

# Improving Transit Connections via Transfer Optimization and On-Demand Services

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UNIVERSITY OF TORONTO  
FACULTY OF APPLIED SCIENCE & ENGINEERING  
Transportation Research Institute

**UTTRI**

# Transfer Time Optimization in Transit Scheduling and Coordination in Operational Control

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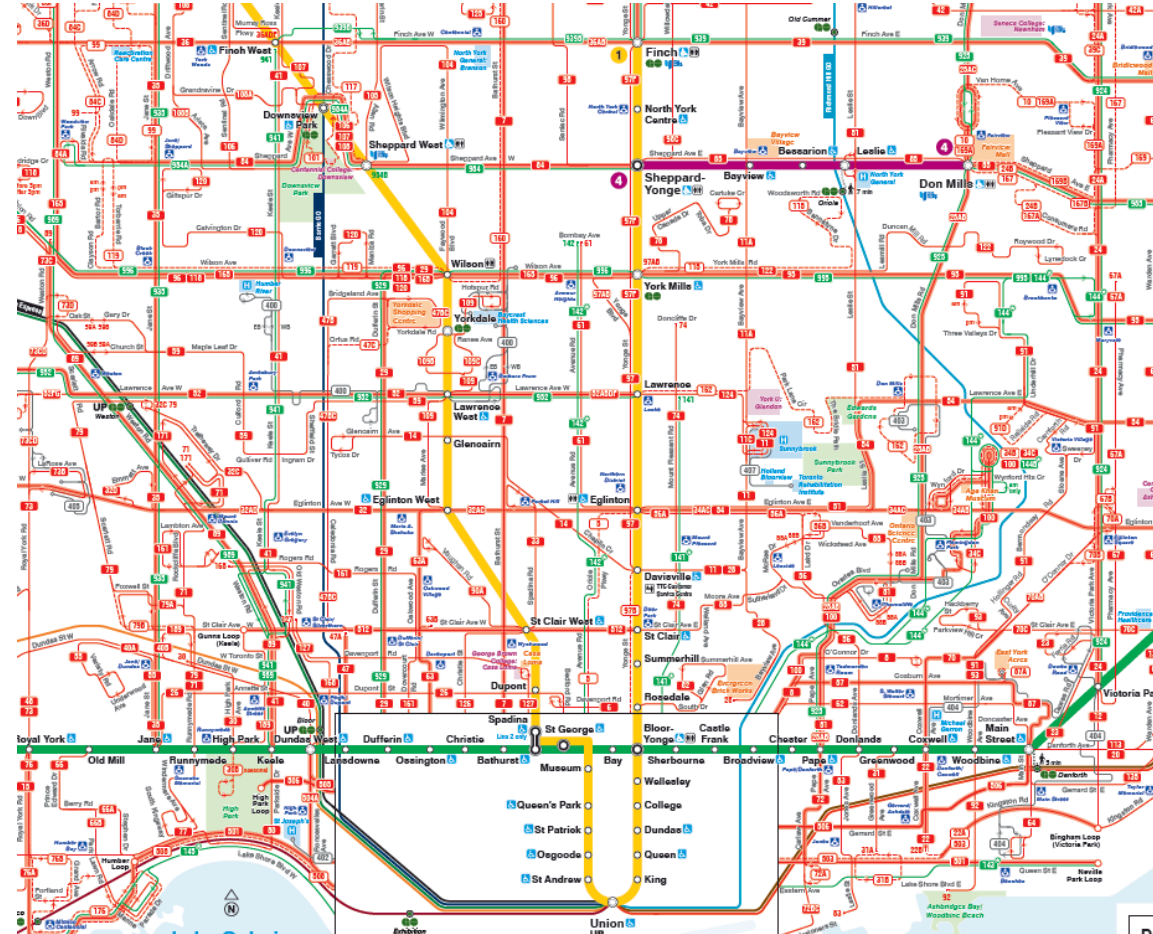
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# Outline

