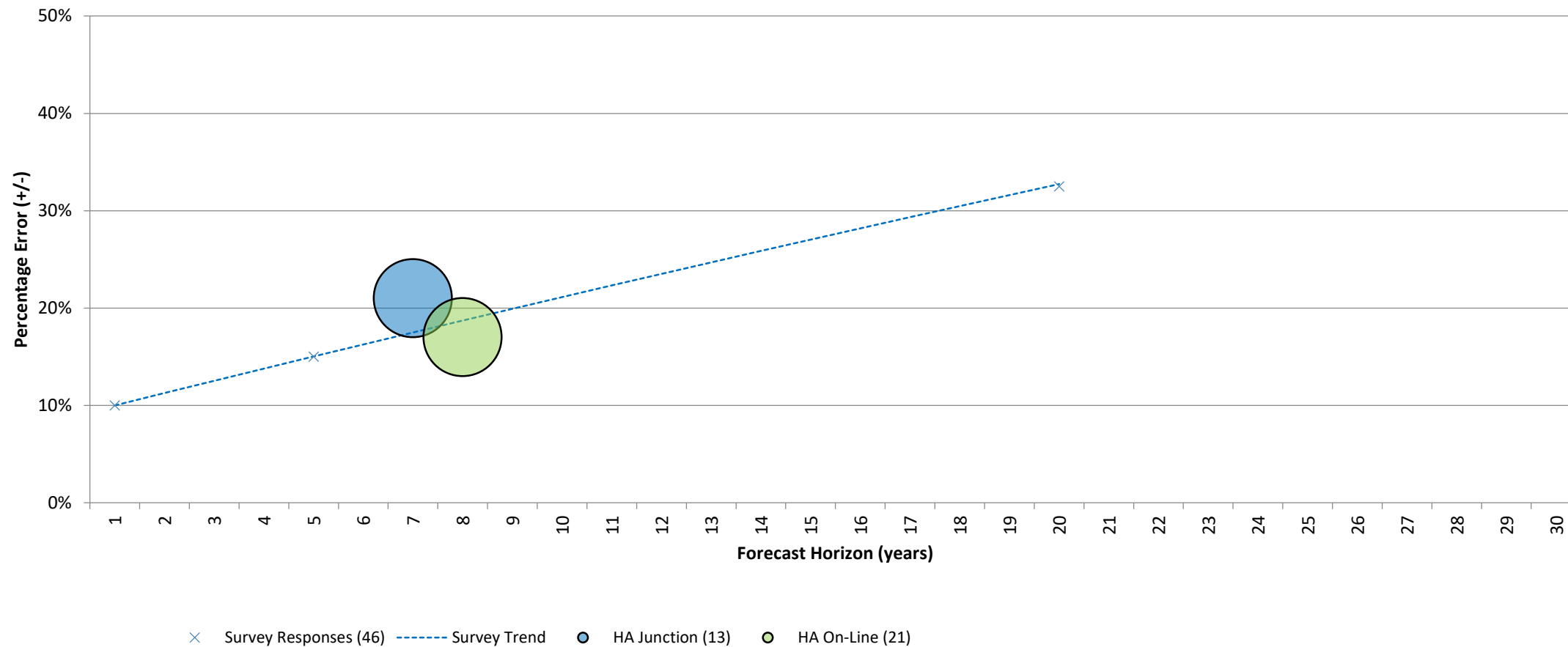
Putting it Altogether



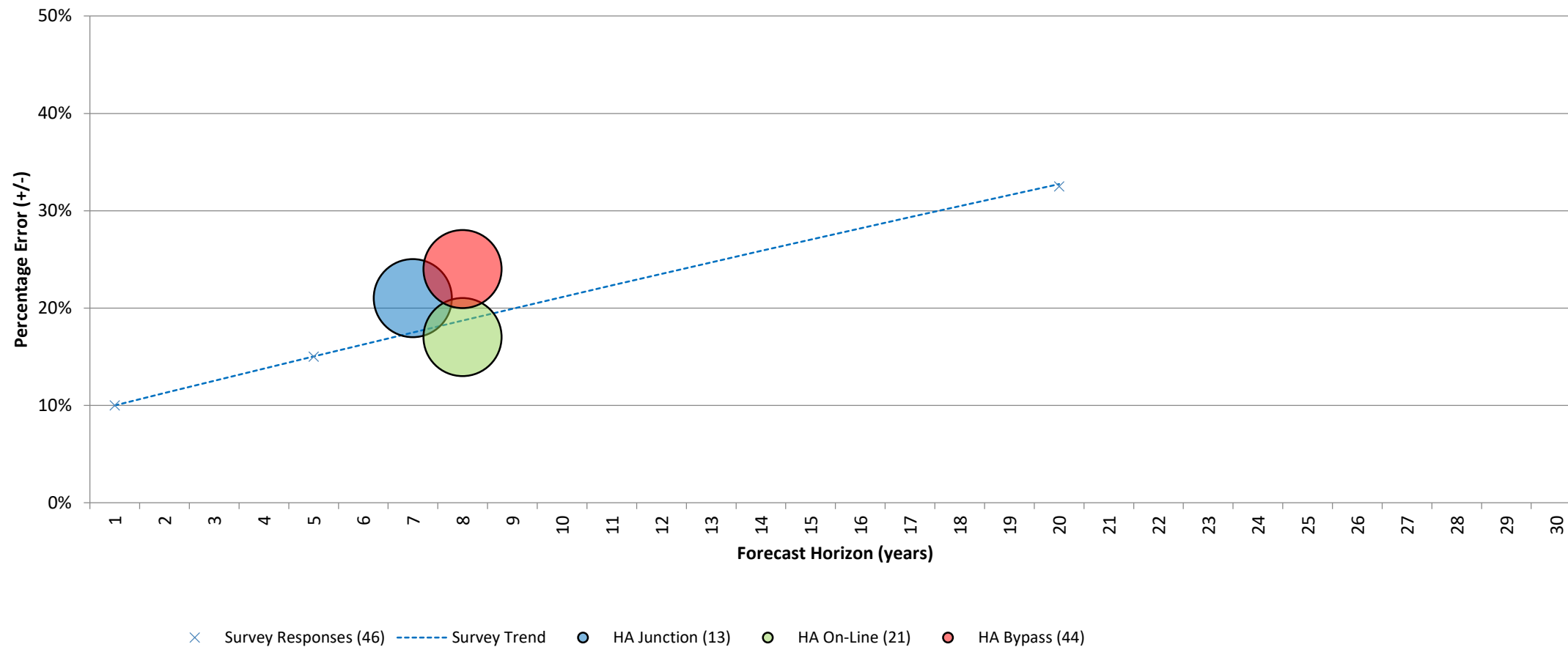
Putting it Altogether



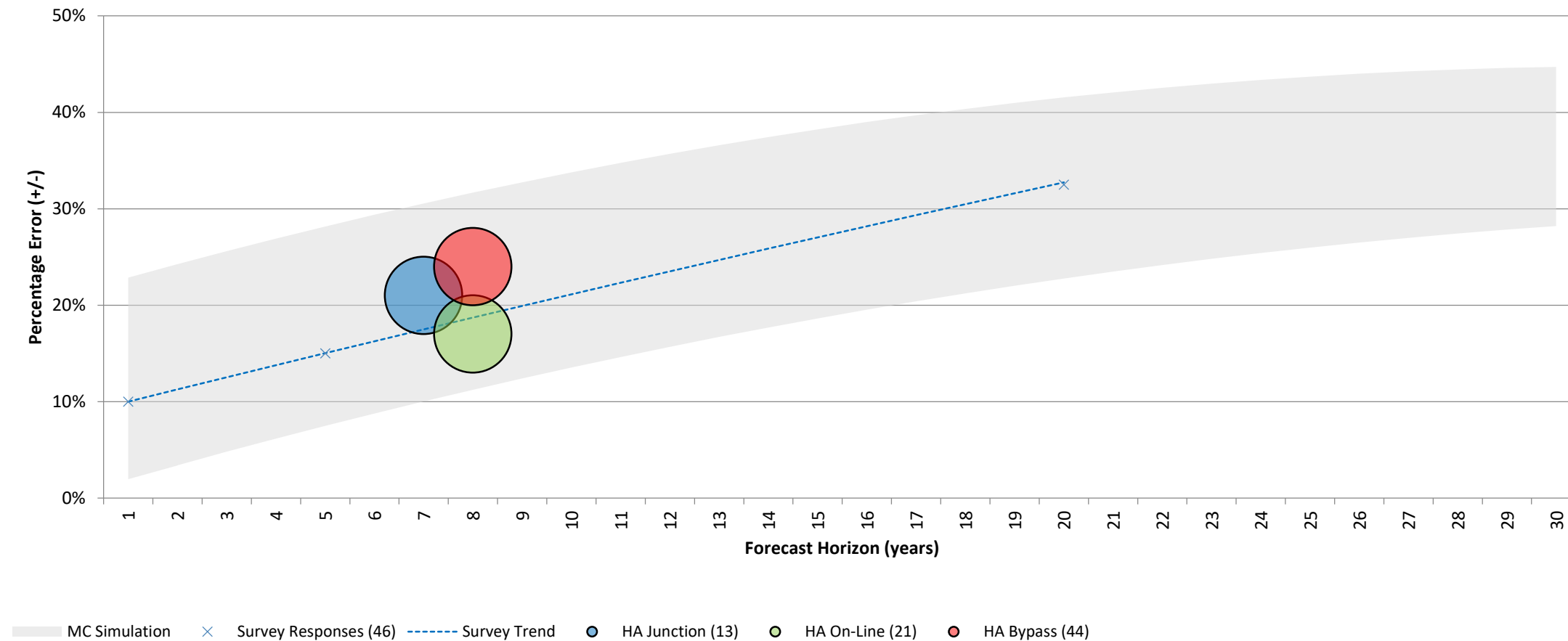
Putting it Altogether