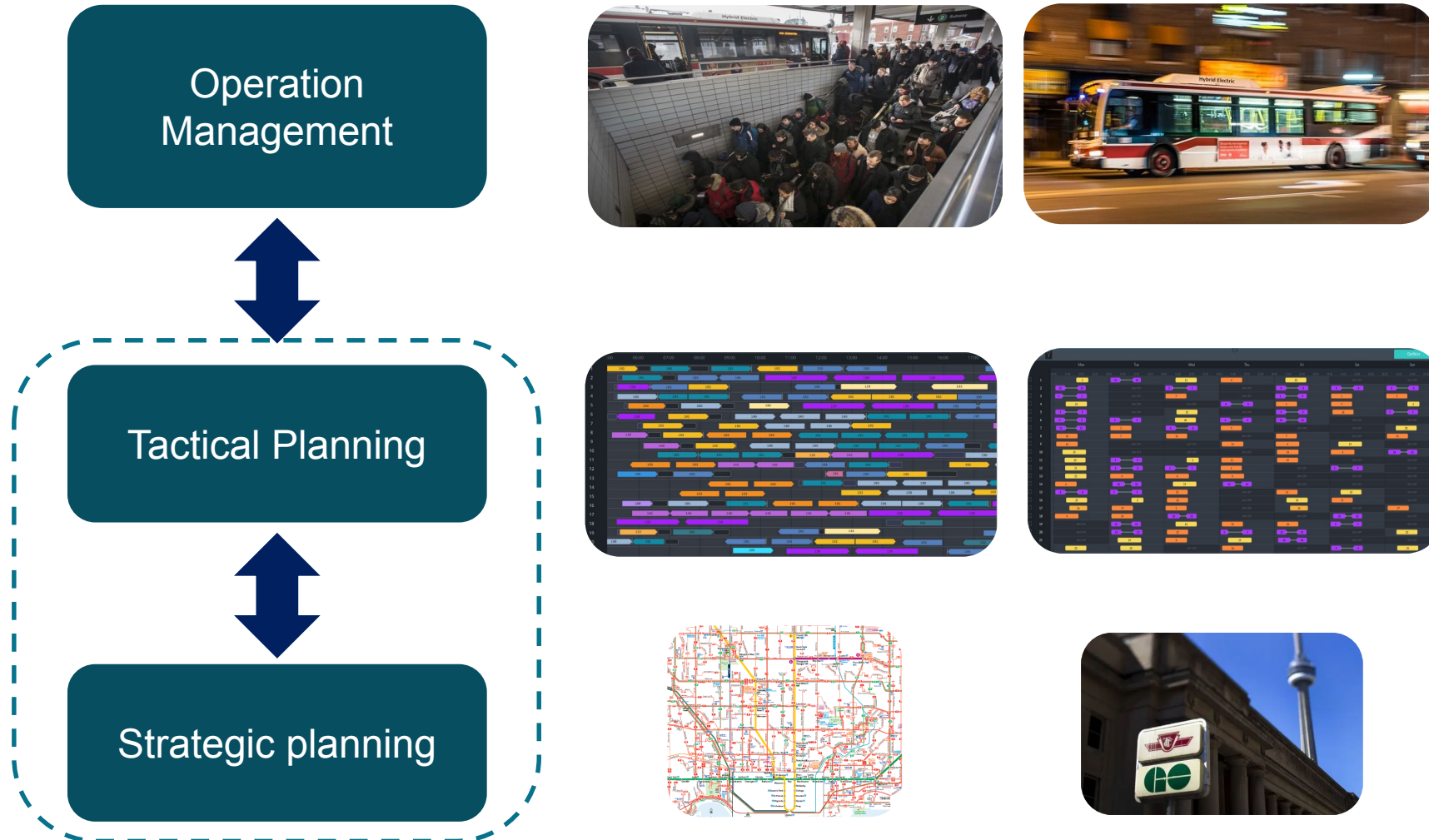
- Rationale for transfer coordination and challenges
- Transfer-optimized timetables: deterministic and stochastic approaches
- Next step: real-time connection protection

# Transfers: Strategic Element of Transit Networks

- Connectivity
- High number of daily transfers
- Disutility of transferring
- Transfer synchronization both at the planning and operation stages



# Transfer Synchronization Steps



<https://globalnews.ca/news/1776275/go-transit-and-ttc-to-make-fare-integration-announcement/>, <https://www.optibus.com/>  
<https://www.theglobeandmail.com/canada/toronto/article-ttc-wants-to-spend-42-billion-to-improve-subway-buy-new-buses-and/>

# What Are the Main Challenges?

- Inherent stochasticity (unpredictable and predictable):
  - Recurrent and non-recurrent sources of variability
  - Essential need for proactive treatment of the stochastic characteristics of the system
- Data:
  - Historical and real-time: detailed demand data and operation data
  - For planning, monitoring, control and evaluation
- Model's Complexity:
  - Hard to formulate details → Long computational time

# Previous and Ongoing Work

## Deterministic Model

- ✓ Formulated **new** transfer synchronization process
- ✓ Considered **transferring** and **through** passengers separately in our model
- ✓ Considered **capacity limitation** for successful transfers
- ✓ Developed a **new solution method** to solve the model efficiently

## Stochastic Model

- ✓ Formulated stochastic transfer synchronization process: **two-stage stochastic modeling**
- Considering **joint distributions** of **travel time**, **dwell time**, and **demand** uncertainty
- Developing a **solution method** to solve the model efficiently

# Brief Explanations about Our Model Formulations (Deterministic)

## ■ Objective

$$\min \sum_{n \in N_s} \sum_{l \in TP} \sum_{l' \in TP} \sum_{p \in P_l} \sum_{q \in P_{l'}^+} Twait_{lp'l'q}^n td_{lp'l'}^n c_{tw}^+$$

Transferring waiting time

$$\sum_{l \in L} \sum_{n \in N_l} \sum_{q \in P_{l'}^+} EST_{l'q}^n iud_{l'q}^n c_{tw}^+$$

Extra service time-I

$$\sum_{l \in L} \sum_{n \in N_l} \sum_{q \in P_{l'}^+} PTB_{l'q}^n td_{lp'l'}^n c_{tw}^+$$

Extra service time-II

$$\sum_{l \in L} \sum_{n \in N_l} \sum_{q \in P_{l'}^+} flp_{l'q}^n c_{tw}^+$$

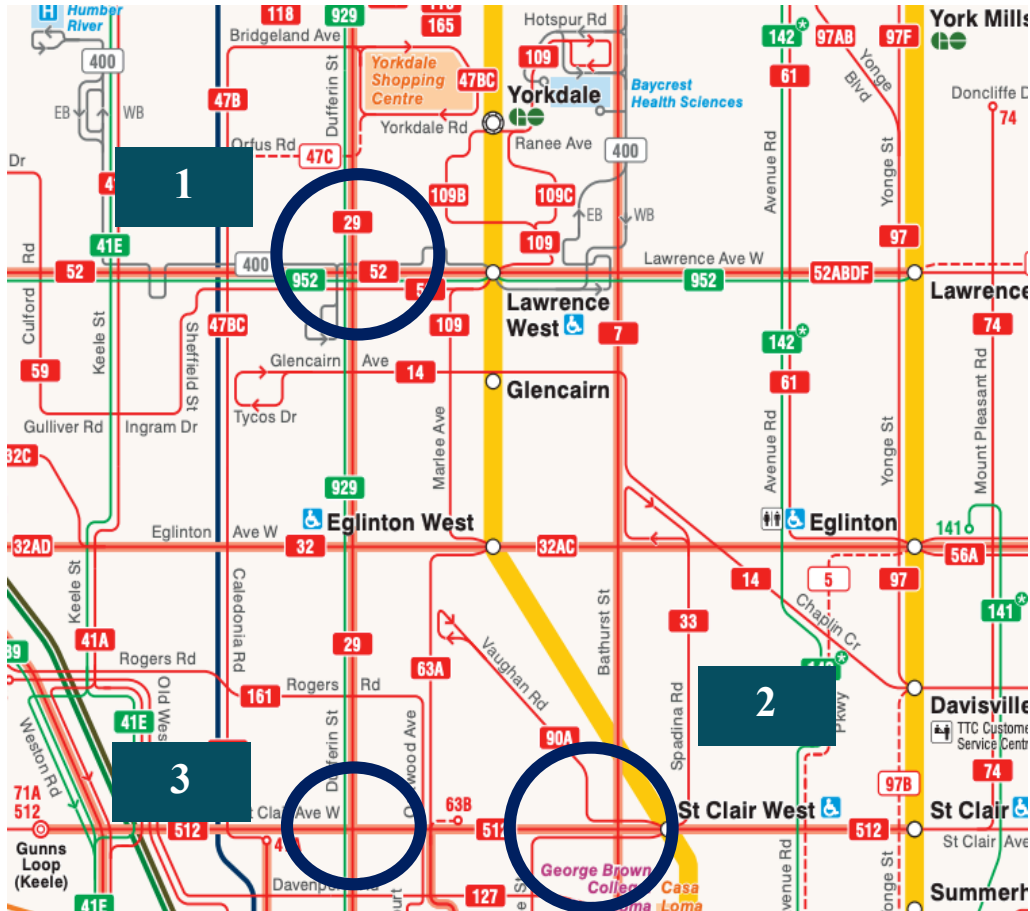
Penalty of missing the first connecting

$$\sum_{l \in L} \sum_{n \in N_l} \sum_{q \in P_{l'}^+} slp_{l'q}^n c_{tw}$$

Penalty of missing the second connecting



# A Case Study: Input



## THE NETWORK FEATURES(Nexus):

- Transfer stops
- Lines
- Lines' stop sequence
- Lines' headways
- Transfer pair directions
- Travel time between the stops of each line

## DEMAND AND TIME DATA(Nexus):

- Transferring passengers
- In-vehicle passengers
- Alighting passengers
- Boarding passengers
- Scheduled dwell time
- Walking time for transferring

# A Case Study: Synchronized timetables (Draft Results)

- Vehicle departure times from terminals
- Scheduled arrival and departure times of vehicles at transfer nodes

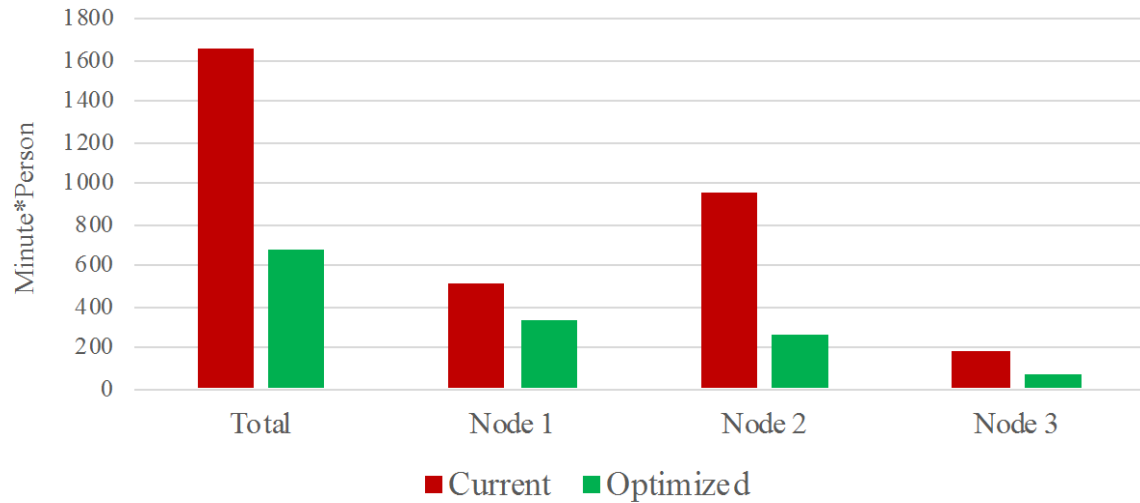
Headway(m)	3	11	8
Node 1	Line 1	Line 2	Line 3
Arrival	8:00:00 AM		
Departure	8:00:30 AM		
Arrival	8:03:00 AM	8:03:30 AM	
Departure	8:03:30 AM	8:04:00 AM	
Arrival	8:06:00 AM		8:06:30 AM
Departure	8:06:30 AM		8:07:00 AM
Arrival	8:09:00 AM		
Departure	8:09:30 AM		
Arrival	8:12:00 AM		
Departure	8:12:30 AM		
Arrival	8:15:00 AM	8:14:00 AM	8:14:30 AM
Departure	8:15:30 AM	8:15:00 AM	8:15:30 AM
Arrival	8:18:00 AM		
Departure	8:18:30 AM		