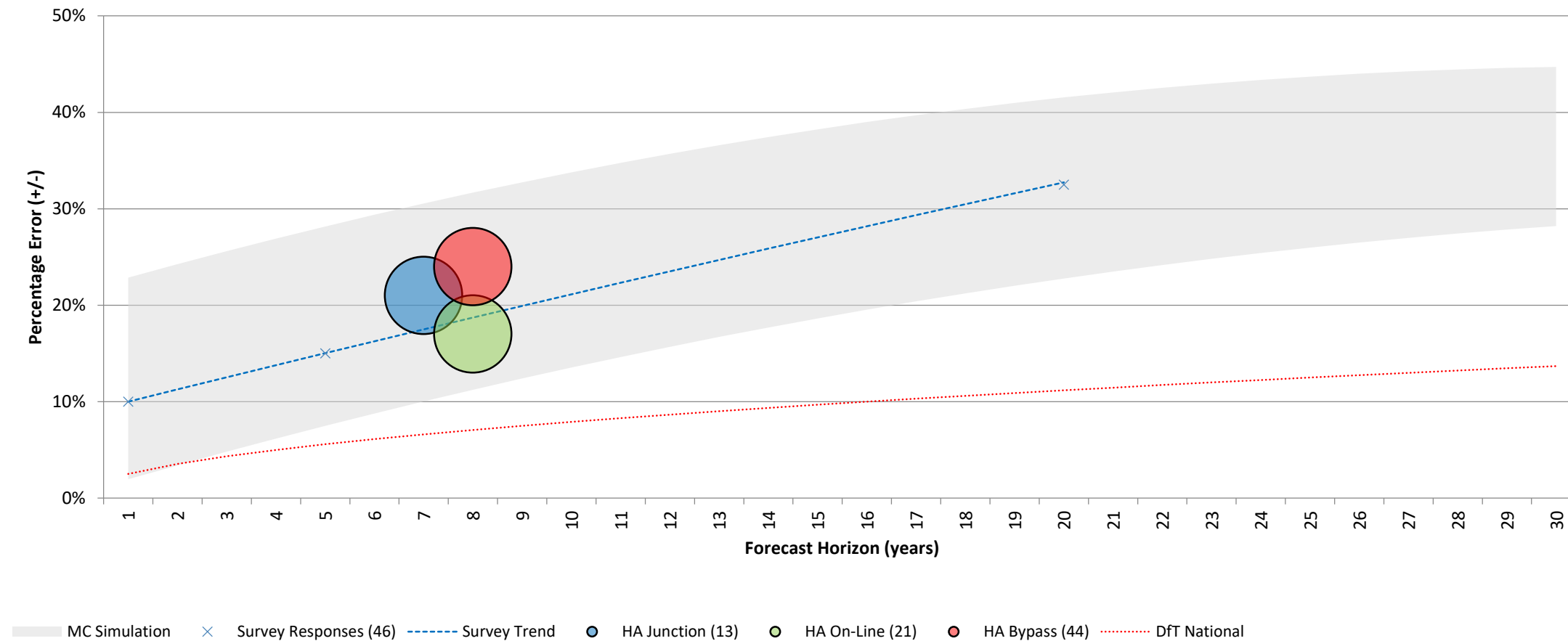
Putting it Altogether



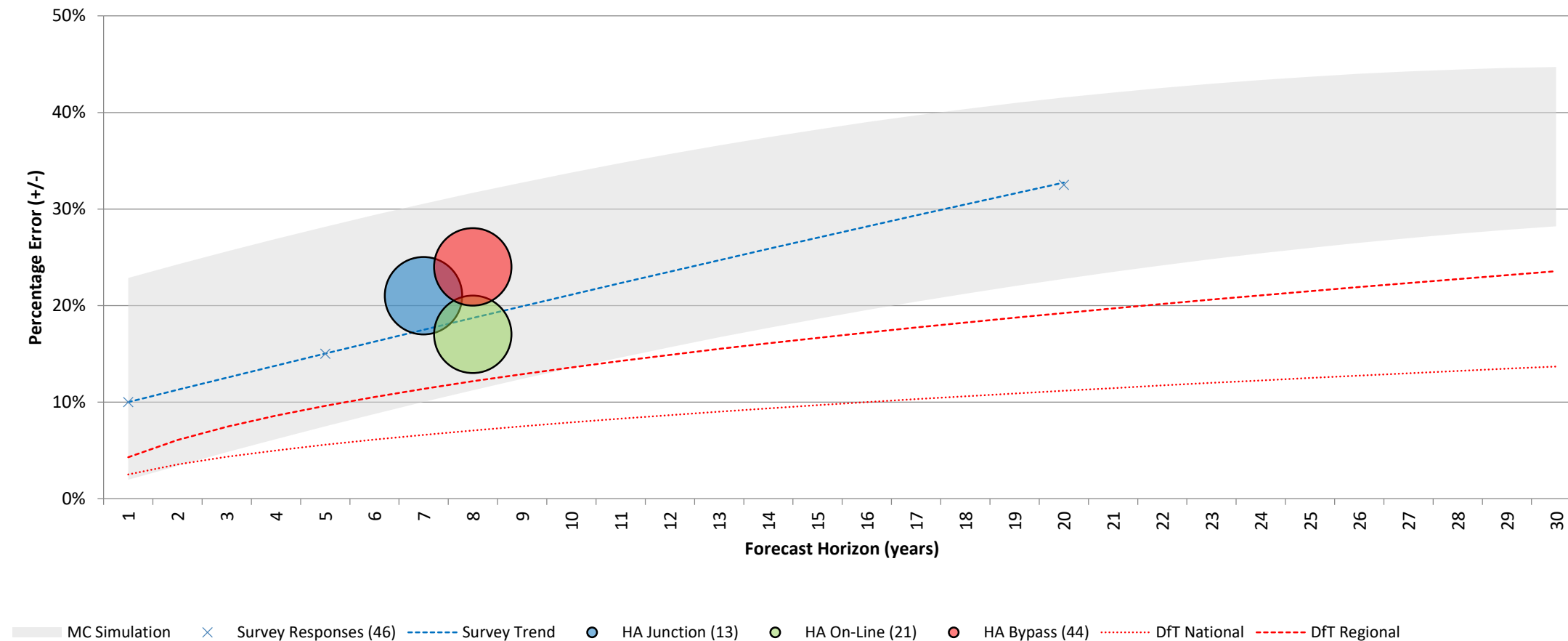
Putting it Altogether



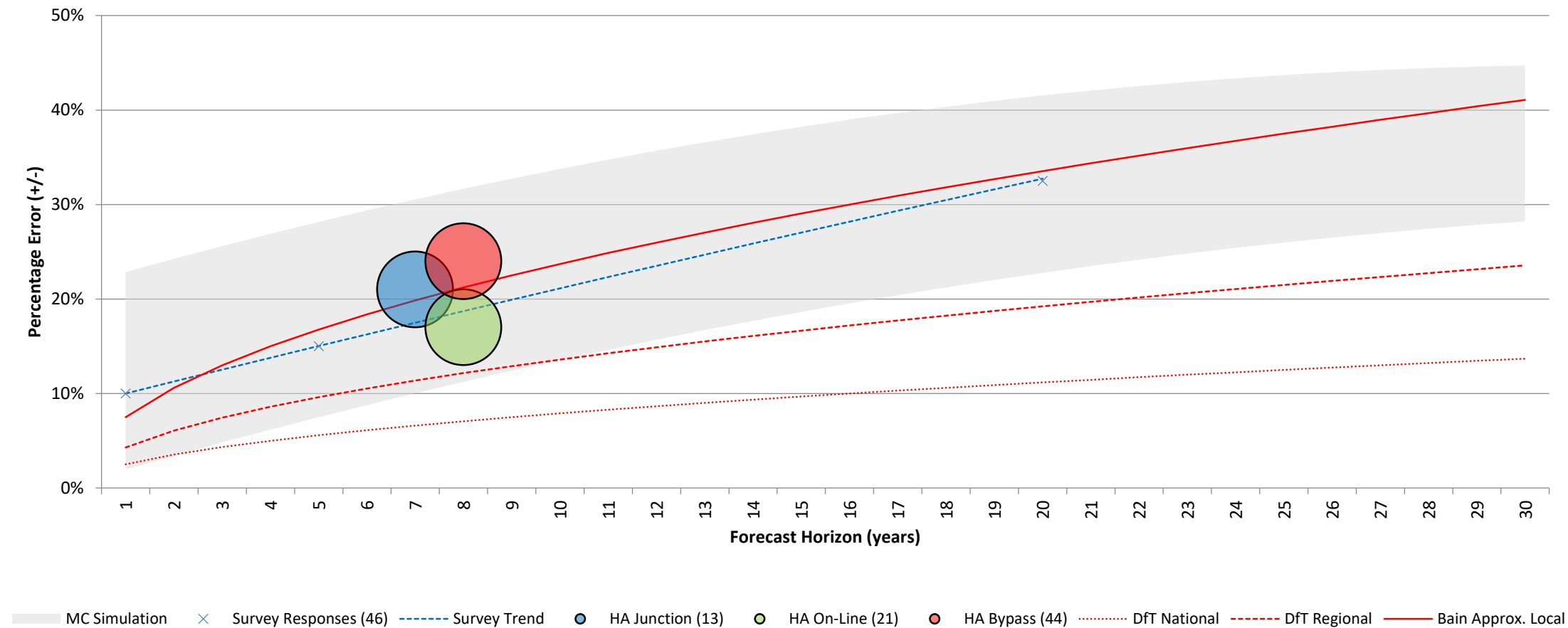
Putting it Altogether



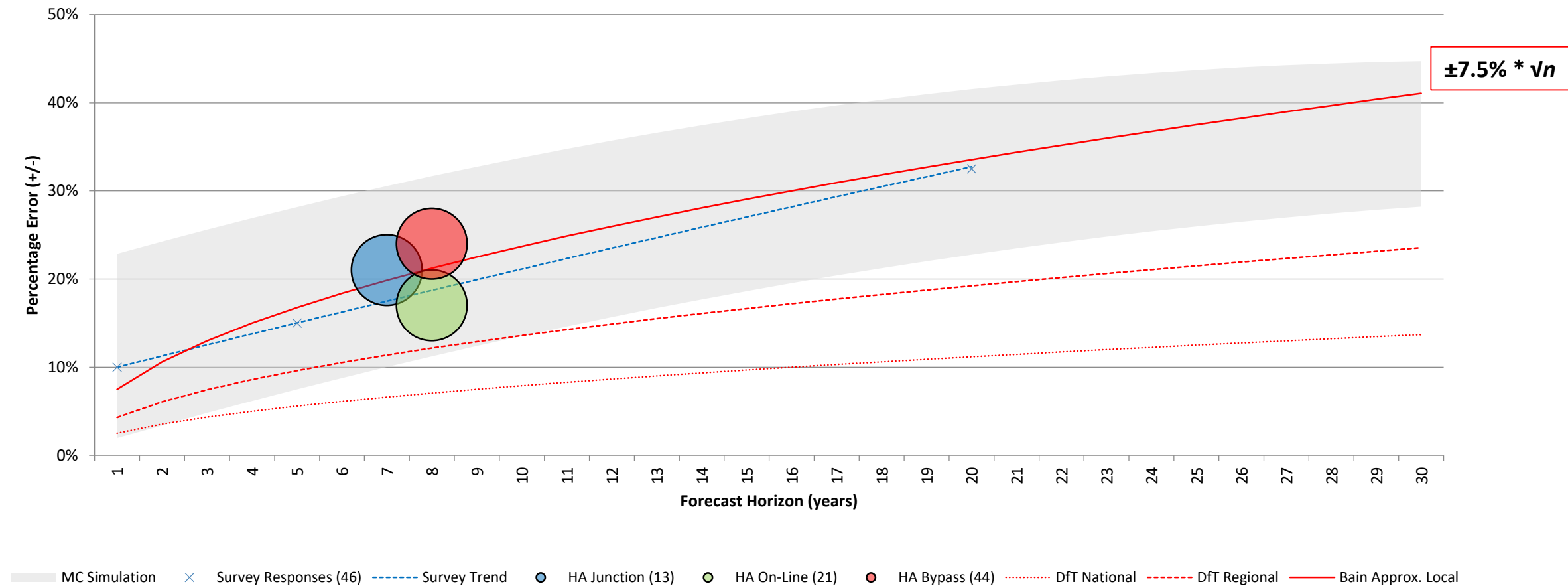