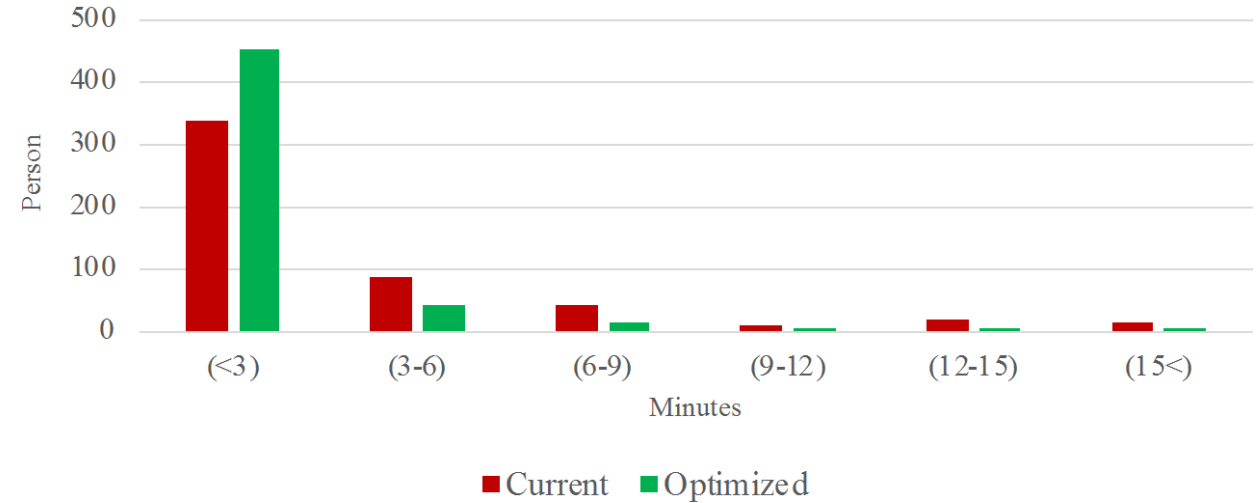
Headway(m)	3	11	8
Node 1	Line 1	Line 2	Line 3
Arrival	8:01:00 AM		
Departure	8:01:30 AM		
Arrival	8:03:00 AM		
Departure	8:04:00 AM		
Arrival	8:06:30 AM	8:05:30 AM	8:06:30 AM
Departure	8:07:00 AM	8:07:00 AM	8:07:00 AM
Arrival	8:09:30 AM		
Departure	8:10:30 AM		
Arrival	8:12:30 AM		
Departure	8:13:30 AM		
Arrival	8:15:00 AM	8:15:30 AM	8:15:30 AM
Departure	8:16:00 AM	8:17:00 AM	8:16:30 AM
Arrival	8:18:00 AM		
Departure	8:18:30 AM		

# Evaluation: Optimization Results Compared to Current Condition

Objective function values



Transfer waiting time distribution



50% gap, takes around 30 minutes

# Solution Method Overview

Using Lagrangian relaxation approach



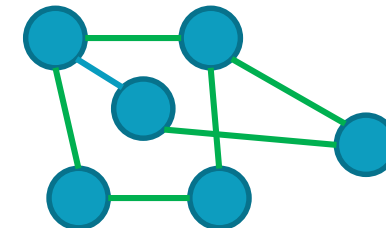
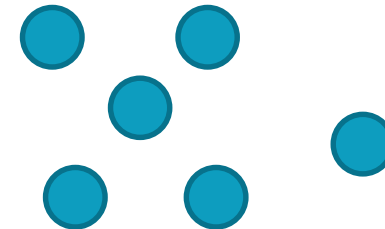
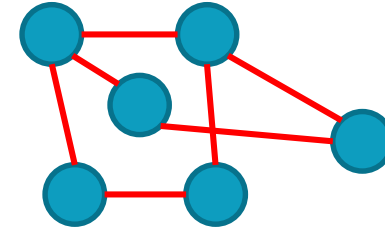
Disconnect the nodes from each other



Solve each node individually in parallel



Apply another heuristic algorithm to make the results feasible



# Transfer Synchronization Modelling Phases

## Deterministic

- Input: historical demand and operation data (fixed)
- Model: mixed integer programming
- Output: fixed timetables

## Stochastic

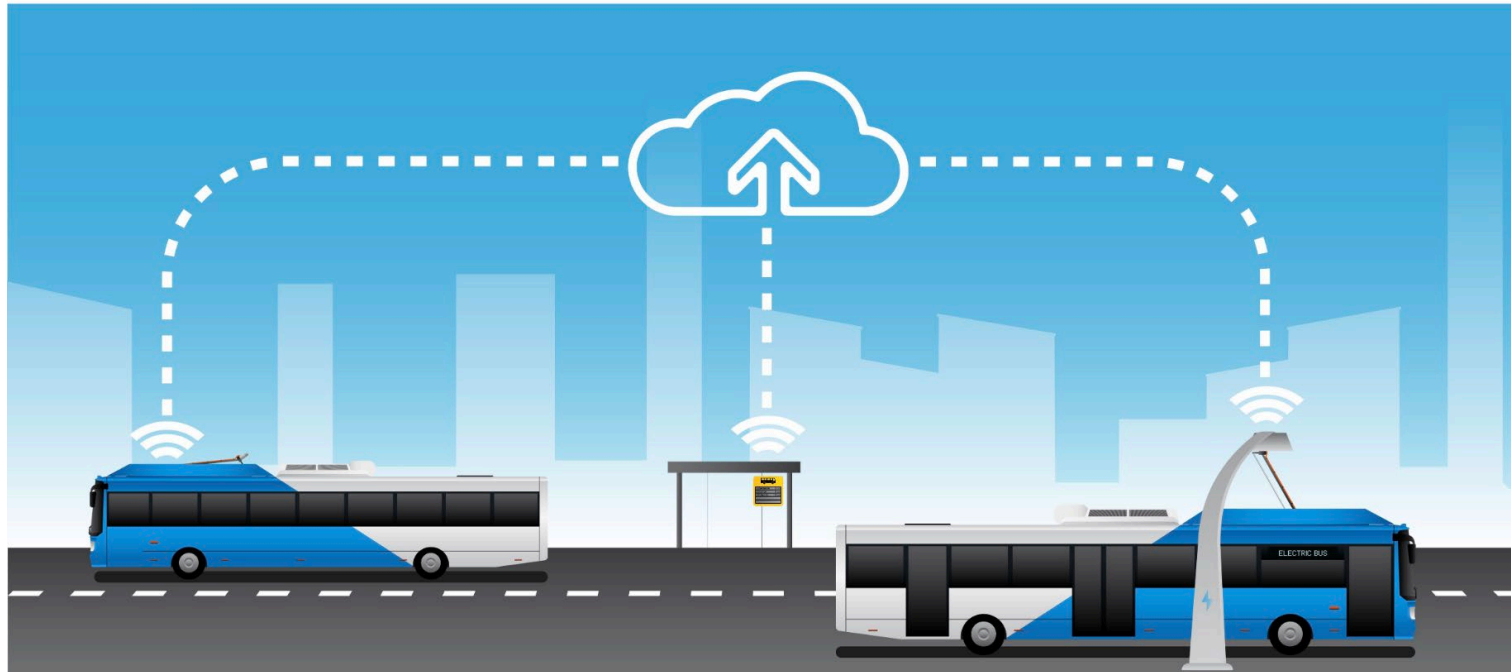
- Input: historical demand and operation data (distribution/scenarios)
- Model: stochastic two-stage mixed integer programming
- Output: combination of fixed and option-based timetables

## Real-Time

- Input: historical and real-time demand and operation data
- Approach: reinforcement learning or deep learning
- Output: combination of fixed and adaptive/flexible timetables

# Connected Buses and Passengers

- Bus ↔ Bus. (B2B)
- Bus ↔ Infrastructure (B2I)
- Passenger ↔ Bus (P2B)
- Passenger ↔ Infrastructure (P2I)

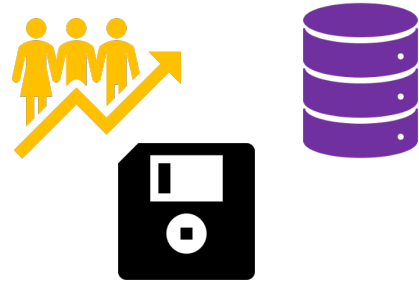


<https://www.wsp.com/en-SA/insights/connected-automated-vehicles-and-public-transportation>

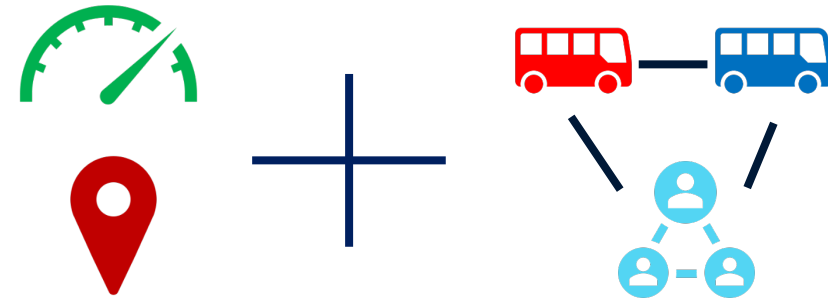
# Our Proposed Approach

Data preparation and analysis

Historical data



Real Time data: Vehicle-based and Passenger/Driver based



Detection and prediction

Develop analytics for detection and prediction of transfer problems

Strategy selection and Optimization

1. Identify candidate strategies and select appropriate strategy
2. Develop optimization model for adaptive real-time control of selected strategy

# Demand Responsive Transit: Review of Research Literature and Practice

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# Outline

- Background and Research Objective
- State of Art and Practice: Summary
- Future Directions

# What is Demand Responsive Transit ?

Volinski (2019) defines general demand responsive transit (DRT) service as “*the chameleon of the public transportation world. The service can take many forms in different environments and can even change its form in the middle of its duty cycle.*”

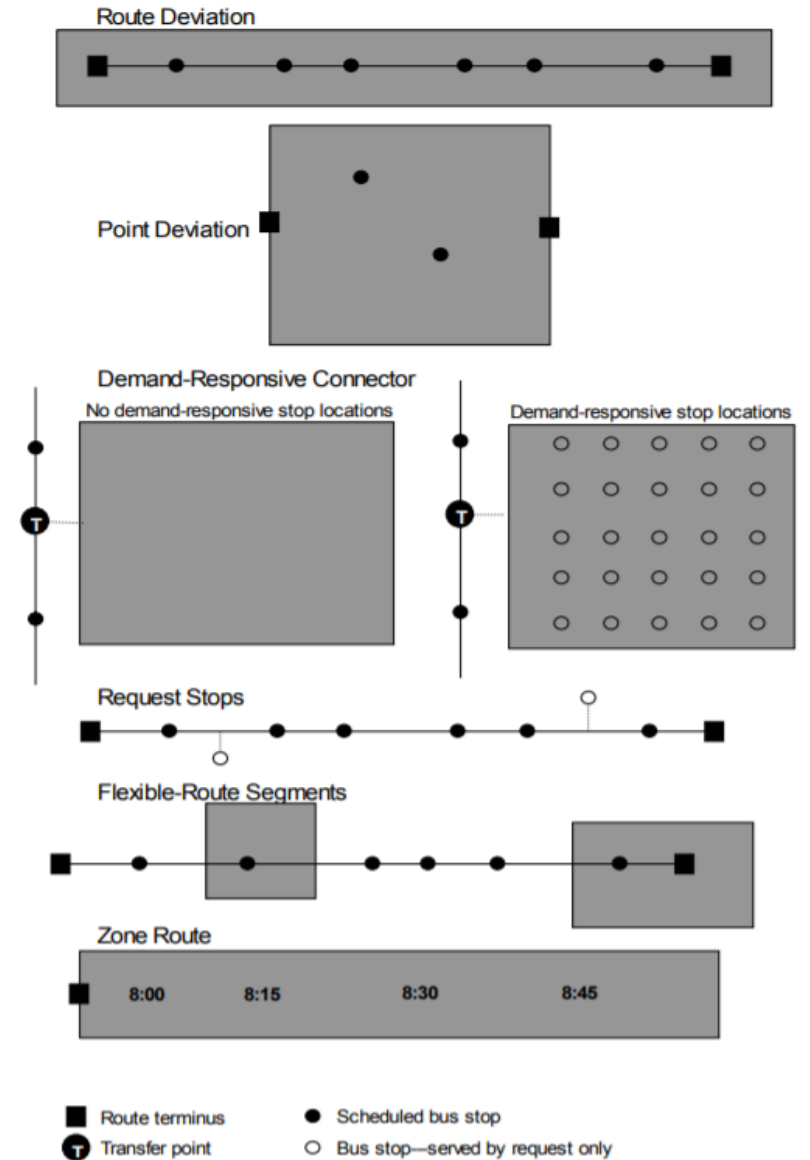


FIGURE 1 Flexible service types.