Putting it Altogether



Putting it Altogether



Putting it Altogether



Recap

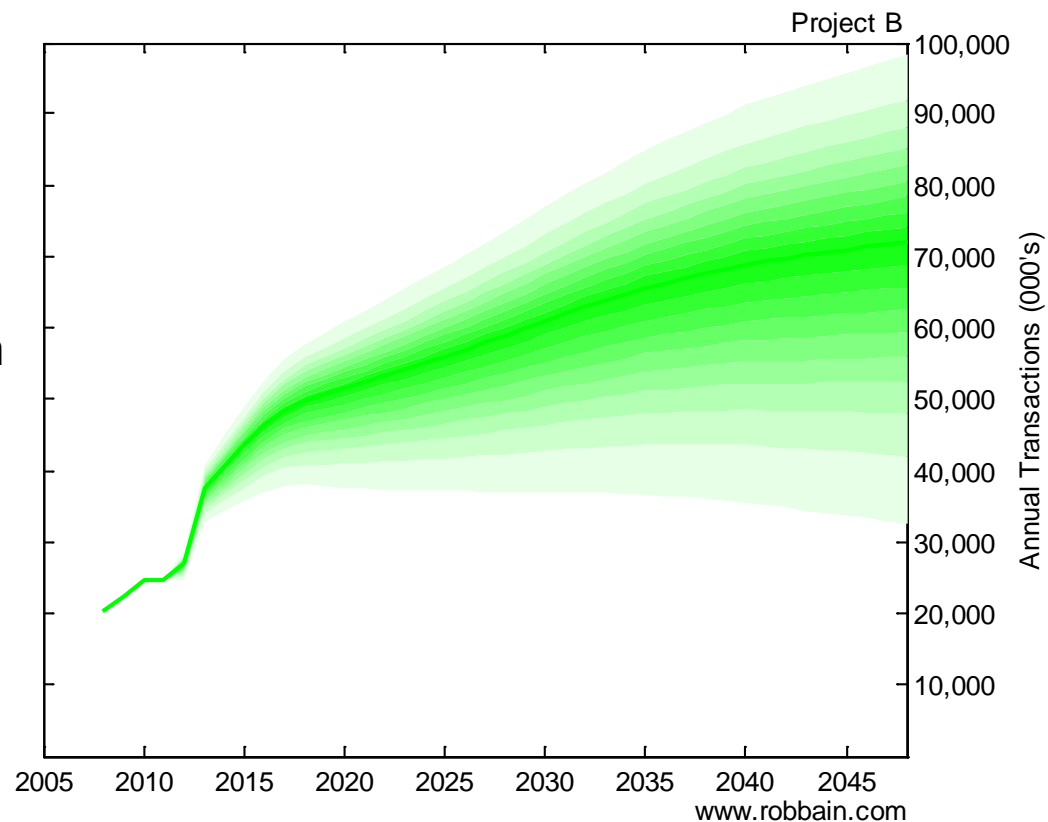
- Predictive reliability (demand forecasting):
 1. We suspect it's poor
 - We're talking about the future, after all!
 2. We know it's poor
 - Bain @ S&P, other international/country studies (US, Spain, Australia), Bain @ EIB, *...
 3. We know why it's poor
 - Models are simplifications of a complex reality
 - Forecasting inputs introduce uncertainties of their own

- So how poor is it (ie. what does 'poor' actually look like)?
 4. DfT provides important insight (at a national level)
 - At the local level it will be even poorer!
 - Nevertheless, a useful and appealing functional form
 5. HA gives local highway scheme data points ($\pm x\%$ at Year Y).
 6. Practitioners tell us how poor they actually are!
 7. MC simulation generally supports the emerging shape and form

* In addition, there are many international examples of different consultants coming up with very different forecasts for the same highway project.