# Renewed Interest in DRT



Appealing solution to different urban mobility problems as early as the 1970s



Resistance from public and inefficient routing led to the discontinuation of many services



Growing appreciation of flexibility, the acceptance of sharing rides, and technological advancements

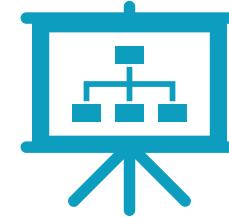
# Research Objective



Study the state of art and practice on service planning, management, and operation of DRT

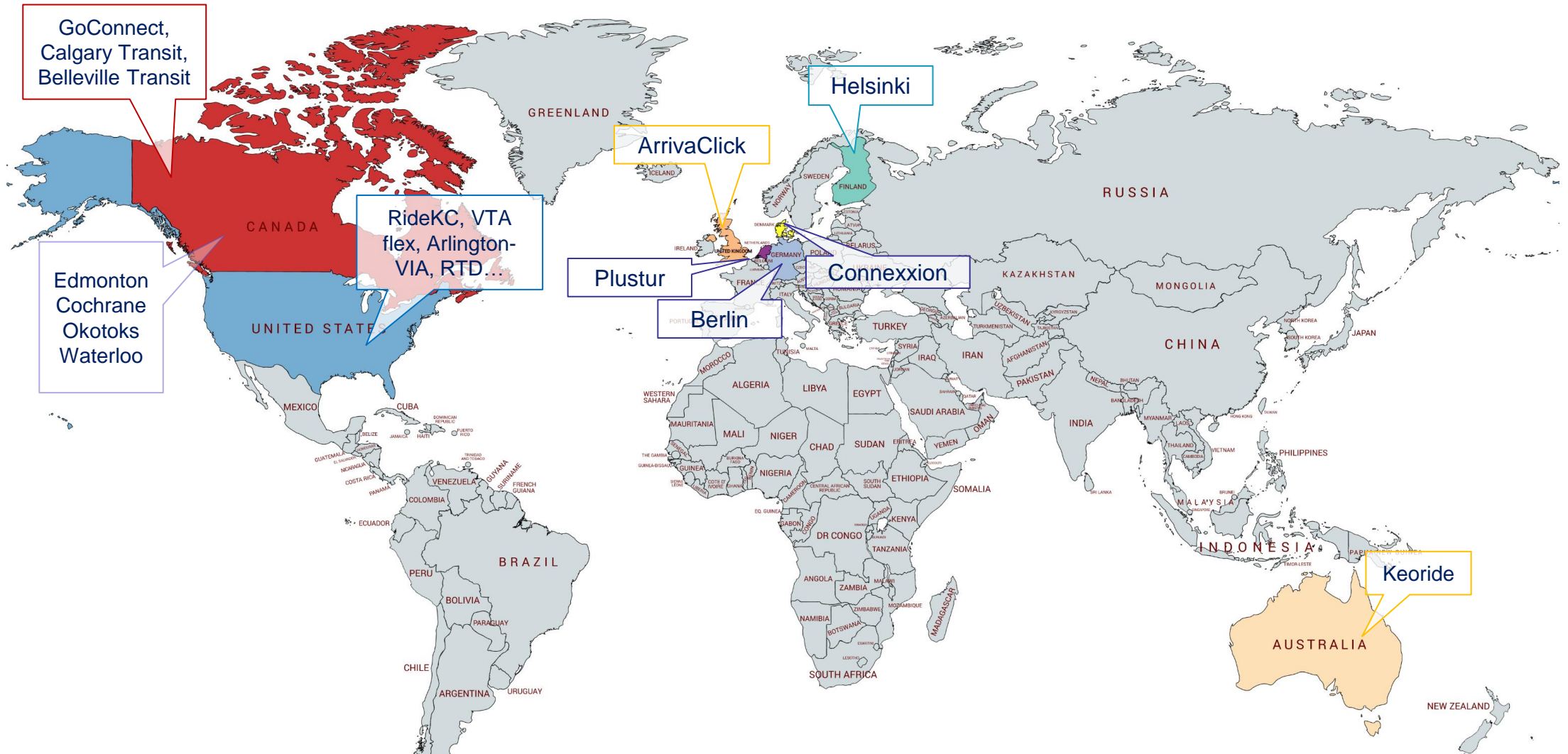


Develop service guidelines and standards for DRT operation

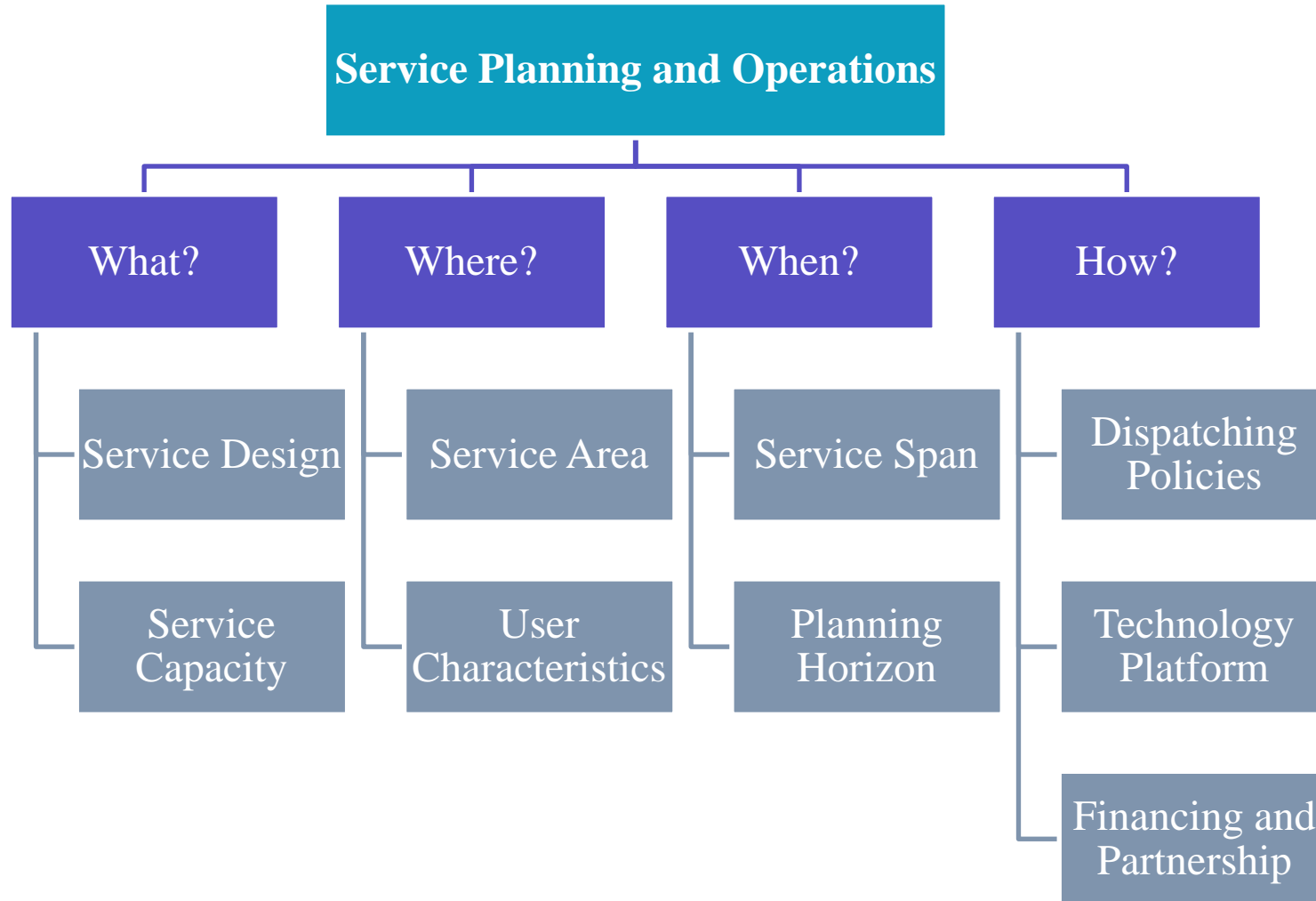


Develop a modelling framework for planning and managing DRT operations

# Real-World Examples



# Scope of DRT Planning and Management



# Flexible or Fixed Route?



✓ Agencies operate DRT in low demand area →

A cost-effective solution in areas with lower population density and dispersed demand

✓ Agencies operate in areas of high deficiency →

Address issues of socio-economic and jurisdictional equity

✓ Most agencies contracted with technology company →

Benefits from the availability of technology in ridesharing and optimization software

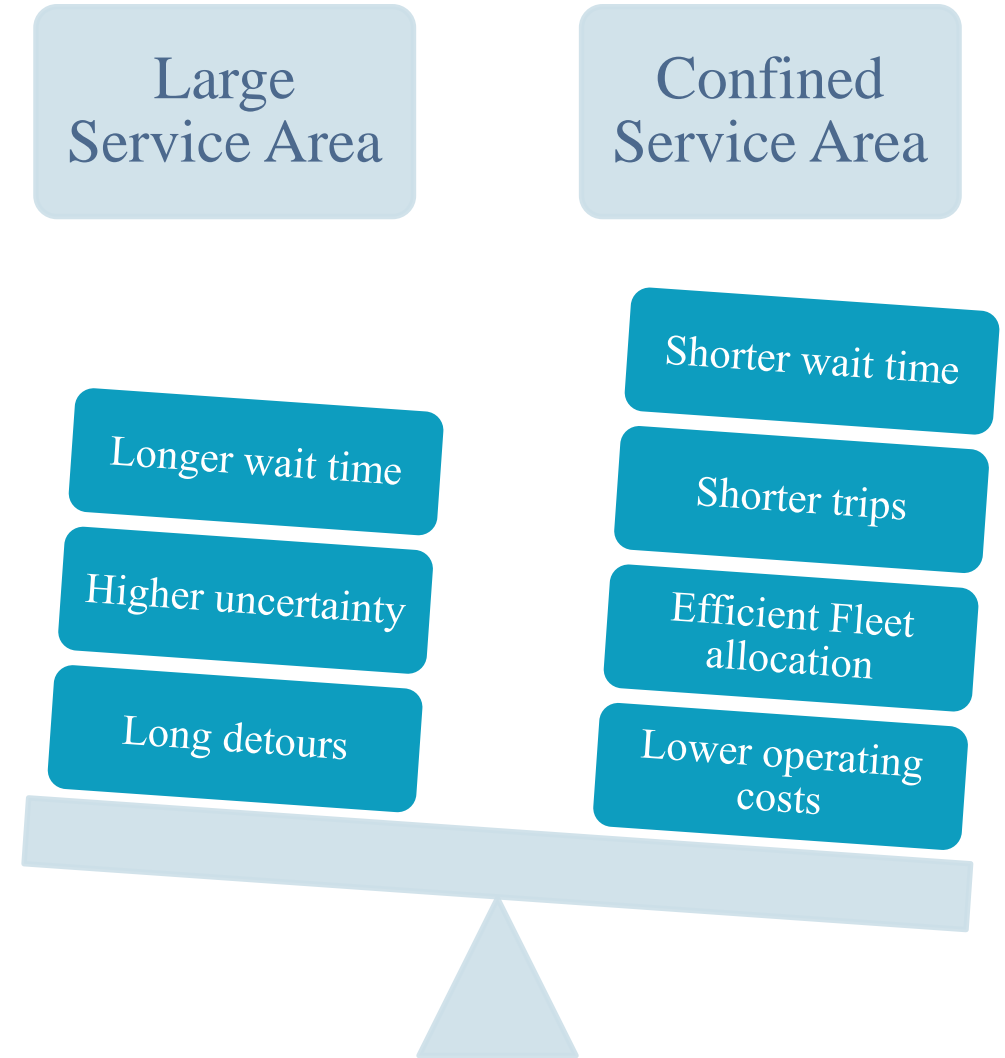
✓ More than 50% of operators run DRConnector →