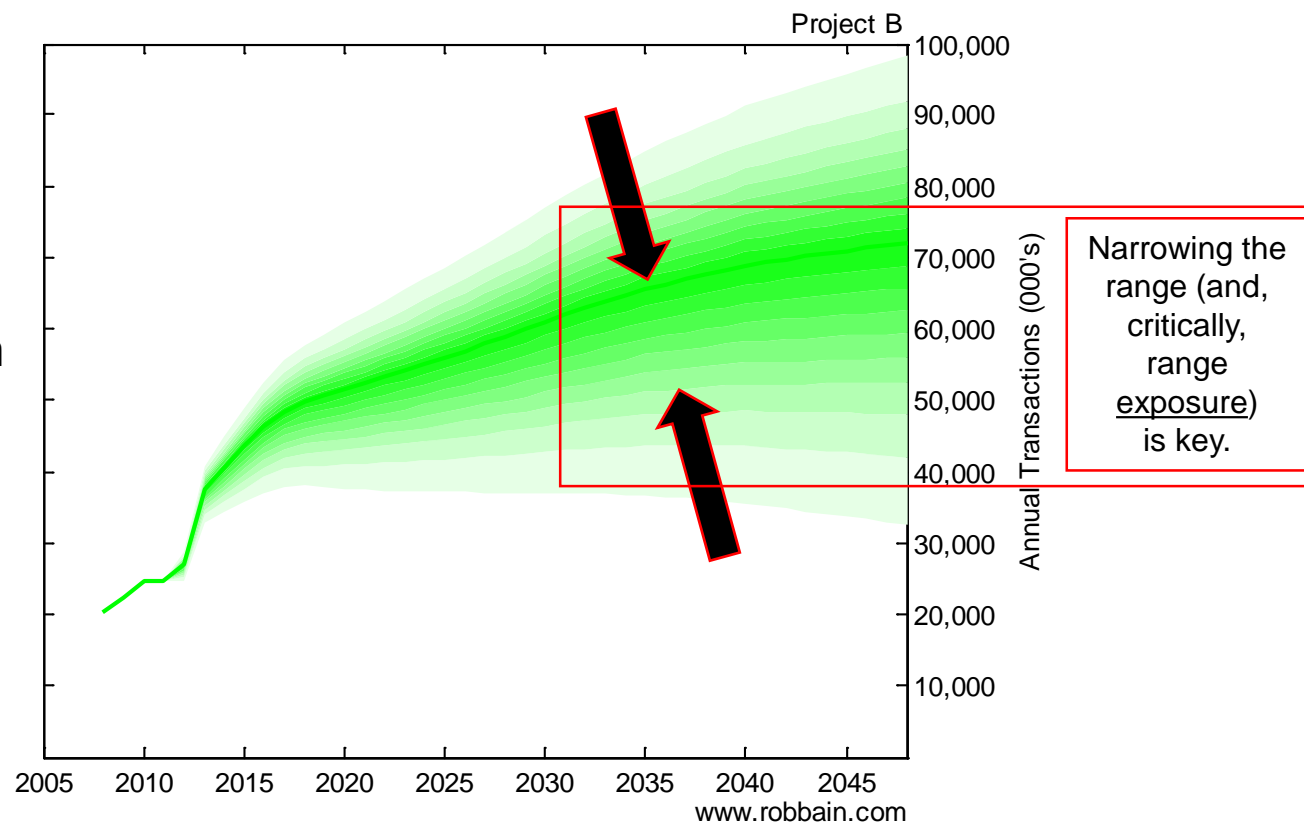
What Traffic Forecasts Should Look Like?

$$90\%CI \approx \pm 7.5\% * \sqrt{n}$$



Client (ie. Investor) Focus

$$90\%CI \approx \pm 7.5\% * \sqrt{n}$$



Research Limitations and Shortcomings

- I am the first to acknowledge that
 - Some of my sample sizes are small
 - My approach may *stretch* academic rigor
 - Some of my data is descriptive (rather than quantitative)
 - My 'validation' may suffer from self-serving bias
 - My generalisations may not hold under very different futures

- However, as a practitioner with a focus on applied research
 - I didn't set out to conclude a debate
 - I set out to contribute to one

 - If others can refine or dispute or whatever, bring it on!
 - But please supply evidence in support



Thank You

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