Provides an efficient solution for the first and last mile trips

# Critical Density and Service Area

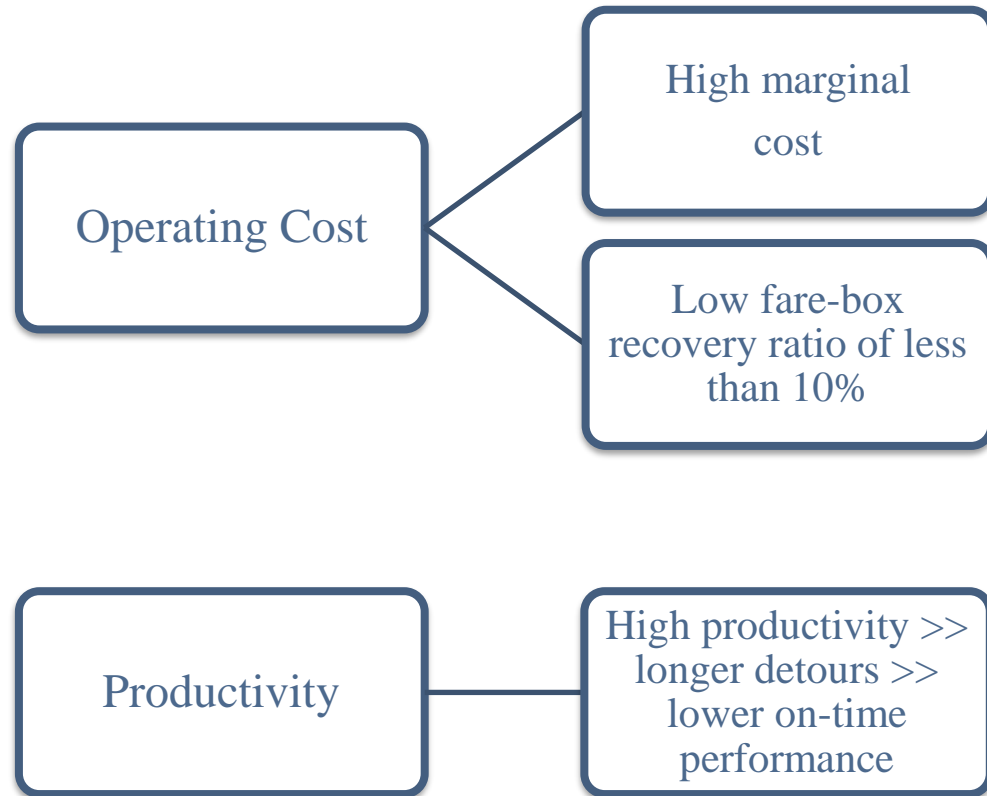
There exists a threshold beyond which DRT is less effective than fixed-route service

- ✓ Arlington County: Fixed to DRT when ridership < **10 passengers/hour/vehicle**
- ✓ RTD (Denver): DRT to fixed route when ridership > **20 passengers/hour/vehicle**
- ✓ **Critical density is highly dependent on the service area**





# Performance Metrics



## Calgary Transit

- Avg. Walk time to a virtual stop = 4mins



## Arlington-VIA

- 36% reduction in VKT



## ArrivaClick

- 50% mode shift from auto



## FlexRide-RTD

- Avg. \$21.84/trip

# Dynamic Operations



## Stochastic Models to estimate the fleet size

Vary by type of operation and objective



## Real-time Vehicle Routing

Addresses stochasticity in demand and travel time, and incorporates operational constraints

# Recent Developments in DRT



**Operations using  
Autonomous vehicles**  
*E.g. Endeavour in UK*



**Partnerships with  
TNCs**  
*Innisfil, Ontario partnership  
with UberPool*



**Transactional Data  
Specifications**  
*FlexDanmark, a  
technological platform*



**GTFS Flex**  
*Ongoing extension of the  
existing GTFS*



**Response during  
Pandemic**  
*Efficient service to move  
lower ridership*



# Conclusion



The dynamic nature of DRT makes it hard to identify one agreed practice, but some practices are better than others



Most agencies rely on experience and personal judgement



Performance metrics should go beyond cost and ridership



No conventional set of service guidelines to help agencies in planning for DRT services



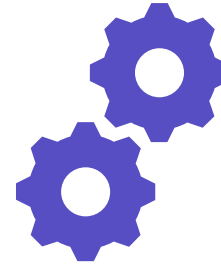
No rigorous planning tool that allows assessing different scenarios in hybrid transit network with fixed and demand-responsive transit

# Next Steps



## *Service Guidelines/Standards*

This includes developing a comprehensive and standardized set of performance measures



## *Demand responsive transit decision support toolkit*

Integrated tool for planning on-demand transit with fixed-route transit, creating a unified framework for planning hybrid networks.

# Thank you!

## Q&A



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